



## Public Reporting

### Source: January 2026 Hospital Compare Preview Reports

Updated 01/08/2026

	For Discharges Between	National Hospital Compare	Bristol Regional Medical Center 440012	Dickenson County Hospital 491303	Franklin Woods Community Hospital 440184	Greeneville Community Hospital 440050	Hancock County Hospital 441313	Hawkins County Memorial Hospital 440032	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Johnson City Medical Center 40063	Johnson County Community Hospital 441304	Johnston Memorial Hospital 490053	Lee County Community Hospital 491309	Lonesome Pine Hospital 490114	Russell County Hospital 490002	Smyth County Community Hospital 490038	Sycamore Shoals Hospital 440018
<b>Survey of Patients' Experiences</b>																		
HCOMP1A Patients who reported that their nurses "Always" communicated well	Apr 1, 2024 - Mar 31, 2025	80%	75%	100%	81%	78%	93%	87%	75%	82%	73%	82%	76%	91%	86%	85%	81%	83%
Category Star Rating			★★★		★★★★	★★★			★★★	★★★★	★★		★★★		★★★★★	★★★★	★★★	★★★★
HCOMP1U Patients who reported that their nurses "Usually" communicated well	Apr 1, 2024 - Mar 31, 2025	16%	19%	0%	15%	17%	7%	11%	19%	14%	20%	0%	19%	8%	13%	11%	12%	14%
HCOMP1 SNP Patients who reported that their nurses "Sometimes" or "Never" communicated well	Apr 1, 2024 - Mar 31, 2025	4%	6%	0%	4%	5%	0%	2%	6%	4%	7%	18%	5%	1%	1%	4%	7%	3%
HCOMP2A Patients who reported that their doctors "Always" communicated well	Apr 1, 2024 - Mar 31, 2025	80%	74%	73%	80%	79%	91%	83%	76%	82%	73%	84%	78%	92%	86%	78%	86%	83%
Category Star Rating			★★		★★★	★★★			★★★	★★★★	★★		★★★		★★★★★	★★	★★★★	★★★★
HCOMP2U Patients who reported that their doctors "Usually" communicated well	Apr 1, 2024 - Mar 31, 2025	15%	19%	27%	15%	16%	5%	11%	18%	14%	18%	16%	16%	7%	12%	14%	9%	13%
HCOMP2 SNP Patients who reported that their doctors "Sometimes" or "Never" communicated well	Apr 1, 2024 - Mar 31, 2025	5%	7%	0%	5%	5%	4%	6%	6%	4%	9%	0%	6%	1%	2%	8%	5%	4%
HCOMP5U P Patients who reported that staff "Always" explained about medicines before giving it to them	Apr 1, 2024 - Mar 31, 2025	62%	58%	N/A	63%	57%	98%	88%	54%	62%	55%	N/A	60%	73%	69%	64%	64%	63%
Category Star Rating			★★	Not Available	★★★	★★			★★	★★★	★★	Not Available	★★		★★★★★	★★★	★★★★	★★★★
HCOMP5U P Patients who reported that staff "Usually" explained about medicines before giving it to them	Apr 1, 2024 - Mar 31, 2025	19%	20%	N/A	18%	21%	2%	6%	23%	20%	19%	N/A	18%	14%	12%	17%	17%	17%
HCOMP5 SNP Patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them	Apr 1, 2024 - Mar 31, 2025	19%	22%	N/A	19%	22%	0%	6%	23%	18%	26%	N/A	22%	13%	19%	19%	19%	20%
HCLEAN HSPAP Patients who reported that their room and bathroom were "Always" clean	Apr 1, 2024 - Mar 31, 2025	74%	64%	52%	64%	69%	92%	81%	74%	72%	59%	82%	81%	80%	79%	77%	75%	67%
Category Star Rating			★★		★★	★★★			★★★★	★★★★	★		★★★★★		★★★★★	★★★★	★★★	★★★★
HCLEAN HSPUP Patients who reported that their room and bathroom were "Usually" clean	Apr 1, 2024 - Mar 31, 2025	17%	23%	0%	21%	20%	8%	17%	17%	17%	22%	0%	15%	15%	18%	18%	14%	21%
HCLEAN HSPSNP Patients who reported that their room and bathroom were "Sometimes" or "Never" clean	Apr 1, 2024 - Mar 31, 2025	9%	13%	48%	15%	11%	0%	2%	9%	11%	19%	18%	4%	5%	3%	5%	11%	12%
HQUIETHSP AP Patients who reported that the area around their room was "Always" quiet at night	Apr 1, 2024 - Mar 31, 2025	60%	57%	N/A	66%	51%	90%	63%	54%	62%	47%	35%	63%	67%	66%	66%	58%	63%
Category Star Rating			★★★	Not Available	★★★★	★★			★★★	★★★★	★★		★★★		★★★★★	★★★	★★★	★★★★



