

	For Discharges Between	National Hospital Compare	Bristol Regional Medical Center 440012	Dickenson County Hospital 491303	Franklin Woods Community Hospital 440184	Greeneville Community Hospital 440050	Hancock County Hospital 441313	Hawkins County Memorial Hospital 440032	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Johnson City Medical Center 40063	Johnson County Community Hospital 441304	Johnston Memorial Hospital 490053	Lee County Community Hospital 491309	Lonesome Pine Hospital 490114	Russell County Hospital 490002	Smyth County Community Hospital 490038	Sycamore Shoals Hospital 440018
HQUIETHSP UP Patients who reported that the area around their room was "Usually" quiet at night	Jul 1, 2024 - Jun 30, 2025	30%	33%	N/A	27%	36%	0%	33%	32%	35%	36%	64%	28%	25%	28%	29%	33%	32%
HQUIETHSP SNP Patients who reported that the area around their room was "Sometimes" or "Never" quiet at night	Jul 1, 2024 - Jun 30, 2025	10%	10%	N/A	7%	11%	0%	6%	12%	8%	16%	1%	8%	6%	11%	9%	9%	5%
HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	Jul 1, 2024 - Jun 30, 2025	87%	84%	100%	86%	84%	95%	86%	83%	86%	83%	76%	86%	90%	86%	88%	90%	90%
Category Star Rating			★★★		★★★	★★★			★★	★★★	★★		★★★	★★★★★	★★★	★★★★★	★★★★★	★★★★★
HCOMP6N P Patients who reported that NO, they were not given information about what to do during their recovery at home	Jul 1, 2024 - Jun 30, 2025	13%	16%	0%	14%	16%	5%	14%	17%	14%	17%	24%	14%	10%	14%	12%	10%	10%
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Jul 1, 2024 - Jun 30, 2025	72%	61%	60%	74%	65%	83%	71%	61%	74%	56%	64%	68%	90%	72%	74%	75%	72%
Category Star Rating			★★		★★★★	★★★			★★	★★★	★		★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★
HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)	Jul 1, 2024 - Jun 30, 2025	20%	25%	40%	18%	25%	17%	19%	25%	18%	26%	17%	22%	8%	20%	17%	15%	20%
HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)	Jul 1, 2024 - Jun 30, 2025	8%	14%	0%	8%	10%	0%	10%	14%	8%	18%	19%	10%	2%	8%	9%	10%	8%
HRECMND DY Patients who reported YES, they would definitely recommend the hospital	Jul 1, 2024 - Jun 30, 2025	71%	57%	60%	80%	58%	77%	78%	57%	76%	54%	65%	64%	88%	66%	73%	70%	70%
Category Star Rating			★★		★★★★★	★★★			★★	★★★★★	★★		★★★	★★★★★	★★★	★★★★★	★★★★★	★★★★★
HRECMND PY Patients who reported YES, they would probably recommend the hospital	Jul 1, 2024 - Jun 30, 2025	23%	34%	40%	15%	36%	23%	16%	33%	19%	32%	16%	31%	11%	27%	21%	27%	25%
HRECMND DN Patients who reported NO, they would probably not or definitely not recommend the hospital	Jul 1, 2024 - Jun 30, 2025	6%	9%	0%	5%	6%	0%	6%	10%	5%	14%	19%	5%	1%	7%	6%	3%	5%
Timely & Effective Care																		
Sepsis																		
SEP-1 Severe Sepsis and Septic Shock	Jul 1, 2024 - Jun 30, 2025	64%	53%	40%	71%	52%	75%	77%	52%	77%	39%	100%	73%	72%	67%	68%	72%	66%
Emergency Department Care																		
OP18b Median time ED arrival to discharge (Minutes)	Jul 1, 2024 - Jun 30, 2025	All Categories = 162 Low Vol = 122 Medium Vol = 165 High Vol = 202 Very High Vol = 199	192	109	176	159	106	112	207	147	208	126	186	112	132	117	142	154
OP22 Left without being seen	Jan 1, 2024 - Dec 31, 2024	2%	1%	1%	1%	1%	0%	0%	0%	0%	1%	1%	1%	0%	0%	1%	1%	1%
OP23 Head CT stroke patients	Jul 1, 2024 - Jun 30, 2025	69%	92%	0%	50%	46%	100%	75%	88%	33%	50%	71%	78%	100%	53%	25%	93%	50%
Healthcare Personnel Vaccination																		

