

## **Public Reporting**

Source: July 2025 Hospital Compare Preview Reports

Updated 5/21/2025

	For Discharges Between	National Hospital Compare	Bristol Regional Medical Center 440012	Dickenson County Hospital 491303	Franklin Woods Community Hospital 440184	Greeneville Community Hospital 440050	Hancock County Hospital 441313	Hawkins County Memorial Hospital 440032	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Johnson City Medical Center 40063	Johnson County Community Hospital 441304	Johnston Memorial Hospital 490053	Lee County Community Hospital 491309	Lonesome Pine Hospital 490114	Russell County Hospital 490002	Smyth County Community Hospital 490038	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001
Survey of Patients' Experiences																			
HCOMP1A Patients who reported that their nurses "Always" communicated well	Oct 1, 2023 - Sept 30, 2024	80%	73%	N/A	80%	75%	N/A	N/A	71%	79%	72%	N/A	75%	N/A	N/A	87%	79%	78%	N/A
Category Star Rating			***	Not Available	****	***	Not Available	Not Available	**	***	**	Not Available	***	Not Available	Not Available	****	***	***	Not Available
HCOMP1U Patients who reported that their nurses "Usually" communicated well	Oct 1, 2023 - Sept 30, 2024	16%	21%	N/A	15%	19%	N/A	N/A	22%	17%	20%	N/A	19%	N/A	N/A	10%	15%	18%	N/A
HCOMP1 SNP Patients who reported that their nurses "Sometimes" or "Never" communicated well	Oct 1, 2023 - Sept 30, 2024	4%	6%	N/A	5%	6%	N/A	N/A	7%	4%	8%	N/A	6%	N/A	N/A	3%	6%	5%	N/A
HCOMP2A Patients who reported that their doctors "Always" communicated well	Oct 1, 2023 - Sept 30, 2024	80%	74%	N/A	79%	76%	N/A	N/A	75%	79%	72%	N/A	78%	N/A	N/A	83%	82%	82%	N/A
Category Star Rating			**	Not Available	***	***	Not Available	Not Available	***	***	**	Not Available	***	Not Available	Not Available	***	****	****	Not Available
HCOMP2U Patients who reported that their doctors "Usually" communicated well	Oct 1, 2023 - Sept 30, 2024	15%	19%	N/A	16%	17%	N/A	N/A	19%	16%	20%	N/A	18%	N/A	N/A	11%	13%	16%	N/A
HCOMP2 SNP Patients who reported that their doctors "Sometimes" or "Never" communicated well	Oct 1, 2023 - Sept 30, 2024	5%	7%	N/A	5%	7%	N/A	N/A	6%	5%	8%	N/A	4%	N/A	N/A	6%	5%	2%	N/A
HCOMP3A Patients who reported that they "Always" received help as soon as they wanted	Oct 1, 2023 - Sept 30, 2024	66%	57%	N/A	64%	58%	N/A	N/A	52%	64%	58%	N/A	56%	N/A	N/A	80%	72%	65%	N/A
Category Star Rating			**	Not Available	***	**	Not Available	Not Available	**	***	**	Not Available	**	Not Available	Not Available	****	****	***	Not Available
HCOMP3U Patients who reported that they "Usually" received help as soon as they wanted	Oct 1, 2023 - Sept 30, 2024	25%	30%	N/A	26%	29%	N/A	N/A	31%	27%	27%	N/A	30%	N/A	N/A	14%	20%	24%	N/A
HCOMP3 SNP Patients who reported that they "Sometimes" or "Never" received help as soon as they wanted	Oct 1, 2023 - Sept 30, 2024	9%	13%	N/A	10%	13%	N/A	N/A	17%	9%	15%	N/A	14%	N/A	N/A	6%	8%	11%	N/A
HCOMP5U P Patients who reported that staff "Always" explained about medicines before giving it to them	Oct 1, 2023 - Sept 30, 2024	62%	56%	N/A	62%	58%	N/A	N/A	51%	56%	53%	N/A	57%	N/A	N/A	73%	63%	62%	N/A
Category Star Rating			***	Not Available	***	***	Not Available	Not Available	**	**	**	Not Available	**	Not Available	Not Available	****	***	***	Not Available
HCOMP5U P Patients who reported that staff "Usually" explained about medicines before giving it to them	Oct 1, 2023 - Sept 30, 2024	19%	22%	N/A	18%	20%	N/A	N/A	25%	20%	19%	N/A	19%	N/A	N/A	13%	18%	18%	N/A
