



Public Reporting
Source: October 2026 Hospital Compare Preview Reports
Updated 10/20/2026

	<i>For Discharges Between</i>	National Hospital Compare	Bristol Regional Medical Center 440012	Dickenson County Hospital 491303	Franklin Woods Community Hospital 440184	Greeneville Community Hospital 440050	Hancock County Hospital 441313	Hawkins County Memorial Hospital 440032	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Johnson City Medical Center 40063	Johnson County Community Hospital 441304	Johnston Memorial Hospital 490053	Lee County Community Hospital 491309	Lonesome Pine Hospital 490114	Russell County Hospital 490002	Smyth County Community Hospital 490038	Sycamore Shoals Hospital 440018
Survey of Patients' Experiences																		
HCOMP1A Patients who reported that their nurses “Always” communicated well	<i>Jan 1, 2025 - Dec 31, 2025</i>	80%	76%	Not Applicable	82%	79%	Too Few to Report	Too Few to Report	75%	82%	75%	Too Few to Report	79%	Too Few to Report	85%	88%	81%	80%
Category Star Rating			★ ★ ★	Not Available	★ ★ ★ ★	★ ★ ★ ★			★ ★ ★	★ ★ ★ ★	★ ★		★ ★ ★ ★		★ ★ ★ ★ ★	★ ★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★
HCOMP1U Patients who reported that their nurses “Usually” communicated well	<i>Jan 1, 2025 - Dec 31, 2025</i>	16%	19%	0%	14%	17%	N/A	N/A	20%	13%	18%	Too Few to Report	17%	Too Few to Report	12%	8%	14%	17%
HCOMP1 SNP Patients who reported that their nurses “Sometimes” or “Never” communicated well	<i>Jan 1, 2025 - Dec 31, 2025</i>	4%	5%	0%	4%	4%	N/A	N/A	5%	5%	7%	Too Few to Report	4%	Too Few to Report	3%	4%	5%	3%
HCOMP2A Patients who reported that their doctors “Always” communicated well	<i>Jan 1, 2025 - Dec 31, 2025</i>	80%	74%	Not Applicable	81%	77%	Too Few to Report	Too Few to Report	76%	80%	72%	Too Few to Report	81%	Too Few to Report	81%	86%	84%	80%
Category Star Rating			★ ★	Not Available	★ ★ ★ ★	★ ★ ★			★ ★ ★	★ ★ ★	★ ★		★ ★ ★ ★		★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★	★ ★ ★
HCOMP2U Patients who reported that their doctors “Usually” communicated well	<i>Jan 1, 2025 - Dec 31, 2025</i>	15%	18%	0%	14%	16%	N/A	N/A	17%	13%	19%	Too Few to Report	15%	Too Few to Report	13%	9%	10%	14%
HCOMP2 SNP Patients who reported that their doctors “Sometimes” or “Never” communicated well	<i>Jan 1, 2025 - Dec 31, 2025</i>	5%	8%	0%	5%	7%	N/A	N/A	7%	7%	9%	Too Few to Report	4%	Too Few to Report	6%	5%	6%	6%
HCOMP5U P Patients who reported that staff “Always” explained about medicines before giving it to them	<i>Jan 1, 2025 - Dec 31, 2025</i>	62%	58%	Not Applicable	77%	72%	Too Few to Report	Too Few to Report	56%	73%	69%	N/A	74%	Too Few to Report	66%	81%	80%	76%
Category Star Rating			★ ★	Not Available	★ ★ ★	★ ★			★ ★	★ ★ ★	★ ★	Not Available	★ ★		★ ★ ★ ★	★ ★ ★ ★	★ ★ ★	★ ★ ★
HCOMP5U P Patients who reported that staff “Usually” explained about medicines before giving it to them	<i>Jan 1, 2025 - Dec 31, 2025</i>	19%	20%	N/A	16%	19%	N/A	N/A	19%	17%	18%	N/A	15%	Too Few to Report	19%	7%	10%	13%
HCOMP5 SNP Patients who reported that staff “Sometimes” or “Never” explained about medicines before giving it to them	<i>Jan 1, 2025 - Dec 31, 2025</i>	19%	22%	N/A	7%	9%	N/A	N/A	25%	10%	13%	N/A	11%	Too Few to Report	15%	12%	10%	11%
