

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.10	0.12
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.06	0.08
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.09	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.46	1.60
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.40	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	5.30	1.23
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.51	3.32
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.17	5.95
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.14	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.62	0.00
↓	CLABSI	0.711	1.037	1.360
↓	CAUTI	0.558	0.729	0.914
↓	SSI COLON Surgical Site Infection	2.13	2.94	2.56
↓	SSI HYST Surgical Site Infection	0.71	1.51	0.00
↓	MRSA	0.047	0.080	0.030
↓	CDIFF	0.671	0.182	0.111
↑	SMB: Sepsis Management Bundle	56.9%	59.2%	58.8%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.2	79.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.3	78.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.9	71.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.0	87.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.9	50.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.2%	23.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	20.6%
↓	Sepsis In House Mortality	10.7%	9.8%	8.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	2.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	6.7%
↓	Left without being seen	0.83%	1.37%	0.68%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	160.8	144.4
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	603.3	405.5

Desired Performance	Target Measures	Baseline	Johnson City Medical	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.14	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.38	1.03
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.25	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.16	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.23	1.97
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.95	6.80
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.59	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.74	0.00
↓	CLABSI	0.711	1.558	2.105
↓	CAUTI	0.558	1.055	2.587
↓	SSI COLON Surgical Site Infection	2.13	4.11	9.09
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.093	0.045
↓	CDIFF	0.671	0.122	0.101
↑	SMB: Sepsis Management Bundle	56.9%	51.6%	22.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	71.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.3	75.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.6	56.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.4	82.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.0	42.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.5%	24.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	16.9%
↓	Sepsis In House Mortality	10.7%	18.1%	14.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.0%	4.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.5%	8.6%
↓	Left without being seen	0.83%	0.96%	0.55%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	196.1	162.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	506.5	627.0

Desired Performance	Target Measures	Baseline	Holston Valley	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.15	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.14	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.16	1.83
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	4.04	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.65	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.10	4.84
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.06	12.15
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	1.05	0.00
↓	CLABSI	0.711	1.004	1.722
↓	CAUTI	0.558	0.755	0.895
↓	SSI COLON Surgical Site Infection	2.13	2.92	16.67
↓	SSI HYST Surgical Site Infection	0.71	4.23	0.00
↓	MRSA	0.047	0.097	0.076
↓	CDIFF	0.671	0.304	0.153
↑	SMB: Sepsis Management Bundle	56.9%	50.8%	18.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.0	76.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.0	79.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	52.3	63.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.4	87.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.2	50.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	21.5%	33.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.9%	21.6%
↓	Sepsis In House Mortality	10.7%	13.1%	12.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.6%	4.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.9%	8.9%
↓	Left without being seen	0.83%	0.63%	0.28%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	215.8	202.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	943.7	446.0

Desired Performance	Target Measures	Baseline	Bristol Regional	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.08	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.16	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.65	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.52	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	2.70	8.93
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.81	2.45
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.13	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	1.90	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.91	0.00
↓	CLABSI	0.711	1.029	0.000
↓	CAUTI	0.558	0.838	0.534
↓	SSI COLON Surgical Site Infection	2.13	2.84	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.121	0.000
↓	CDIFF	0.671	0.188	0.089
↑	SMB: Sepsis Management Bundle	56.9%	47.8%	66.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.1	73.1
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.3	75.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.5	62.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	86.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.2	48.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.4%	18.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.6%	20.8%
↓	Sepsis In House Mortality	10.7%	11.4%	8.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.9%	1.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.5%	8.8%
↓	Left without being seen	0.83%	2.15%	1.06%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	217.5	226.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	617.2	307.0

Desired Performance	Target Measures	Baseline	Johnston Memorial	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	1.78
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	1.13
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.19	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	12.74
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.27	11.49
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.366	2.681
↓	CAUTI	0.558	1.162	0.000
↓	SSI COLON Surgical Site Infection	2.13	3.49	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.035	0.000
↓	CDIFF	0.671	0.107	0.219
↑	SMB: Sepsis Management Bundle	56.9%	58.6%	69.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.6	82.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.3	82.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	54.6	59.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.5	88.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.8	53.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.7%	31.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	20.0%
↓	Sepsis In House Mortality	10.7%	8.6%	9.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.1%	2.5%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	4.7%
↓	Left without being seen	0.83%	1.59%	1.29%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	213.5	247.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	507.8	442.0

Desired Performance	Target Measures	Baseline	Franklin Woods	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.17	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	4.89	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.02	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.55	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.24	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.48	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.080	0.248
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	33.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.4	85.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.3	78.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	67.6	71.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.7	88.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.1	58.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.2%	14.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	16.7%
↓	Sepsis In House Mortality	10.7%	3.4%	1.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.7%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	2.5%
↓	Left without being seen	0.83%	1.72%	1.33%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	199.8	187.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	777.8	407.0

Desired Performance	Target Measures	Baseline	Indian Path Community	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	10.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	2.70	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	4.48	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.199	0.000
↓	CDIFF	0.671	0.381	0.000
↑	SMB: Sepsis Management Bundle	56.9%	67.8%	88.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	80.7	82.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.6	82.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	66.3	77.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.9	82.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	51.9	46.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.4%	20.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.8%	11.1%
↓	Sepsis In House Mortality	10.7%	0.2%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.03%	0.29%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	170.9	133.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	789.1	287.0