HCOMP5 SNP Patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them	Oct 1, 2023 - Sept 30, 2024	19%	22%	N/A	20%	22%	N/A	N/A	24%	24%	28%	N/A	24%	N/A	N/A	14%	19%	20%	N/A
HCLEAN HSPAP Patients who reported that their room and bathroom were "Always" clean	Oct 1, 2023 - Sept 30, 2024	74%	64%	N/A	66%	66%	N/A	N/A	71%	68%	60%	N/A	79%	N/A	N/A	76%	72%	66%	N/A
Category Star Rating			**	Not Available	**	**	Not Available	Not Available	***	***	**	Not Available	****	Not Available	Not Available	****	***	**	Not Available
HCLEAN HSPUP Patients who reported that their room and bathroom were "Usually" clean	Oct 1, 2023 - Sept 30, 2024	17%	22%	N/A	21%	19%	N/A	N/A	19%	20%	22%	N/A	16%	N/A	N/A	19%	18%	19%	N/A

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HCLEAN HSPSNP Patients who reported that their room and bathroom were "Sometimes" or "Never" clean	Oct 1, 2023 - Sept 30, 2024	9%	14%	N/A	13%	15%	N/A	N/A	10%	12%	18%	N/A	5%	N/A	N/A	5%	10%	15%	N/A
HQUIETHSP AP Patients who reported that the area around their room was "Always" quiet at night	Oct 1, 2023 - Sept 30, 2024	62%	56%	N/A	68%	49%	N/A	N/A	52%	63%	47%	N/A	61%	N/A	N/A	72%	60%	64%	N/A
Category Star Rating			***	Not Available	****	**	Not Available	Not Available	**	***	**	Not Available	***	Not Available	Not Available	****	***	***	Not Available
HQUIETHSP UP Patients who reported that the area around their room was "Usually" quiet at night	Oct 1, 2023 - Sept 30, 2024	29%	35%	N/A	25%	39%	N/A	N/A	35%	29%	37%	N/A	32%	N/A	N/A	23%	31%	29%	N/A
HQUIETHSP SNP Patients who reported that the area around their room was "Sometimes" or "Never" quiet at night	Oct 1, 2023 - Sept 30, 2024	9%	9%	N/A	7%	12%	N/A	N/A	13%	8%	16%	N/A	7%	N/A	N/A	5%	9%	7%	N/A
HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	Oct 1, 2023 - Sept 30, 2024	86%	85%	N/A	87%	86%	N/A	N/A	84%	86%	82%	N/A	86%	N/A	N/A	89%	86%	85%	N/A
Category Star Rating			***	Not Available	****	***	Not Available	Not Available	***	***	**	Not Available	***	Not Available	Not Available	****	***	***	Not Available
HCOMP6N P Patients who reported that NO, they were not given information about what to do during their recovery at home	Oct 1, 2023 - Sept 30, 2024	14%	15%	N/A	13%	14%	N/A	N/A	16%	14%	18%	N/A	14%	N/A	N/A	11%	14%	15%	N/A
HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	Oct 1, 2023 - Sept 30, 2024	52%	46%	N/A	53%	44%	N/A	N/A	44%	49%	42%	N/A	46%	N/A	N/A	55%	49%	48%	N/A
Category Star Rating			***	Not Available	****	***	Not Available	Not Available	**	***	**	Not Available	***	Not Available	Not Available	****	***	***	Not Available
HCOMP7A Patients who "Agree" they understood their care when they left the hospital	Oct 1, 2023 - Sept 30, 2024	42%	47%	N/A	41%	50%	N/A	N/A	48%	46%	48%	N/A	47%	N/A	N/A	41%	43%	47%	N/A
HCOMP7D SD Patients who "Disagree" or "Strongly Disagree" they understood	Oct 1, 2023																		
their care when they left the hospital	- Sept 30, 2024	6%	7%	N/A	6%	6%	N/A	N/A	8%	5%	10%	N/A	7%	N/A	N/A	4%	8%	5%	N/A
their care when they left the hospital HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	- Sept 30, 2024 Oct 1, 2023 - Sept 30, 2024	6% <b>72%</b>	7% <b>61%</b>	N/A N/A	6% <b>72%</b>	6% <b>63%</b>	N/A	N/A N/A	58%	5% <b>71%</b>	10% 53%	N/A	7% <b>64%</b>	N/A	N/A	4% 80%	8% <b>71%</b>	70%	N/A N/A
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a	Oct 1, 2023							·											
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest) Category Star Rating HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)	Oct 1, 2023		61%	N/A	72%	63%	N/A	N/A	58%	71%	53%	N/A	64%	N/A	N/A	80%	71%	70%	N/A