HCLEAN HSPAP Patients who reported that their room and bathroom were “Always” clean	<i>Jan 1, 2025 - Dec 31, 2025</i>	74%	64%	Not Applicable	71%	74%	Too Few to Report	Too Few to Report	71%	77%	67%	Too Few to Report	79%	Too Few to Report	75%	76%	74%	69%
Category Star Rating			★ ★ ★	Not Available	★ ★ ★	★ ★ ★ ★			★ ★ ★	★ ★ ★ ★	★ ★ ★		★ ★ ★ ★ ★		★ ★ ★ ★	★ ★ ★ ★	★ ★ ★	★ ★ ★ ★
HCLEAN HSPUP Patients who reported that their room and bathroom were “Usually” clean	<i>Jan 1, 2025 - Dec 31, 2025</i>	17%	23%	0%	18%	18%	N/A	N/A	20%	12%	20%	Too Few to Report	16%	Too Few to Report	17%	18%	14%	25%
HCLEAN HSPSNP Patients who reported that their room and bathroom were “Sometimes” or “Never” clean	<i>Jan 1, 2025 - Dec 31, 2025</i>	9%	13%	0%	11%	8%	N/A	N/A	9%	11%	13%	Too Few to Report	5%	Too Few to Report	8%	6%	12%	6%
HQUIETHSP AP Patients who reported that the area around their room was “Always” quiet at night	<i>Jan 1, 2025 - Dec 31, 2025</i>	60%	56%	Not Applicable	63%	56%	Too Few to Report	Too Few to Report	52%	54%	48%	Too Few to Report	64%	Too Few to Report	60%	54%	64%	63%
Category Star Rating			★ ★ ★	Not Available	★ ★ ★ ★	★ ★ ★			★ ★	★ ★ ★	★		★ ★ ★ ★		★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★

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HQUIETHSP UP Patients who reported that the area around their room was “Usually” quiet at night	Jan 1, 2025 - Dec 31, 2025	30%	32%	N/A	28%	32%	N/A	N/A	35%	38%	36%	Too Few to Report	29%	Too Few to Report	30%	36%	29%	33%
HQUIETHSP SNP Patients who reported that the area around their room was “Sometimes” or “Never” quiet at night	Jan 1, 2025 - Dec 31, 2025	10%	12%	N/A	9%	12%	N/A	N/A	13%	8%	16%	Too Few to Report	7%	Too Few to Report	10%	10%	7%	4%
HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	Jan 1, 2025 - Dec 31, 2025	86%	84%	Not Applicable	86%	85%	Too Few to Report	Too Few to Report	82%	88%	83%	Too Few to Report	89%	Too Few to Report	85%	88%	87%	89%
Category Star Rating			★★★	Not Available	★★★	★★★			★★	★★★★	★★		★★★★		★★★★	★★★★	★★★★	★★★★
HCOMP6N P Patients who reported that NO, they were not given information about what to do during their recovery at home	Jan 1, 2025 - Dec 31, 2025	14%	16%	0%	14%	15%	N/A	N/A	18%	12%	17%	Too Few to Report	11%	Too Few to Report	15%	12%	13%	11%
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Jan 1, 2025 - Dec 31, 2025	72%	60%	Not Applicable	77%	66%	Too Few to Report	Too Few to Report	62%	73%	58%	Too Few to Report	69%	Too Few to Report	73%	72%	70%	72%
Category Star Rating			★★	Not Available	★★★★	★★★			★★	★★★	★★		★★★		★★★★	★★★★	★★★	★★★
HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)	Jan 1, 2025 - Dec 31, 2025	20%	25%	0%	16%	25%	N/A	N/A	25%	18%	24%	Too Few to Report	21%	Too Few to Report	20%	22%	21%	20%
HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)	Jan 1, 2025 - Dec 31, 2025	8%	15%	0%	7%	9%	N/A	N/A	13%	9%	18%	Too Few to Report	10%	Too Few to Report	7%	6%	9%	8%
HRECMND DY Patients who reported YES, they would definitely recommend the hospital	Jan 1, 2025 - Dec 31, 2025	71%	58%	Not Applicable	81%	62%	Too Few to Report	Too Few to Report	58%	76%	57%	N/A	68%	Too Few to Report	68%	69%	63%	72%
Category Star Rating			★★	Not Available	★★★★★	★★★			★★	★★★★	★★		★★★★		★★★★	★★★★	★★★	★★★★
HRECMND PY Patients who reported YES, they would probably recommend the hospital	Jan 1, 2025 - Dec 31, 2025	23%	34%	0%	15%	32%	N/A	N/A	33%	19%	30%	N/A	28%	Too Few to Report	27%	26%	31%	24%