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IMM3 Influenza Vaccination Coverage Healthcare Personnel	Oct 1, 2024 - Mar 30, 2025	78%	97%	93%	96%	91%	93%	90%	96%	98%	96%	100%	95%	94%	94%	92%	90%	96%	
<b>Colonoscopy</b>																			
OP29 Appropriate Follow Up Interval for Normal Colonoscopy	Jan 1, 2024 - Dec 31, 2024	93%	68%	N/A	67%	100%	N/A	N/A	38%	N/A	92%	N/A	100%	N/A	100%	N/A	98%	100%	
<b>Hospital Harm</b>																			
HH-01 Hospital Harm-Severe Hypoglycemia	Jan 1, 2024 - Dec 31, 2024	1%	1%	0%	1%	1%	0%	1%	1%	1%	2%	0%	1%	1%	1%	1%	1%	1%	
HH-02 Hospital Harm-Severe Hyperglycemia	Jan 1, 2024 - Dec 31, 2024	8%	10%	50%	11%	10%	22%	19%	8%	15%	10%	15%	11%	14%	12%	20%	17%	16%	
HH-ORAE Hospital Harm-Opioid Related Adverse Events	Jan 1, 2024 - Dec 31, 2024	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
<b>Complications &amp; Deaths</b>																			
<b>30 Day Death Rates</b>																			
MORT30AMI Acute myocardial infarction (AMI) 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	Too Few to Report	Same As National	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	Too Few to Report	Too Few to Report	Too Few to Report	
			13.6%			12.4%			11.7%		14.1%		15.1%						
MORT30HF Heart failure 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	Too Few to Report	Too Few to Report	Worse Than National	Too Few to Report	Same As National	N/A	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	
			14.3%		13.8%	13.0%			14.8%		13.1%		13.4%		13.9%	12.1%	15.5%	12.3%	
MORT30PN Pneumonia 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Worse Than National	Too Few to Report	Same As National	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	Too Few to Report	Worse Than National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	
			21.9%		16.5%	17.2%			15.5%	18.7%	15.3%	19.2%		19.9%		16.1%	14.8%	18.6%	19.9%
MORT30STK Stroke 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	Too Few to Report	Same As National	Too Few to Report	Worse Than National	N/A	Same As National	N/A	Too Few to Report	Too Few to Report	Too Few to Report	Too Few to Report	
			13.2%			13.0%			13.4%		18.4%		16.2%		13.4%				
MORT30 COPD 30day mortality rate COPD patients	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	Too Few to Report	Same As National	Same As National	Too Few to Report	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Too Few to Report	Same As National	Same As National	Same As National	Same As National	
			11.6%		11.0%	7.5%			12.1%		9.9%		9.2%		8.7%	8.7%	7.0%	10.4%	
MORT30 CABG Coronary artery bypass graft surgery 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	N/A	N/A	N/A	
			3.9%						3.1%		4.1%								
<b>Patient Safety Indicators</b>																			
PSI-3 Pressure Ulcer Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National	
			0.17		0.81	0.80			0.62	0.16	0.56	0.97		0.28		0.97	0.56	0.55	0.47
PSI4 SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Too Few to Report	Same As National	N/A	N/A	Same As National	N/A	Worse Than National	N/A	Same As National	N/A	Too Few to Report	N/A	N/A	Too Few to Report	
			190.12			170.61			168.42		226.06		165.98						

