



Public Reporting
Source: July 2026 Hospital Compare Preview Reports
Updated 07/20/2026

	For Discharges Between	National Hospital Compare	Bristol Regional Medical Center 440012	Dickenson County Hospital 491303	Franklin Woods Community Hospital 440184	Greeneville Community Hospital 440050	Hancock County Hospital 441313	Hawkins County Memorial Hospital 440032	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Johnson City Medical Center 40063	Johnson County Community Hospital 441304	Johnston Memorial Hospital 490053	Lee County Community Hospital 491309	Lonesome Pine Hospital 490114	Russell County Hospital 490002	Smyth County Community Hospital 490038	Sycamore Shoals Hospital 440018
Survey of Patients' Experiences																		
HCOMP1A Patients who reported that their nurses “Always” communicated well	Oct 1, 2024 - Sep 30, 2025	80%	77%	100%	82%	78%	91%	85%	76%	81%	75%	84%	78%	90%	85%	88%	81%	81%
Category Star Rating			★ ★ ★		★ ★ ★ ★	★ ★ ★			★ ★ ★	★ ★ ★ ★	★ ★		★ ★ ★	★ ★ ★ ★ ★	★ ★ ★ ★ ★	★ ★ ★ ★ ★	★ ★ ★	★ ★ ★ ★
HCOMP1U Patients who reported that their nurses “Usually” communicated well	Oct 1, 2024 - Sep 30, 2025	16%	18%	0%	15%	18%	0%	12%	18%	14%	19%	0%	18%	10%	12%	8%	13%	16%
HCOMP1 SNP Patients who reported that their nurses “Sometimes” or “Never” communicated well	Oct 1, 2024 - Sep 30, 2025	4%	5%	0%	3%	4%	9%	3%	6%	5%	6%	16%	4%	0%	3%	4%	6%	3%
HCOMP2A Patients who reported that their doctors “Always” communicated well	Oct 1, 2024 - Sep 30, 2025	80%	74%	73%	81%	77%	84%	82%	77%	81%	73%	77%	80%	93%	82%	84%	84%	81%
Category Star Rating			★ ★		★ ★ ★ ★	★ ★ ★			★ ★ ★	★ ★ ★	★ ★		★ ★ ★ ★	★ ★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★
HCOMP2U Patients who reported that their doctors “Usually” communicated well	Oct 1, 2024 - Sep 30, 2025	15%	19%	27%	14%	17%	4%	9%	17%	13%	18%	23%	15%	6%	13%	9%	9%	15%
HCOMP2 SNP Patients who reported that their doctors “Sometimes” or “Never” communicated well	Oct 1, 2024 - Sep 30, 2025	5%	7%	0%	5%	6%	12%	9%	6%	6%	9%	0%	5%	1%	5%	7%	7%	4%
HCOMP5U P Patients who reported that staff “Always” explained about medicines before giving it to them	Oct 1, 2024 - Sep 30, 2025	62%	59%	N/A	63%	57%	100%	83%	56%	63%	57%	N/A	64%	76%	65%	66%	63%	64%
Category Star Rating			★ ★	Not Available	★ ★ ★	★ ★			★ ★	★ ★ ★	★ ★	Not Available	★ ★ ★	★ ★ ★ ★ ★	★ ★ ★ ★	★ ★ ★	★ ★ ★	★ ★ ★
HCOMP5U P Patients who reported that staff “Usually” explained about medicines before giving it to them	Oct 1, 2024 - Sep 30, 2025	19%	20%	N/A	18%	19%	0%	9%	21%	19%	19%	N/A	15%	18%	19%	16%	15%	15%
HCOMP5 SNP Patients who reported that staff “Sometimes” or “Never” explained about medicines before giving it to them	Oct 1, 2024 - Sep 30, 2025	19%	21%	N/A	19%	24%	0%	8%	23%	18%	24%	N/A	21%	6%	16%	18%	22%	21%
HCLEAN HSPAP Patients who reported that their room and bathroom were “Always” clean	Oct 1, 2024 - Sep 30, 2025	74%	64%	52%	67%	72%	78%	83%	73%	75%	63%	66%	79%	80%	75%	78%	74%	69%
Category Star Rating			★ ★		★ ★ ★	★ ★ ★ ★			★ ★ ★ ★	★ ★ ★	★ ★		★ ★ ★ ★	★ ★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★	★ ★ ★
HCLEAN HSPUP Patients who reported that their room and bathroom were “Usually” clean	Oct 1, 2024 - Sep 30, 2025	17%	23%	0%	21%	19%	18%	13%	18%	13%	22%	0%	17%	16%	17%	17%	16%	23%
HCLEAN HSPSNP Patients who reported that their room and bathroom were “Sometimes” or “Never” clean	Oct 1, 2024 - Sep 30, 2025	9%	13%	48%	12%	9%	4%	4%	9%	12%	15%	34%	4%	4%	8%	5%	10%	8%
