MOUNTAIN STATES HEALTH ALLIANCE
Bringing Loving Care to Health Care

*access*MSHA
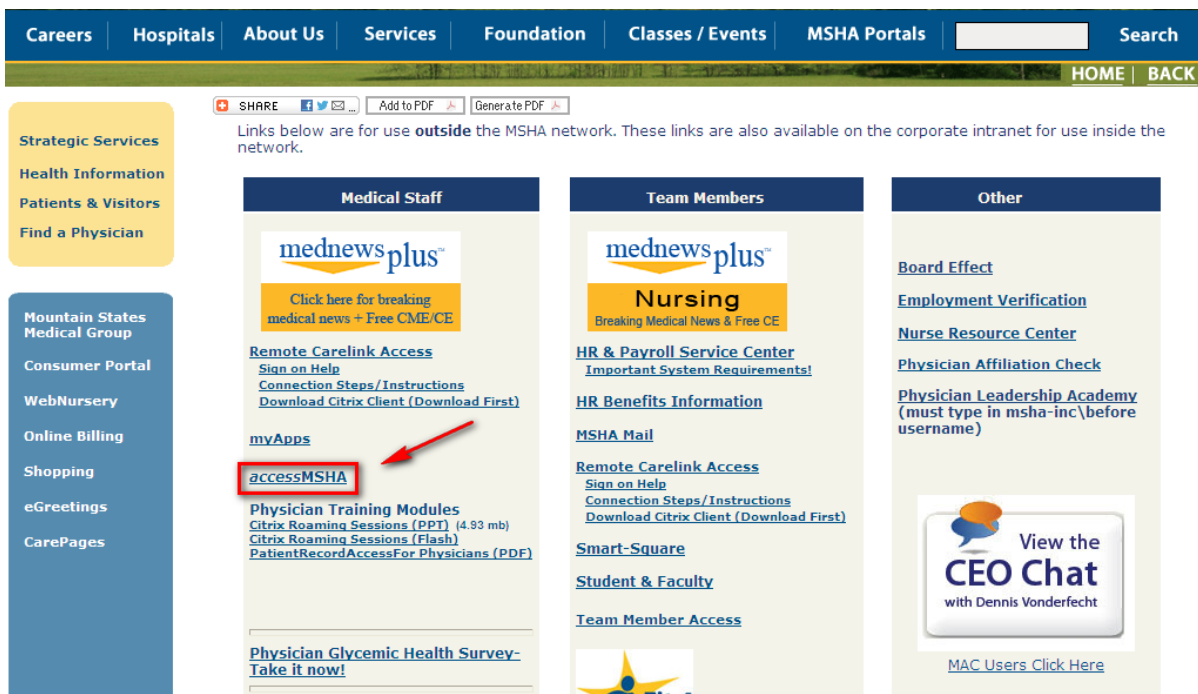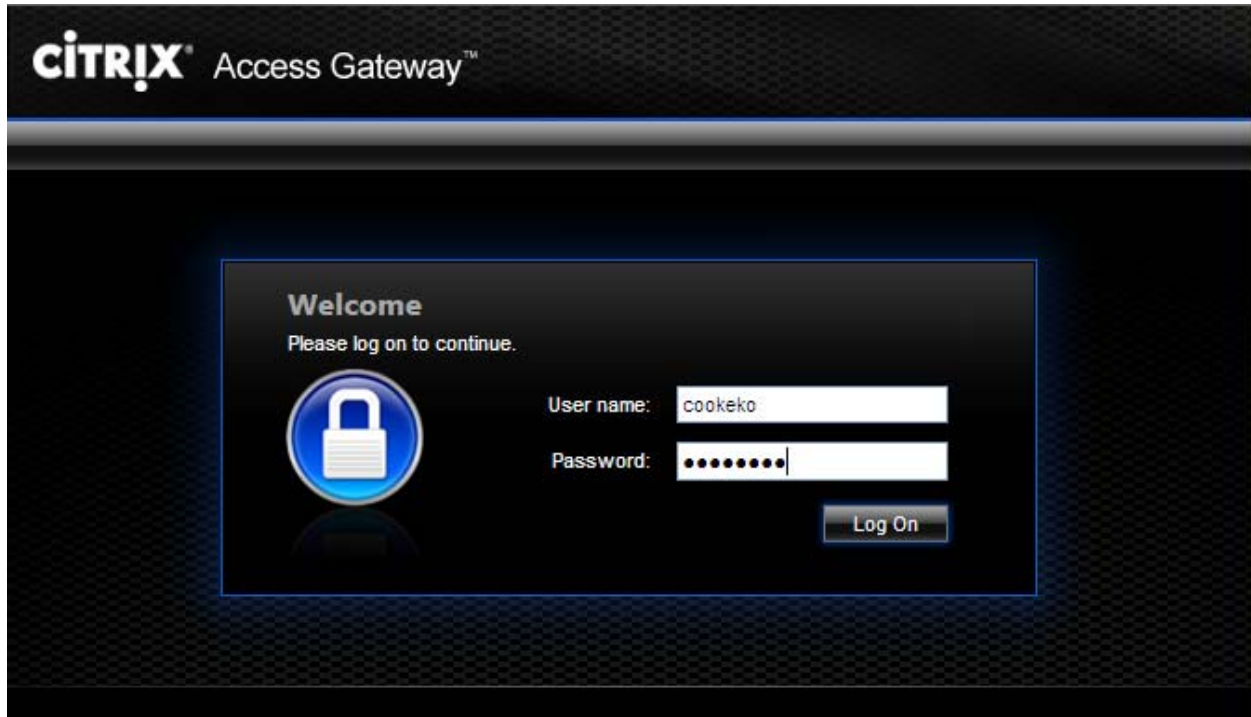## How to login to MSHA remotely