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PSI-6 Iatrogenic Pneumothorax Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	N/A	N/A	N/A	N/A	Same As National	Same As National	Same As National	Same As National	
			0.17		0.19	0.25		0.21	0.25	0.21	0.23		0.18		0.20	0.21	0.21	0.20	
PSI-8 In-Hospital Fall Associated Fracture Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	N/A	N/A	N/A	N/A	Same As National	Same As National	Same As National	Same As National	
			0.26		0.25	0.34		0.27	0.29	0.27	0.21		0.25		0.26	0.27	0.27	0.26	
PSI 09 Postoperative Hemorrhage or Hematoma Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	N/A	N/A	N/A	N/A	Same As National	Same As National	Same As National	Same As National	
			2.27		2.06	2.49			1.64	2.30	1.63		2.15		2.59		2.34	2.29	
PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	N/A	N/A	N/A	N/A	Too Few to Report	N/A	Too Few to Report	Same As National	
			1.34		1.57	1.65			2.57	1.66	2.70		1.62					1.66	
PSI 11 Postoperative Respiratory Failure Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	N/A	N/A	N/A	N/A	Too Few to Report	N/A	Too Few to Report	Same As National	
			8.56		8.72	13.40			12.26	8.93	11.21		8.03					8.79	
PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	Same As National	
			3.97		3.47	4.37			4.62	3.41	3.72		6.23		3.82		3.43	3.30	
PSI 13 Postoperative Sepsis Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	N/A	N/A	N/A	N/A	Too Few to Report	N/A	Too Few to Report	Same As National	
			4.04		4.18	5.88			5.73	5.11	7.03		4.96					5.12	
PSI 14 Postoperative Wound Dehiscence Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	N/A	N/A	N/A	N/A	Same As National	N/A	Too Few to Report	Same As National	
			1.59		1.66	1.98			1.64	1.74	1.88		1.66		1.73			1.75	
PSI 15 Accidental Puncture or Laceration Rate	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	N/A	N/A	N/A	N/A	Same As National	N/A	Too Few to Report	Same As National	
			0.84		0.87	0.96			1.12	1.02	0.82		0.95		1.03			1.05	
PSI90 Patient Safety & Adverse Events Composite	Jul 1, 2022 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	Same As National	
			0.79		0.97	1.23			1.04	0.95	1.23		0.95		1.10		0.97	0.92	
<b>Infections</b>																			
CLABSI	Apr 1, 2024 - Mar 31, 2025	As Compared to National Benchmark	Same As National	N/A	N/A	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
			1.117			0.715			0.508		0.977		1.541						



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READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate2	<i>Jul 1, 2021 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	<i>Too Few to Report</i>	N/A	N/A	N/A	N/A	
			9.9%						9.4%		13.6%							
READM30 HIPKNEE 30day readmission rate following elective THA / TKA	<i>Jul 1, 2021 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	N/A	<i>Too Few to Report</i>	N/A	N/A	Same As National	N/A	Same As National	N/A	<i>Too Few to Report</i>	N/A	<i>Too Few to Report</i>	<i>Too Few to Report</i>	<i>Same As National</i>	
			4.3%						5.1%		5.1%						5.8%	
<b>Hospital Wide Readmission</b>																		
READM30 HOSPWIDE 30day hospitalwide allcause unplanned readmission	<i>Jul 1, 2023 - Jun 30, 2024</i>	<i>As Compared to National Benchmark</i>	Same As National	N/A	Same As National	Same As National	<i>Too Few to Report</i>	Same As National	Same As National	<i>Same As National</i>	Too Few to Report	Same As National	Same As National	Same As National	<i>Same As National</i>	<i>Same As National</i>	Same As National	
			15.8%		14.2%	16.0%		14.9%	14.8%	14.5%	15.5%		15.1%	15.2%	15.7%	15.8%	14.7%	15.0%
<b>Use of Medical Imaging</b>																		
<i>Imaging Efficiency</i>																		
OP8 MRI Lumbar Spine for Low Back Pain	<i>Jul 1, 2023 - Jun 30, 2024</i>	<i>35.5%</i>	45.9%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
OP10 Abdomen CT Use of Contrast Material	<i>Jul 1, 2023 - Jun 30, 2024</i>	<i>5.9%</i>	5.1%	1.3%	8.0%	6.4%	N/A	3.8%	3.9%	7.4%	4.7%	4.9%	2.8%	3.2%	8.8%	1.6%	1.1%	9.9%
OP13 Outpatients who got cardiac imaging stress tests before lowrisk outpatient surgery	<i>Jul 1, 2023 - Jun 30, 2024</i>	<i>3.7%</i>	3.3%	N/A	2.2%	6.9%	N/A	N/A	2.3%	N/A	3.1%	N/A	3.0%	N/A	1.9%	N/A	N/A	1.3%