HQUIETHSP AP Patients who reported that the area around their room was “Always” quiet at night	Oct 1, 2024 - Sep 30, 2025	60%	57%	N/A	65%	55%	88%	63%	54%	54%	48%	24%	64%	65%	61%	57%	59%	63%
Category Star Rating			★ ★ ★	Not Available	★ ★ ★ ★	★ ★ ★			★ ★ ★	★ ★ ★	★ ★		★ ★ ★ ★	★ ★ ★ ★	★ ★ ★	★ ★ ★	★ ★ ★	★ ★ ★ ★

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HQUIETHSP UP Patients who reported that the area around their room was “Usually” quiet at night	Oct 1, 2024 - Sep 30, 2025	30%	33%	N/A	29%	33%	3%	31%	34%	37%	36%	75%	29%	24%	28%	32%	32%	33%
HQUIETHSP SNP Patients who reported that the area around their room was “Sometimes” or “Never” quiet at night	Oct 1, 2024 - Sep 30, 2025	10%	10%	N/A	6%	12%	9%	6%	12%	9%	16%	1%	7%	11%	11%	11%	9%	4%
HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	Oct 1, 2024 - Sep 30, 2025	86%	84%	100%	87%	83%	95%	89%	83%	87%	83%	76%	87%	88%	86%	89%	87%	89%
Category Star Rating			★ ★ ★		★ ★ ★	★ ★ ★			★ ★	★ ★ ★	★ ★		★ ★ ★	★ ★ ★ ★	★ ★ ★	★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★
HCOMP6N P Patients who reported that NO, they were not given information about what to do during their recovery at home	Oct 1, 2024 - Sep 30, 2025	14%	16%	0%	13%	17%	5%	11%	17%	13%	17%	24%	13%	12%	14%	11%	13%	11%
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Oct 1, 2024 - Sep 30, 2025	72%	61%	60%	76%	64%	72%	74%	61%	72%	58%	50%	68%	89%	73%	73%	71%	74%
Category Star Rating			★ ★		★ ★ ★ ★	★ ★ ★			★ ★	★ ★ ★	★ ★		★ ★ ★	★ ★ ★ ★ ★	★ ★ ★ ★	★ ★ ★ ★	★ ★ ★	★ ★ ★ ★
HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)	Oct 1, 2024 - Sep 30, 2025	20%	25%	40%	17%	26%	24%	17%	25%	18%	24%	33%	21%	10%	20%	19%	17%	18%
HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)	Oct 1, 2024 - Sep 30, 2025	8%	14%	0%	7%	10%	4%	9%	14%	10%	18%	17%	11%	1%	7%	8%	12%	8%
HRECMND DY Patients who reported YES, they would definitely recommend the hospital	Oct 1, 2024 - Sep 30, 2025	71%	59%	60%	81%	59%	66%	75%	58%	75%	56%	53%	66%	86%	66%	72%	66%	71%
Category Star Rating			★ ★		★ ★ ★ ★ ★	★ ★ ★			★ ★	★ ★ ★ ★	★ ★		★ ★ ★ ★	★ ★ ★ ★ ★	★ ★ ★	★ ★ ★ ★	★ ★ ★	★ ★ ★ ★
HRECMND PY Patients who reported YES, they would probably recommend the hospital	Oct 1, 2024 - Sep 30, 2025	23%	32%	40%	15%	34%	30%	17%	32%	19%	31%	31%	30%	14%	28%	22%	29%	25%
HRECMND DN Patients who reported NO, they would probably not or definitely not recommend the hospital	Oct 1, 2024 - Sep 30, 2025	6%	9%	0%	4%	7%	4%	8%	10%	6%	13%	16%	4%	0%	6%	6%	5%	4%
Timely & Effective Care																		
Sepsis																		
SEP-1 Severe Sepsis and Septic Shock	Oct 1, 2024 - Sep 30, 2025	65%	53%	40%	72%	54%	75%	78%	52%	74%	39%	100%	80%	70%	68%	75%	75%	67%
Emergency Department Care																		
OP18b Median time ED arrival to discharge (Minutes)	Oct 1, 2024 - Sep 30, 2025	All Categories = 162 Low Vol = 123 Medium Vol = 165 High Vol = 202 Very High Vol = 201	196	109	178	154	104	113	204	136	211	131	192	109	131	130	141	142
OP22 Left without being seen	Jan 1, 2024 - Dec 31, 2024	2%	1%	1%	1%	1%	0%	0%	0%	0%	1%	1%	1%	0%	0%	1%	1%	1%
OP23 Head CT stroke patients	Oct 1, 2024 - Sep 30, 2025	69%	86%	50%	67%	44%	100%	67%	85%	33%	50%	80%	78%	50%	47%	20%	100%	67%
Healthcare Personnel Vaccination																		

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IMM3 Influenza Vaccination Coverage Healthcare Personnel	Oct 1, 2024 - Mar 30, 2025	78%	97%	93%	96%	91%	93%	90%	96%	98%	96%	100%	95%	94%	94%	92%	90%	96%