1) Using Internet Explorer, navigate to http://www.msha.com
2) Click on MSHA Portals

3) Under "Medical Staff", click on the "*access*MSHA" link

   Note If you have not installed the latest Citrix Client on your PC, please do so before enrolling. Clicking on "Download/Install Citrix Client" on the MSHA Portals page will take you to the Citrix Client download page.
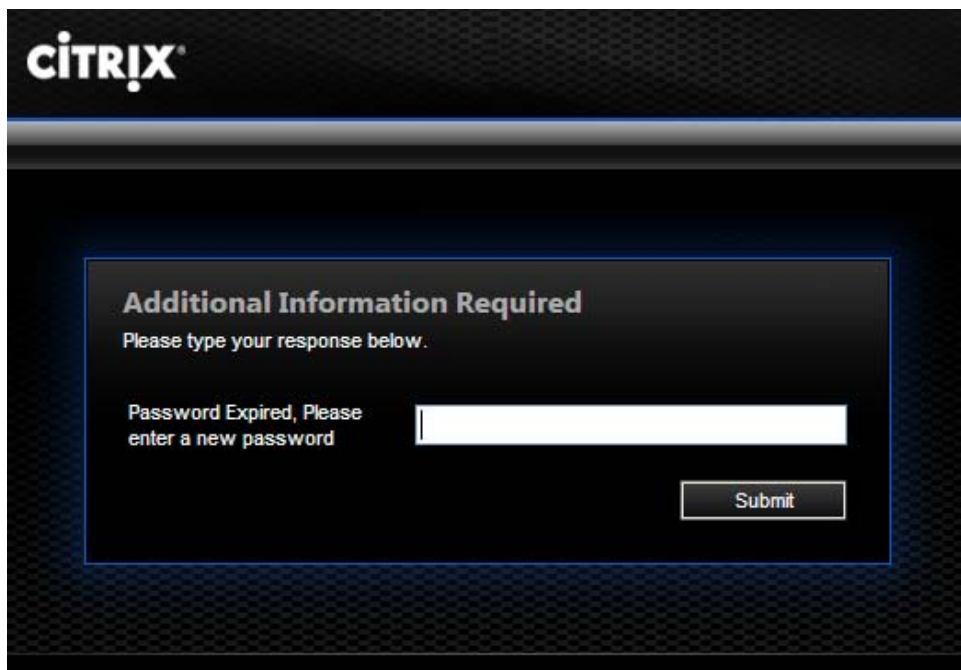
4) Enter your username and password (same as the username and password you use to sign onto PCs at MSHA facilities), then click the "Log On" button
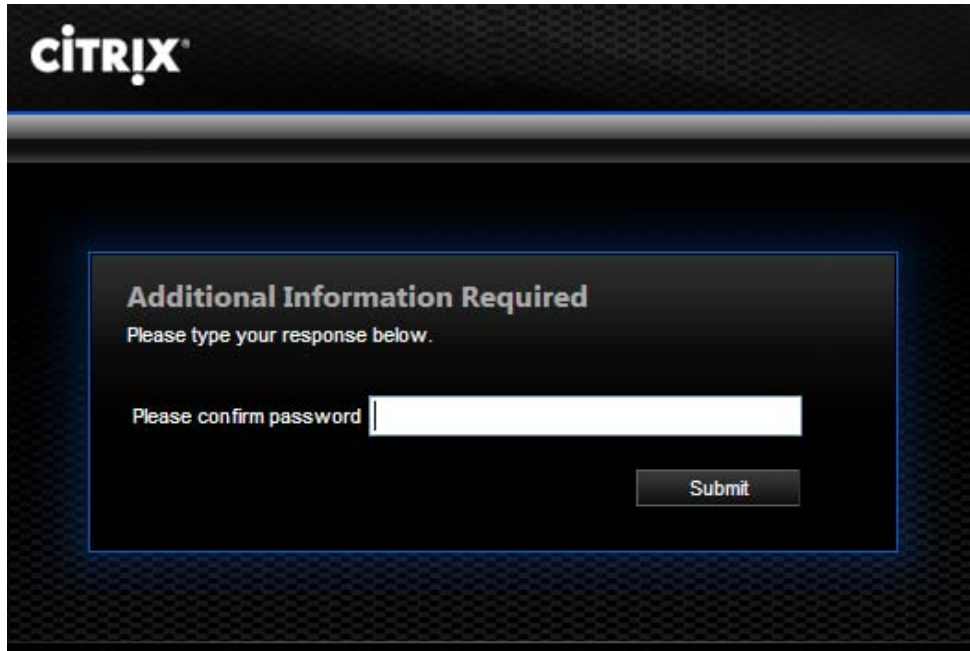