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)  Category Star Rating  HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)  HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)	Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023	72%	61%	N/A Not Available	72% ****	63%	N/A Not Available	N/A  Not Available	58% ★★	71% ***	53% ★	N/A  Not Available	64% ★ ★	N/A Not Available	N/A Not Available	80%	71%	70% * * *	N/A Not Available
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)  Category Star Rating  HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)  HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)  HECMND DY Patients who reported YES, they would definitely recommend the hospital	Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023	<b>72%</b>	61%  * * *  26%  13%  58%	N/A  Not Available  N/A  N/A	72%  ****  19%  9%  76%	63%  **  25%  12%  54%	N/A  Not Available  N/A  N/A  N/A	N/A  Not Available  N/A  N/A  N/A	58%  **  28%  14%  57%	71%  * * *  20%  9%  70%	53%  * 27%  20%  48%	N/A  Not Available  N/A  N/A  N/A	64%  * * 24%  12%  60%	N/A Not Available N/A N/A N/A	N/A  Not Available  N/A  N/A  N/A	80%  ****  13%  7%	71%  * * *  18%  11%  66%	70%  * * * *  20%  10%  65%	N/A Not Available N/A N/A N/A
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)  Category Star Rating HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)  HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)  HRECMND DY Patients who reported YES, they would definitely recommend the hospital	Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023	<b>72%</b> 20%	61%  * *  26%	N/A Not Available N/A N/A	72%  * * * *  19%  9%	63%  * * 25%	N/A  Not Available  N/A  N/A	N/A  Not Available  N/A  N/A	58%  * * 28%	71%  * * *  20%	53%  * 27%  20%	N/A  Not Available  N/A  N/A	64%  * * 24%	N/A  Not Available  N/A  N/A	N/A  Not Available  N/A  N/A	80% ****  13%  7%	71%  * * *  18%	70%  * * *  20%	N/A Not Available N/A N/A
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)  Category Star Rating  HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)  HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)  HECMND DY Patients who reported YES, they would definitely recommend the hospital	Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023	<b>72%</b> 20%	61%  * * *  26%  13%  58%	N/A  Not Available  N/A  N/A	72%  ****  19%  9%  76%	63%  **  25%  12%  54%	N/A  Not Available  N/A  N/A  N/A	N/A  Not Available  N/A  N/A  N/A	58%  **  28%  14%  57%	71%  * * *  20%  9%  70%	53%  * 27%  20%  48%	N/A  Not Available  N/A  N/A  N/A	64%  * * 24%  12%  60%	N/A Not Available N/A N/A N/A	N/A  Not Available  N/A  N/A  N/A	80%  ****  13%  7%	71%  * * *  18%  11%  66%	70%  * * * *  20%  10%  65%	N/A Not Available N/A N/A N/A
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)  Category Star Rating  HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)  HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)  HRECMND DY Patients who reported YES, they would definitely recommend the hospital  Category Star Rating  HRECMND PY Patients who reported YES, they would probably recommend the	Oct 1, 2023 - Sept 30, 2024 Oct 1, 2023	72% 20% 8% 70%	61%  **  26%  13%  58%  ***	N/A  Not Available  N/A  N/A  N/A  N/A  Not Available	72%  ****  19%  9%  76%  ****	63%  ** 25%  12%  54%  **	N/A  Not Available  N/A  N/A  N/A  Not Available	N/A  Not Available  N/A  N/A  N/A  Not Available	58%  **  28%  14%  57%  **	71%  *** 20%  9%  70%  ***	53%  * 27%  20%  48%  **	N/A  Not Available  N/A  N/A  N/A  Not Available	64%  ** 24%  12%  60%  ***	N/A  Not Available  N/A  N/A  N/A  Not Available	N/A  Not Available  N/A  N/A  N/A  Not Available	80%  ****  13%  7%  73%  ****	71%  ***  18%  11%  66%  ***	70%  ***  20%  10%  65%  ***	N/A  Not Available  N/A  N/A  Not Available