Colonoscopy																		
OP29 Appropriate Follow Up Interval for Normal Colonoscopy	Jan 1, 2024 - Dec 31, 2024	93%	68%	N/A	67%	100%	N/A	N/A	38%	N/A	92%	N/A	100%	N/A	100%	N/A	98%	100%
Hospital Harm																		
HH-01 Hospital Harm-Severe Hypoglycemia	Jan 1, 2024 - Dec 31, 2024	1%	1%	0%	1%	1%	0%	1%	1%	1%	2%	0%	1%	1%	1%	1%	1%	1%
HH-02 Hospital Harm-Severe Hyperglycemia	Jan 1, 2024 - Dec 31, 2024	8%	10%	50%	11%	10%	22%	19%	8%	15%	10%	15%	11%	14%	12%	20%	17%	16%
HH-ORAE Hospital Harm-Opioid Related Adverse Events	Jan 1, 2024 - Dec 31, 2024	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Complications & Deaths																		
30 Day Death Rates																		
MORT30AMI Acute myocardial infarction (AMI) 30day mortality rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Too Few to Report	Too Few to Report
			12.9%			12.4%			11.4%		13.9%		12.4%					
MORT30HF Heart failure 30day mortality rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Too Few to Report	Same As National	N/A	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National
			14.7%		12.1%	12.2%			11.9%		11.1%		12.1%		12.7%	11.4%	13.2%	13.5%
MORT30PN Pneumonia 30day mortality rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	Too Few to Report	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National
			20.5%		16.2%	17.0%		14.5%	17.7%	13.2%	17.2%		19.2%	13.5%	17.4%	15.7%	19.6%	18.1%
MORT30STK Stroke 30day mortality rate	Jul 1, 2023 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Too Few to Report	Same As National	Same As National	Same As National	N/A	Same As National	Too Few to Report	Same As National	Too Few to Report	Too Few to Report	Too Few to Report
			13.3%		12.2%	13.5%			12.2%	10.7%	13.0%		12.6%		14.0%			12.8%
MORT30 COPD 30day mortality rate COPD patients	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Too Few to Report
			11.2%		11.0%	7.5%			9.7%		10.4%		8.0%		9.3%	8.5%	7.0%	
MORT30 CABG Coronary artery bypass graft surgery 30day mortality rate	Jul 1, 2022 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	N/A	N/A	N/A
			3.1%						2.8%		4.4%							
Patient Safety Indicators																		
PSI-3 Pressure Ulcer Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National
			0.17		0.81	0.80		0.62	0.16	0.56	0.97		0.28		0.97	0.56	0.55	0.47
PSI4 SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	N/A	Same As National	N/A	Worse Than National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	Too Few to Report
			190.12			170.61			168.42		226.06		165.98					

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PSI-6 Iatrogenic Pneumothorax Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	Same As National	Same As National	<i>Same As National</i>	Same As National
			0.17		0.19	0.25		0.21	0.25	0.21	0.23		0.18		0.20	0.21	0.21	0.20
PSI-8 In-Hospital Fall Associated Fracture Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	Same As National	Same As National	<i>Same As National</i>	Same As National
			0.26		0.25	0.34		0.27	0.29	0.27	0.21		0.25		0.26	0.27	0.27	0.26
PSI 09 Postoperative Hemorrhage or Hematoma Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	Same As National	N/A	<i>Same As National</i>	Same As National
			2.27		2.06	2.49			1.64	2.30	1.63		2.15		2.59		2.34	2.29
PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	<i>Too Few to Report</i>	N/A	<i>Too Few to Report</i>	Same As National