HRECMND DN Patients who reported NO, they would probably not or definitely not recommend the hospital	Jan 1, 2025 - Dec 31, 2025	6%	8%	0%	4%	6%	N/A	N/A	9%	5%	13%	N/A	4%	Too Few to Report	5%	5%	6%	4%
Timely & Effective Care																		
Sepsis																		
SEP-1 Severe Sepsis and Septic Shock	Jan 1, 2025 - Dec 31, 2025	66%	58%	too few cases	74%	59%	Too Few to Report	76%	58%	75%	43%	Too Few to Report	82%	67%	66%	72%	66%	63%
Emergency Department Care																		
OP18b Median time ED arrival to discharge (Minutes)	Jan 1, 2025 - Dec 31, 2025	All Categories = 162 Low Vol = 123 Medium Vol = 165 High Vol = 203 Very High Vol = 200	206	110	173	154	103	112	204	136	210	132	184	109	126	130	143	134
OP22 Left without being seen	Jan 1, 2024 - Dec 31, 2024	2%	1%	1%	1%	1%	0%	0%	0%	0%	1%	1%	1%	0%	0%	1%	1%	1%
OP23 Head CT stroke patients	Jan 1, 2025 - Dec 31, 2025	69%	81%	Too Few Cases	Too Few Cases	Too Few to Report	Too Few to Report	Too Few to Report	80%	Too Few to Report	Too Few to Report	Too Few to Report	79%	Too Few to Report	46%	Too Few to Report	100%	Too Few to Report
Healthcare Personnel Vaccination																		
IMM3 Influenza Vaccination Coverage Healthcare Personnel	Oct 1, 2025 - Mar 31, 2026	77%	90%	95%	90%	94%	86%	88%	95%	93%	93%	95%	94%	91%	94%	81%	94%	92%
Colonoscopy																		
OP29 Appropriate Follow Up Interval for Normal Colonoscopy	Jan 1, 2024 - Dec 31, 2024	93%	68%	N/A	67%	100%	N/A	N/A	N/A	N/A	92%	N/A	100%	N/A	100%	N/A	98%	100%
Hospital Harm																		

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HH-01 Hospital Harm-Severe Hypoglycemia	Jan 1, 2025 - Dec 31, 2025	1%	1%	0%	1%	1%	0%	1%	1%	0%	2%	Too Few to Report	2%	0%	1%	0%	0%	1%
HH-02 Hospital Harm-Severe Hyperglycemia	Jan 1, 2025 - Dec 31, 2025	0.08	0.10	N/A	0.11	0.10	0.00	0.13	0.08	0.12	0.09	Too Few to Report	0.12	0.14	0.14	0.16	0.15	0.11
HH-ORAE Hospital Harm-Opioid Related Adverse Events	Jan 1, 2025 - Dec 31, 2025	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	N/A	0%	0%	0%	0%	0%
Complications & Deaths																		
30 Day Death Rates																		
MORT30AMI Acute myocardial infarction (AMI) 30day mortality rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Too Few to Report	Too Few to Report
			12.9%			12.4%			11.4%		13.9%		12.4%					
MORT30HF Heart failure 30day mortality rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Too Few to Report	Same As National	N/A	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National
			14.7%		12.1%	12.2%			11.9%		11.1%		12.1%		12.7%	11.4%	13.2%	13.5%
MORT30PN Pneumonia 30day mortality rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	Too Few to Report	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National
			20.5%		16.2%	17.0%		14.5%	17.7%	13.2%	17.2%		19.2%	13.5%	17.4%	15.7%	19.6%	18.1%
MORT30STK Stroke 30day mortality rate	Jul 1, 2023 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Too Few to Report	Same As National	Same As National	Same As National	N/A	Same As National	Too Few to Report	Same As National	Too Few to Report	Too Few to Report	Too Few to Report
			13.3%		12.2%	13.5%			12.2%	10.7%	13.0%		12.6%		14.0%			12.8%
MORT30 COPD 30day mortality rate COPD patients	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Too Few to Report
			11.2%		11.0%	7.5%			9.7%		10.4%		8.0%		9.3%	8.5%	7.0%	