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)  Category Star Rating HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest) HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest) HRECMND DY Patients who reported YES, they would definitely recommend the hospital  Category Star Rating HRECMND PY Patients who reported YES, they would probably recommend the hospital  HRECMND DN Patients who reported NO, they would probably not or definitely not	Oct 1, 2023 - Sept 30, 2024  Oct 1, 2023 - Sept 30, 2024	72% 20% 8% 70%	61%  ** 26%  13%  58%  *** 34%	N/A  Not Available  N/A  N/A  N/A  Not Available  N/A	72%  ****  19%  9%  76%  ****	63%  **  25%  12%  54%  **  37%	N/A  Not Available  N/A  N/A  Not Available  N/A	N/A  Not Available  N/A  N/A  N/A  Not Available  N/A	58%  **  28%  14%  57%  **  33%	71%  * * *  20%  9%  70%  * * *  22%	53%  * 27%  20%  48%  ** 38%	N/A  Not Available  N/A  N/A  N/A  Not Available  N/A	64%  * * 24%  12%  60%  * * * 32%	N/A  Not Available  N/A  N/A  N/A  Not Available  N/A	N/A  Not Available  N/A  N/A  N/A  Not Available  N/A	80%  ****  13%  7%  73%  ****  22%	71%  * * *  18%  11%  66%  * * * *	70%  ***  20%  10%  65%  ***  29%	N/A  Not Available  N/A  N/A  Not Available  N/A

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SEP-1 Severe Sepsis and Septic Shock	Oct 1, 2023 - Sept 30, 2024	63%	58%	N/A	69%	63%	79%	81%	43%	73%	46%	N/A	65%	70.0%	60%	72%	80%	62%	62%
Emergency Department Care																			
OP18b Median time ED arrival to discharge (Minutes)	Oct 1, 2023 - Sept 30, 2024	All Categories = 162 Low Vol = 122 Medium Vol = 175 High Vol = 214 Very High Vol = 194	187	110	193	162	126	103	226	163	198	133	201	113	142	120	152	174	147
OP22 Left without being seen	Jan 1, 2023 - Dec 31, 2023	2%	1%	1%	1%	1%	0%	0%	0%	0%	1%	1%	2%	0%	1%	1%	1%	1%	0%
OP23 Head CT stroke patients	Oct 1, 2023 - Sept 30, 2024	70%	90%	N/A	60%	54%	N/A	40.0%	84%	50%	75%	40%	92%	91%	78%	50.0%	71.0%	N/A	N/A
Healthcare Personnel Vaccination	3cpt 30, 202 /																		
IMM3 Influenza Vaccination Coverage Healthcare Personnel	Oct 1, 2023 - Jan 31, 2024	80%	97%	98%	93%	84%	95%	92%	96%	99%	100%	93%	97%	93%	96%	93%	97%	100%	95%
HCP_COVID-19 Vaccination Coverage Healthcare Personnel	Jul 1, 2024 - Sep 30, 2024	12.0%	0.0%	0.0%	0.1%	0.1%	1.2%	0.8%	0.2%	0.0%	0.0%	0%	0.1%	0.00%	0.1%	0.0%	0.0%	0.0%	0.0%
Cardiac Care	- 3ep 30, 2024	<u> </u>	l	<u> </u>					<u>l</u>			<u> </u>		L		<u> </u>	<u> </u>		
OP-40 ST-Segment Elevation Myocardial Infarction (STEMI)	Jan 1, 2023 - Dec 31, 2023	46.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Colonoscopy																			
OP-29 Appropriate Follow Up Interval for Normal Colonoscopy	Jan 1, 2023 - Dec 31, 2023	92%	49%	N/A	46%	98%	N/A	N/A	Too Few Cases	N/A	100%	N/A	100%	N/A	98%	N/A	97%	100%	N/A
Opioid Use		ı		ı	1				ı					1		ı	ı		
Safe Use of Opiods - Concurrent Prescribing	Jan 1, 2023 - Dec 31, 2023	15%	15%	Too Few Cases	14%	17%	35%	21%	19%	12%	18%	Too Few Cases	14%	10%	21%	25%	23%	22%	24.0%
Hospital Harm		ı	ı	ı	1				ı		I	ı		1		ı	ı		