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IMM3 Influenza Vaccination Coverage Healthcare Personnel	Oct 1, 2024 - Mar 30, 2025	78%	97%	93%	96%	91%	93%	90%	96%	98%	96%	100%	95%	94%	94%	92%	90%	96%	
Colonoscopy																			
OP29 Appropriate Follow Up Interval for Normal Colonoscopy	Jan 1, 2024 - Dec 31, 2024	93%	68%	N/A	67%	100%	N/A	N/A	38%	N/A	92%	N/A	100%	N/A	100%	N/A	98%	100%	
Hospital Harm																			
HH-01 Hospital Harm-Severe Hypoglycemia	Jan 1, 2024 - Dec 31, 2024	1%	1%	0%	1%	1%	0%	1%	1%	1%	2%	0%	1%	1%	1%	1%	1%	1%	
HH-02 Hospital Harm-Severe Hyperglycemia	Jan 1, 2024 - Dec 31, 2024	8%	10%	50%	11%	10%	22%	19%	8%	15%	10%	15%	11%	14%	12%	20%	17%	16%	
HH-ORAE Hospital Harm-Opioid Related Adverse Events	Jan 1, 2024 - Dec 31, 2024	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Complications & Deaths																			
30 Day Death Rates																			
MORT30AMI Acute myocardial infarction (AMI) 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	Too Few to Report	Same As National	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	Too Few to Report	Too Few to Report	Too Few to Report	
			13.6%			12.4%			11.7%		14.1%		15.1%						
MORT30HF Heart failure 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Worse Than National	Too Few to Report	Same As National	N/A	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	
			14.3%		13.8%	13.0%			14.8%		13.1%		13.4%		13.9%	12.1%	15.5%	12.3%	
MORT30PN Pneumonia 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Worse Than National	Too Few to Report	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Worse Than National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	
			21.9%		16.5%	17.2%		15.5%	18.7%	15.3%	19.2%		19.9%		16.1%	14.8%	18.6%	19.9%	
MORT30STK Stroke 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	Too Few to Report	Same As National	Too Few to Report	Worse Than National	N/A	Same As National	N/A	Same As National	Too Few to Report	Too Few to Report	Too Few to Report	
			13.2%			13.0%			13.4%		18.4%		16.2%		13.4%				
MORT30 COPD 30day mortality rate COPD patients	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	Too Few to Report	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	
			11.6%		11.0%	7.5%			12.1%		9.9%		9.2%		8.7%	8.7%	7.0%	10.4%	
MORT30 CABG Coronary artery bypass graft surgery 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	N/A	N/A	N/A	
			3.9%						3.1%		4.1%								
Patient Safety Indicators																			
PSI-3 Pressure Ulcer Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	
			0.17		0.81	0.80		0.62	0.16	0.56	0.97		0.28		0.97	0.56	0.55	0.47	
PSI4 SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	N/A	Same As National	N/A	Worse Than National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	Too Few to Report	
			190.12			170.61			168.42		226.06		165.98						

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PSI-6 Iatrogenic Pneumothorax Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National
			0.17		0.19	0.25		0.21	0.25	0.21	0.23		0.18		0.20	0.21	0.21	0.20
PSI-8 In-Hospital Fall Associated Fracture Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National
			0.26		0.25	0.34		0.27	0.29	0.27	0.21		0.25		0.26	0.27	0.27	0.26
PSI 09 Postoperative Hemorrhage or Hematoma Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	N/A	Same As National	Same As National
			2.27		2.06	2.49			1.64	2.30	1.63		2.15		2.59		2.34	2.29
PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Too Few to Report	Same As National
			1.34		1.57	1.65			2.57	1.66	2.70		1.62					1.66
PSI 11 Postoperative Respiratory Failure Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Too Few to Report	Same As National
			8.56		8.72	13.40			12.26	8.93	11.21		8.03					8.79
PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Worse Than National	N/A	Same As National	N/A	Same As National	Same As National
			3.97		3.47	4.37			4.62	3.41	3.72		6.23		3.82		3.43	3.30
PSI 13 Postoperative Sepsis Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Too Few to Report	Same As National
			4.04		4.18	5.88			5.73	5.11	7.03		4.96					5.12
PSI 14 Postoperative Wound Dehiscence Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	Same As National
			1.59		1.66	1.98			1.64	1.74	1.88		1.66		1.73			1.75
PSI 15 Accidental Puncture or Laceration Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	Same As National
			0.84		0.87	0.96			1.12	1.02	0.82		0.95		1.03			1.05
PSI90 Patient Safety & Adverse Events Composite	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	N/A	Same As National	Same As National
			0.79		0.97	1.23			1.04	0.95	1.23		0.95		1.10		0.97	0.92
Infections																		
CLABSI	Jul 1, 2024 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	N/A	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A
			1.288			1.354			0.770		1.044		1.445					