MORT30 CABG Coronary artery bypass graft surgery 30day mortality rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	N/A	N/A	N/A
			3.1%						2.8%		4.4%							
Patient Safety Indicators																		
PSI-3 Pressure Ulcer Rate	Jul 1, 2023 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National
			0.15		0.74	1.20		0.54	0.14	0.49	0.74		0.24		0.95	0.49	0.48	0.42
PSI4 SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2023 - Jun 30, 2025	RETIRED	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PSI-6 Iatrogenic Pneumothorax Rate	Jul 1, 2023 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National
			0.15		0.17	0.17		0.18	0.13	0.18	0.24		0.22		0.18	0.18	0.18	0.18
PSI-8 In-Hospital Fall Associated Fracture Rate	Jul 1, 2023 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National
			0.26		0.22	0.26		0.24	0.26	0.23	0.24		0.22		0.23	0.23	0.27	0.23
PSI 09 Postoperative Hemorrhage or Hematoma Rate	Jul 1, 2023 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	N/A	Same As National	Same As National
			1.93		2.04	2.47			1.77	2.21	1.79		2.12		2.21		2.24	2.22
PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	Jul 1, 2023 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Same As National	Same As National
			1.35		1.47	1.55			1.82	1.55	1.19		1.53				1.56	1.55

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READM30 AMI Acute myocardial infarction (AMI) 30day readmission rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	Too Few to Report	Same As National	N/A	Same As National	N/A	Same As National	N/A	Same As National	Too Few to Report	Too Few to Report	Too Few to Report
			15.6%			15.1%			14.8%		15.5%		14.0%		14.8%			
READM30HF Heart Failure 30Day readmissions rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National
			22.6%		20.0%	22.1%		21.7%	22.3%	21.1%	22.4%		22.5%	20.7%	22.5%	22.1%	21.3%	20.7%
READM30PN Pneumonia 30day readmission rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Worse Than National	Same As National	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National
			19.4%		17.5%	20.8%	17.0%	16.5%	19.4%	18.5%	17.6%		17.8%	17.4%	17.6%	19.1%	17.7%	17.9%
READM30 COPD Chronic obstructive pulmonary disease 30day readmission rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National
			20.9%		19.3%	20.8%			20.5%	20.2%	21.6%		20.1%	20.0%	20.5%	20.6%	19.4%	20.2%
Procedure Specific Readmission																		
READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate	Jul 1, 2023 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	N/A	N/A	N/A
			10.8%						10.9%		13.0%							
READM30 HIPKNEE 30day readmission rate following elective THA / TKA	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	N/A	Too Few to Report	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Same As National	Same As National
			6.9%						5.5%		5.8%		6.3%				6.1%	6.6%
Hospital Wide Readmission																		
READM30 HOSPWIDE 30day hospitalwide allcause unplanned readmission	Jul 1, 2024 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National
			16.9%		16.6%	17.9%	15.5%	15.7%	15.8%	14.9%	16.2%		17.6%	15.4%	16.1%	17.6%	15.8%	16.4%
Use of Medical Imaging																		
Imaging Efficiency																		
OP10 Abdomen CT Use of Contrast Material	Jul 1, 2024 - Jun 30, 2025	5.8%	5.1%	8.0%	5.8%	5.0%	N/A	8.3%	1.7%	5.2%	2.4%	5.5%	3.2%	3.6%	6.1%	1.5%	4.2%	8.4%