HH-01 Hospital Harm-Severe Hypoglycemia	Jan 1, 2023 - Dec 31, 2023	1%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
HH-02 Hospital Harm-Severe Hyperglycemia	Jan 1, 2023 - Dec 31, 2023	7%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Complications & Deaths	31, 2023											<u> </u>				<u> </u>	<u> </u>		
30 Day Death Rates																			
MORT30AMI Acute myocardial infarction (AMI) 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A	N/A
			13.6%			12.4%			11.7%		14.1%		15.1%						
MORT30HF Heart failure 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Worse Than National	N/A	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National
			14.3%		13.8%	13.0%		15.5%	14.8%		13.1%		13.4%		13.9%	12.1%	15.5%	12.3%	10.8%
MORT30PN Pneumonia 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Worse Than National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Worse Than National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National
		4 -	21.9%		16.5%	17.2%			18.7%	15.3%	19.2%		19.9%		16.1%	14.8%	18.6%	19.9%	17.0%
MORT30STK Stroke 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	Same As National	N/A	N/A	Same As National	N/A	Worse Than National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A
			13.2%			13.0%			13.4%		18.4%		16.2%		13.4%				

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MORT30 COPD 30day mortality rate COPD patients	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	Too Few Cases	Same As National	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A
MORT30 CABG Coronary artery bypass graft surgery 30day mortality rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	11.0% N/A	7.5% N/A	N/A	N/A	Same As National	N/A	9.9% Same As National	N/A	9.2% N/A	N/A	8.7% N/A	8.7% N/A	7.0% N/A	10.4% N/A	N/A
Hospital Wide Mortality			3.9%		1 1				3.1%	1	4.1%					l	<u> </u>		<u> </u>
Hybrid Hospital-Wide All-Cause Risk Standardized Mortality Rate	Jul 1, 2023 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	4%
Patient Safety Indicators			4.7%		4.3%	4.60%		4.5%	4.50%	3.80%	4.0%		4%	3.80%	4.2%	4.10%	4.8	4.60%	
PSI-3 Pressure Ulcer Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National
PSI-4 SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	0.14 Same As National	N/A	0.36 N/A	0.34 Same As National	N/A	0.64 N/A	0.14 Same As National	0.57 N/A	0.28  Worse Than National	N/A	0.27 Same As National	N/A	0.42 N/A	0.53 N/A	0.54 N/A	0.39 N/A	0.61 N/A
PSI-6 latrogenic Pneumothorax Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	210.98 Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	224.58 Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National
PSI-8 In-Hospital Fall Associated Fracture Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National
PSI 09 Postoperative Hemorrhage or Hematoma Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	0.30 Same As National	N/A	0.27 Same As National	0.31 Same As National	N/A	0.29 N/A	0.31 Same As National	0.29 Same As National	0.25 Same As National	N/A	0.27 Same As National	N/A	0.28 Same As National	0.29 N/A	0.29 Same As National	0.28 Same As National	0.29 N/A
PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	3.78 Same As National	N/A	2.13 Same As National	2.23 Same As National	N/A	N/A	1.54 Same As National	2.38 Same As National	1.65 Same As National	N/A	2.19 Same As National	N/A	2.34 N/A	N/A	2.42 N/A	2.37 Same As National	N/A