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CAUTI	Jul 1, 2024 - Jun 30, 2025	As Compared to National Benchmark	Better Than National	N/A	Same As National	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A
			0.459		0.000	0.959			0.611		0.648		1.113					
SSI COLON Surgical Site Infection	Jul 1, 2024 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	N/A	Worse Than National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A
			0.739		1.102	0.000			0.000		2.602		0.887		0.928			
SSI HYST Surgical Site Infection	Jul 1, 2024 - Jun 30, 2025	As Compared to National Benchmark	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MRSA	Jul 1, 2024 - Jun 30, 2025	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A
			1.020		0.936	1.764			0.783		0.694		0.000					
CDIFF	Jul 1, 2024 - Jun 30, 2025	As Compared to National Benchmark	Better Than National	N/A	Better Than National	Better Than National	N/A	N/A	Better Than National	Same As National	Better Than National	N/A	Better than National	N/A	Better Than National	Same As National	N/A	Same As National
			0.430		0.272	0.115			0.536	0.000	0.443		0.363		0.000	0.000		1.118
Surgical Complications																		
Hip and Knee Complications	Apr 1, 2021 - Mar 31, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	Too Few to Report	N/A	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Too Few to Report	N/A	Too Few to Report	Same As National
			3.8%						3.9%		4.0%							3.9%
Unplanned Hospital Visits																		
Condition Specific Readmission																		
READM30 AMI Acute myocardial infarction (AMI) 30day readmission rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Too Few to Report	N/A	Too Few to Report	Same As National	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Too Few to Report	Too Few to Report
			14.3%						13.3%		13.7%		14.4%					
READM30HF Heart Failure 30Day readmissions rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Too Few to Report	Same As National	N/A	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National
			22.5%		19.4%	21.2%			19.0%		18.9%		18.5%		18.5%	20.4%	19.2%	19.4%
READM30PN Pneumonia 30day readmission rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	Too Few to Report	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National
			17.4%		16.1%	17.7%		15.4%	15.4%	17.3%	14.4%		15.3%		16.5%	16.5%	15.6%	18.8%
READM30 COPD Chronic obstructive pulmonary disease 30day readmission rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National
			18.6%		18.0%	18.8%			17.8%		18.1%		18.1%		18.3%	19.6%	18.0%	18.2%
Procedure Specific Readmission																		

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READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate2	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	N/A	N/A	N/A
			9.9%						9.4%		13.6%							
READM30 HIPKNEE 30day readmission rate following elective THA / TKA	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	Too Few to Report	N/A	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	Too Few to Report	N/A	Too Few to Report	Same As National
			4.3%						5.1%		5.1%							5.8%
Hospital Wide Readmission																		
READM30 HOSPWIDE 30day hospitalwide allcause unplanned readmission	Jul 1, 2023 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National
			15.8%		14.2%	16.0%		14.9%	14.8%	14.5%	15.5%		15.1%	15.2%	15.7%	15.8%	14.7%	15.0%
Use of Medical Imaging																		
Imaging Efficiency																		
OP8 MRI Lumbar Spine for Low Back Pain	Jul 1, 2023 - Jun 30, 2024	35.5%	45.9%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OP10 Abdomen CT Use of Contrast Material	Jul 1, 2023 - Jun 30, 2024	5.9%	5.1%	1.3%	8.0%	6.4%	N/A	3.8%	3.9%	7.4%	4.7%	4.9%	2.8%	3.2%	8.8%	1.6%	1.1%	9.9%
OP13 Outpatients who got cardiac imaging stress tests before lowrisk outpatient surgery	Jul 1, 2023 - Jun 30, 2024	3.7%	3.3%	N/A	2.2%	6.9%	N/A	N/A	2.3%	N/A	3.1%	N/A	3.0%	N/A	1.9%	N/A	N/A	1.3%