Desired Performance	Target Measures	Baseline	Norton Community	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.54	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	5.46	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	1.918	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	10.42	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.087	0.000
↑	SMB: Sepsis Management Bundle	56.9%	57.1%	66.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.3	78.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	71.6	84.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	50.5	50.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.6	87.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	37.2	51.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	18.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.4%	25.0%
↓	Sepsis In House Mortality	10.7%	5.6%	4.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.3%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	4.5%
↓	Left without being seen	0.83%	1.83%	0.37%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	160.4	110.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	879.2	405.5

Desired Performance	Target Measures	Baseline	Greenville Community	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.76	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	14.08	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.85	6.45
↓	PSI 13 Postoperative Sepsis Rate	3.58	7.87	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.51	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	1.235	2.584
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	1.03	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.049	0.000
↓	CDIFF	0.671	0.255	0.000
↑	SMB: Sepsis Management Bundle	56.9%	59.5%	55.6%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.0	73.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.8	80.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.2	68.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.6	85.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.2	46.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	27.1%	16.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.0%	17.4%
↓	Sepsis In House Mortality	10.7%	5.6%	3.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.6%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.1%	4.1%
↓	Left without being seen	0.83%	1.42%	0.93%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	187.9	117.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	772.9	546.5

Desired Performance	Target Measures	Baseline	Smyth County	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	13.16	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	84.6%	100.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.2	74.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.1	76.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	65.8	65.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.2	88.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.8	45.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.7%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	16.7%
↓	Sepsis In House Mortality	10.7%	4.2%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.3%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.5%	0.0%
↓	Left without being seen	0.83%	1.89%	0.52%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	138.2	97.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	383.0	303.0

Desired Performance	Target Measures	Baseline	Sycamore Shoals	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.51	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.32	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.22	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	10.42	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.858	0.000
↓	CAUTI	0.558	0.594	0.000
↓	SSI COLON Surgical Site Infection	2.13	5.00	
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.287	0.000
↑	SMB: Sepsis Management Bundle	56.9%	65.2%	0.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.6	80.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.2	81.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.9	54.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.8	73.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.6	39.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.6%	30.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.9%	44.4%
↓	Sepsis In House Mortality	10.7%	8.3%	5.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.2%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.8%	6.5%
↓	Left without being seen	0.83%	2.00%	0.67%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	181.3	136.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	484.6	296.0

Desired Performance	Target Measures	Baseline	Lonesome Pine	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	100.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.8	75.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.6	82.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	67.7	78.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.6	85.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.9	38.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	19.6%	25.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.0%	25.0%
↓	Sepsis In House Mortality	10.7%	3.4%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.1%	0.0%
↓	Left without being seen	0.83%	1.86%	1.11%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	144.5	146.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	648.8	309.0

Desired Performance	Target Measures	Baseline	Hawkins County	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711	0.000	
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	63.0%	40.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.6	94.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	74.6	97.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	73.8	97.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	91.9	98.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.4	68.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	15.8%	66.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	10.2%	
↓	Sepsis In House Mortality	10.7%	5.3%	8.3%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	50.0%
↓	Left without being seen	0.83%	0.50%	0.38%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	99.8	107.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	361.9	209.0

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	1.130	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	66.1%	57.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	86.2	88.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.6	89.4
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.8	78.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	92.6	86.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.2	32.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	32.1%	20.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.4%	40.0%
↓	Sepsis In House Mortality	10.7%	4.7%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.6%	6.7%
↓	Left without being seen	0.83%	1.70%	0.58%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	135.9	129.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	239.5	212.0

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	75.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	89.9	78.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.4	82.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	70.0	72.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	95.8
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	61.0	36.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.0%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.4%	30.8%
↓	Sepsis In House Mortality	10.7%	5.1%	6.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.1%	5.6%
↓	Left without being seen	0.83%	0.58%	0.26%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	141.8	143.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	881.8	1053.5

Desired Performance	Target Measures	Baseline	Lee County	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	57.9%	100.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.9	88.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.6	72.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	51.9	100.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.2	91.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.5	72.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.0%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.1%	0.0%
↓	Sepsis In House Mortality	10.7%	7.1%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.09%	0.26%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	119.1	105.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1400.3	

Desired Performance	Target Measures	Baseline	Dickenson Community	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	33.3	
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	66.7	
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	0.0	
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	0.0	
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	
↓	Sepsis In House Mortality	10.7%	0.0%	
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	
↓	Left without being seen	0.83%	0.90%	0.27%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.8	95.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	515.5	

Desired Performance	Target Measures	Baseline	Hancock County	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	61.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.5	0.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	53.6	97.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.6	98.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	38.4	99.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.08%	0.00%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	115.4	104.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	309.0	232.5

Desired Performance	Target Measures	Baseline	Johnson County	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	100.0%	
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	91.7	
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.5	
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	75.0	
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	100.0	
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.2	
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.0%	
↓	Sepsis In House Mortality	10.7%	0.0%	
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	
↓	Left without being seen	0.83%	1.18%	0.81%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.9	151.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1673.0	