			1.34		1.57	1.65			2.57	1.66	2.70		1.62					1.66
PSI 11 Postoperative Respiratory Failure Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	<i>Too Few to Report</i>	N/A	<i>Too Few to Report</i>	Same As National
			8.56		8.72	13.40			12.26	8.93	11.21		8.03					8.79
PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	<i>Same As National</i>	N/A	Worse Than National	N/A	<i>Same As National</i>	N/A	<i>Same As National</i>	Same As National
			3.97		3.47	4.37			4.62	3.41	3.72		6.23		3.82		3.43	3.30
PSI 13 Postoperative Sepsis Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	<i>Same As National</i>	N/A	N/A	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	<i>Too Few to Report</i>	N/A	<i>Too Few to Report</i>	Same As National
			4.04		4.18	5.88			5.73	5.11	7.03		4.96					5.12
PSI 14 Postoperative Wound Dehiscence Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	<i>Same As National</i>	N/A	N/A	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	<i>Same As National</i>	N/A	<i>Too Few to Report</i>	Same As National
			1.59		1.66	1.98			1.64	1.74	1.88		1.66		1.73			1.75
PSI 15 Accidental Puncture or Laceration Rate	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	<i>Same As National</i>	N/A	<i>Too Few to Report</i>	Same As National
			0.84		0.87	0.96			1.12	1.02	0.82		0.95		1.03			1.05
PSI90 Patient Safety & Adverse Events Composite	<i>Jul 1, 2022 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	<i>Same As National</i>	N/A	Same As National	N/A	<i>Same As National</i>	N/A	<i>Same As National</i>	Same As National
			0.79		0.97	1.23			1.04	0.95	1.23		0.95		1.10		0.97	0.92
Infections																		
CLABSI	<i>Oct 1, 2024 - Sep 30, 2025</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	N/A	<i>Same As National</i>	N/A	N/A	<i>Same As National</i>	N/A	<i>Same As National</i>	N/A	<i>Same As National</i>	N/A	N/A	N/A	N/A	N/A
			1.483			1.513			0.861		0.694		1.032					

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READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate2	<i>Jul 1, 2023 - Jun 30, 2025</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	<i>Too Few to Report</i>	N/A	N/A	N/A	N/A	N/A
			10.8%						10.9%		13.0%							
READM30 HIPKNEE 30day readmission rate following elective THA / TKA	<i>Jul 1, 2023 - Jun 30, 2025</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	N/A	<i>Too Few to Report</i>	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	<i>Too Few to Report</i>	N/A	<i>Same As National</i>	<i>Same As National</i>
			6.9%						5.5%		5.8%		6.3%				6.1%	6.6%
Hospital Wide Readmission																		
READM30 HOSPWIDE 30day hospitalwide allcause unplanned readmission	<i>Jul 1, 2024 - Jun 30, 2025</i>	<i>As Compared to National Benchmark</i>	Same As National	<i>Too Few to Report</i>	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	<i>Same As National</i>	<i>Too Few to Report</i>	Same As National	Same As National	Same As National	Same As National	<i>Same As National</i>	Same As National
			16.9%		16.6%	17.9%	15.5%	15.7%	15.8%	14.9%	16.2%		17.6%	15.4%	16.1%	17.6%	15.8%	16.4%
Use of Medical Imaging																		
Imaging Efficiency																		
OP10 Abdomen CT Use of Contrast Material	<i>Jul 1, 2024 - Jun 30, 2025</i>	5.8%	5.1%	8.0%	5.8%	5.0%	N/A	8.3%	1.7%	5.2%	2.4%	5.5%	3.2%	3.6%	6.1%	1.5%	4.2%	8.4%