PSI 11 Postoperative Respiratory Failure Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	1.70 Same As National	N/A	1.56 Same As National	1.66 Same As National	N/A	N/A	1.90 Same As National	1.68 Same As National	2.52 Same As National	N/A	1.64 Same As National	N/A	N/A	N/A	N/A	1.67 Same As National	N/A
PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	9.43 Same As National	N/A	8.59 Same As National	Same As National	N/A	N/A	9.17 Same As National	9.80 Same As National	Same As National	N/A	Same As National	N/A	Same As National 4.17	N/A	Same As National 3.80	9.43 Same As National	N/A

	For Discharges Between	National Hospital Compare	Bristol Regional Medical Center 440012	Dickenson County Hospital 491303	Franklin Woods Community Hospital 440184	Greeneville Community Hospital 440050	Hancock County Hospital 441313	Hawkins County Memorial Hospital 440032	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Johnson City Medical Center 40063	Johnson County Community Hospital 441304	Johnston Memorial Hospital 490053	Lee County Community Hospital 491309	Lonesome Pine Hospital 490114	Russell County Hospital 490002	Smyth County Community Hospital 490038	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001
PSI 13 Postoperative Sepsis Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	Same As National	N/A
PSI 14 Postoperative Wound Dehiscence Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	4.90 Same As National	N/A	4.35 Same As National	5.20 Same As National 2.09	N/A	N/A	5.74 Same As National	5.45 Same As National	6.15 Same As National	N/A	5.34 Same As National	N/A	Same As National	N/A	N/A	5.39 Same As National	N/A
PSI 15 Accidental Puncture or Laceration Rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	Same As National	2.41 Same As National	N/A	1.75 Same As National	N/A	Same As National	N/A	N/A	1.84 Same As National	N/A
PSI90 Patient Safety & Adverse Events Composite	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	0.67 Same As National	N/A	0.70 Same As National	0.79 Same As National	N/A	N/A	0.91 Same As National	0.85 Same As National	0.89 Same As National	N/A	0.78 Same As National	N/A	0.86 Same As National	N/A	Same As National	0.86 Same As National	N/A
Infections			0.89		0.79	0.97			0.86	0.95	0.98		1.09		0.95	<u> </u>	0.96	0.88	<del></del>
CLABSI	Oct 1, 2023 - Sep 30, 2024	As Compared to National Benchmark	Better Than National	N/A	N/A	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A	N/A
CAUTI	Oct 1, 2023 - Sep 30, 2024	As Compared to National Benchmark	0.348 Same As National	N/A	Same As National	0.749 Same As National	N/A	N/A	1.048 Same As National	N/A	0.709 Same As National	N/A	1.934 Same As National	N/A	N/A	N/A	N/A	N/A	N/A
SSI COLON Surgical Site Infection	Oct 1, 2023 - Sep 30, 2024	As Compared to National Benchmark	0.614 Same As National	N/A	0.822 Same As National	0.000 Same As National	N/A	N/A	0.882 Same As National	N/A	0.744 Worse Than National	N/A	0.473 Same As National	N/A	N/A	N/A	N/A	N/A	N/A
SSI HYST Surgical Site Infection	Oct 1, 2023 - Sep 30, 2024	As Compared to National Benchmark	1.157 N/A	N/A	1.239 N/A	1.423 N/A	N/A	N/A	0.812 N/A	N/A	2.354 N/A	N/A	0.397 N/A	N/A	N/A	N/A	N/A	N/A	N/A
MRSA	Oct 1, 2023 - Sep 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A	N/A
CDIFF	Oct 1, 2023 - Sep 30, 2024	As Compared to National Benchmark	0.788  Better Than National	N/A	0.664  Better Than National	0.000 Better Than National	N/A	N/A	1.064  Better Than National	Same As National	0.717  Better Than National	N/A	0.476  Better than National	N/A	Same As National	Same As National	N/A	Same As National	N/A