If you password has expired or has been marked to be changed at next login, you will be presented with a new screen where you will enter your new password, then click the "Submit" button.
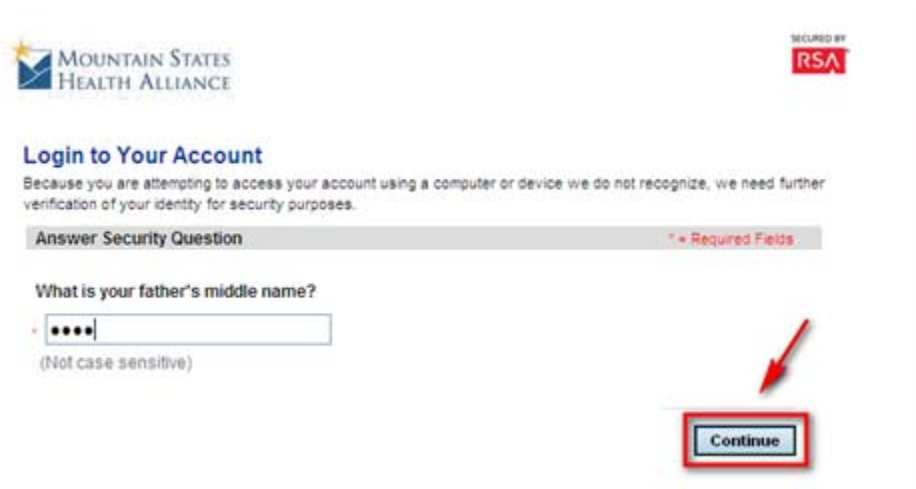
After entering your new password, confirm it by typing it in again, then clicking the "Submit" button.

5) Next, you will be presented with security questions. Answer the questions accordingly. If you enter an incorrect answer, you will be presented with a different question.
   (If your account becomes locked because you entered an incorrect answer too many times, you will need to contact the Service Desk at 423-431-6290 to have your security questions reset. You will then need to re-enroll.)
6) Click the "Continue" button.

7) You will now be logged into Citrix where you can launch "Roaming Sessions"

Desktops | Applications

⚠ Your session will expire in less than a minute. If you need more time, click more time required.

Roaming Session