			0.394		0.131	0.125			0.497	0.000	0.236		0.000		0.208	0.000		0.919	
Surgical Complications  Hip and Knee Complications following  Total Hip/Knee Arthroplasty	Apr 1, 2021 - Mar 31, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A	N/A	Same As National	N/A
Unplanned Hospital Visits			3.8%						3.9%		4.0%							3.9%	
Condition Specific Readmission																			

	For Discharges Between	National Hospital Compare	Bristol Regional Medical Center 440012	Dickenson County Hospital 491303	Franklin Woods Community Hospital 440184	Greeneville Community Hospital 440050	Hancock County Hospital 441313	Hawkins County Memorial Hospital 440032	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Johnson City Medical Center 40063	Johnson County Community Hospital 441304	Johnston Memorial Hospital 490053	Lee County Community Hospital 491309	Lonesome Pine Hospital 490114	Russell County Hospital 490002	Smyth County Community Hospital 490038	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001
READM30 AMI Acute myocardial infarction (AMI) 30day readmission rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A	N/A
			14.3%						13.3%		13.7%		14.4%						
READM30HF Heart Failure 30Day readmissions rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National
			22.5%		19.4%	21.2%			19.0%		18.9%		18.5%		18.5%	20.4%	19.2%	19.4%	19.7%
READM30PN Pneumonia 30day readmission rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National
			17.4%		16.1%	17.7%		15.4%	15.4%	17.3%	14.4%		15.3%		16.5%	16.5%	15.6%	18.8%	16.3%
READM30 COPD Chronic obstructive pulmonary disease 30day readmission rate	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	N/A	Same As National	N/A	Same As National	N/A	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A
			18.6%		18.0%	18.8%			17.8%		18.1%		18.1%		18.3%	19.6%	18.0%	18.2%	
Procedure Specific Readmission		As		l	T I	Ī				l	l						l		l l
READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate2	Jul 1, 2021 - Jun 30, 2024	Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			9.9%						9.4%		13.6%								
READM30 HIPKNEE 30day readmission rate following elective THA / TKA	Jul 1, 2021 - Jun 30, 2024	As Compared to National Benchmark	Same As National	N/A	N/A	N/A	N/A	N/A	Same As National	N/A	Same As National	N/A	N/A	N/A	N/A	N/A	N/A	Same As National	N/A
			4.3%						5.1%		5.1%							5.8%	
Hospital Wide Readmission		As		l						l	l						l		l
HYBRID Hospital-Wide All-Cause Reasmission Rate	Jul 1, 2023 - Jun 30, 2024	Compared to National Benchmark	Same As National	N/A	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	N/A	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National
Use of Medical Imaging			15.8%		14.2%	16.0%		14.9%	14.8%	14.5%	15.5%		15.1%	15.2%	15.7%	15.8%	14.7%	15.0%	14.9%
Imaging Efficiency																			
OP8 MRI Lumbar Spine for Low Back Pain	Jul 1, 2023 - Jun 30, 2024	35.5%	45.9%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OP10 Abdomen CT Use of Contrast Material	Jul 1, 2023 - Jun 30, 2024	5.9%	5.1%	1.3%	8.0%	6.4%	N/A	3.8%	3.9%	7.4%	4.7%	4.9%	2.8%	3.2%	8.8%	1.6%	1.1%	9.9%	4.8%
OP13 Outpatients who got cardiac imaging stress tests before lowrisk outpatient surgery	Jul 1, 2023 - Jun 30, 2024	3.7%	3.3%	N/A	2.2%	6.9%	N/A	N/A	2.3%	N/A	3.1%	N/A	3.0%	N/A	1.9%	N/A	N/A	1.3%	N/A
OP39 Breast Cancer Screening Recall Rates	Jul 1, 2023 - Jun 30, 2024	9.0%	8.2%	N/A	N/A	5.5%	N/A	5.6%	3.6%	1.3%	5.7%	6.4%	3.4%	N/A	3.4%	2.9%	3.5%	5.6%	4.5%