

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.20	0.11
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.06
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.03	0.10
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.86	1.52
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.13	2.40
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	12.88	5.54
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.86	2.67
↓	PSI 13 Postoperative Sepsis Rate	3.58	5.06	3.02
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.88	2.33
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.29	0.58
↓	CLABSI	0.711	1.336	0.984
↓	CAUTI	0.558	1.107	0.720
↓	SSI COLON Surgical Site Infection	2.13	2.25	2.91
↓	SSI HYST Surgical Site Infection	0.71	2.54	1.83
↓	MRSA	0.047	0.141	0.074
↓	CDIFF	0.671	0.181	0.178
↑	SMB: Sepsis Management Bundle	56.9%	53.8%	58.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.72	76.80
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.59	78.20
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.91	60.70
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.36	86.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	46.17	47.60
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.9%	25.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.0%	18.3%
↓	Sepsis In House Mortality	10.7%	11.7%	9.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.1%	3.8%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	7.4%	5.1%
↓	Left without being seen	0.8%	2.5%	1.4%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	164.94	161.70
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	550.80	648.60

Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.39	0.15
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.29	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.06
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.93	1.53
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.77	1.86
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	17.28	6.75
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.68	2.66
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.25	2.60
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.89	2.82
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.90	0.83
↓	CLABSI	0.711	1.559	1.581
↓	CAUTI	0.558	2.099	1.144
↓	SSI COLON Surgical Site Infection	2.13	4.67	2.52
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.190	0.085
↓	CDIFF	0.671	0.204	0.105
↑	SMB: Sepsis Management Bundle	56.9%	44.4%	47.5%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.71	72.10
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.45	72.20
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	54.66	57.40
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.14	82.70
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.63	44.30
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	28.4%	27.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.5%	18.2%
↓	Sepsis In House Mortality	10.7%	17.0%	18.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	6.6%	3.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	10.6%	8.5%
↓	Left without being seen	0.8%	1.9%	9.9%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	186.38	195.40
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	458.08	515.80

Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.12
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.40	0.17
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.16
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.92	1.25
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	1.33	4.38
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	9.33	6.53
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.90	3.06
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.29	2.64
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.56
↓	CLABSI	0.711	1.252	0.980
↓	CAUTI	0.558	0.845	0.647
↓	SSI COLON Surgical Site Infection	2.13	0.95	3.51
↓	SSI HYST Surgical Site Infection	0.71	5.19	4.92
↓	MRSA	0.047	0.148	0.079
↓	CDIFF	0.671	0.273	0.329
↑	SMB: Sepsis Management Bundle	56.9%	50.9%	48.6%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.47	70.40
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.33	75.30
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.66	52.30
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.64	86.30
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.32	45.30
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	21.5%	22.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	17.0%
↓	Sepsis In House Mortality	10.7%	17.8%	13.3%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.7%	4.7%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	9.4%	7.1%
↓	Left without being seen	0.8%	2.3%	0.7%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	224.00	219.00
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1006.92	1056.30

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.12	0.12
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.09	0.09
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.08	0.17
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	5.01	2.43
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	5.30	2.75
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	13.89	2.96
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	6.40	0.89
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.88	4.56
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	2.08
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.45	0.98
↓	CLABSI	0.711	1.181	0.914
↓	CAUTI	0.558	1.319	0.897
↓	SSI COLON Surgical Site Infection	2.13	2.23	3.23
↓	SSI HYST Surgical Site Infection	0.71	1.59	0.00
↓	MRSA	0.047	0.139	0.131
↓	CDIFF	0.671	0.180	0.175
↑	SMB: Sepsis Management Bundle	56.9%	48.3%	44.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.24	70.50
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.44	75.00
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.00	57.30
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.90	86.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.36	47.20
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.8%	23.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.2%	20.5%
↓	Sepsis In House Mortality	10.7%	12.4%	11.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.0%	4.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.7%	6.0%
↓	Left without being seen	0.8%	3.0%	2.2%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	202.46	223.60
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	510.79	679.20

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.36	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.23	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.21
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.28	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	35.46	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.19	5.77
↓	PSI 13 Postoperative Sepsis Rate	3.58	15.27	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	1.244	0.399
↓	CAUTI	0.558	0.393	1.257
↓	SSI COLON Surgical Site Infection	2.13	2.22	2.56
↓	SSI HYST Surgical Site Infection	0.71	5.56	0.00
↓	MRSA	0.047	0.113	0.038
↓	CDIFF	0.671	0.039	0.116
↑	SMB: Sepsis Management Bundle	56.9%	54.2%	60.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	73.49	71.80
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.14	76.00
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.46	53.80
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.17	85.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.49	43.50
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.7%	27.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.4%	20.0%
↓	Sepsis In House Mortality	10.7%	9.7%	7.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	9.8%	3.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.3%	4.5%
↓	Left without being seen	0.8%	3.4%	1.6%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	227.83	214.30
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	894.96	530.10

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.24	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	2.35
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	10.67	5.17
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.63	1.11
↓	PSI 13 Postoperative Sepsis Rate	3.58	9.23	2.71
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	2.45
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.999	0.000
↓	CAUTI	0.558	0.403	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.08	0.58
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.079	0.087
↑	SMB: Sepsis Management Bundle	56.9%	61.0%	61.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.40	81.10
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.30	82.30
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.28	67.10
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.79	86.30
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.28	54.10
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	13.4%	29.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.7%	20.1%
↓	Sepsis In House Mortality	10.7%	4.7%	3.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	1.8%	3.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.9%	3.3%
↓	Left without being seen	0.8%	2.7%	17.2%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	202.08	198.20
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	632.88	821.90

Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	3.80	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	12.99	10.87
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	2.97
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	3.51	5.36
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.108
↓	CDIFF	0.671	0.000	0.415
↑	SMB: Sepsis Management Bundle	56.9%	56.5%	67.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.21	80.90
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.06	81.30
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.22	65.60
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.44	85.40
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.23	52.30
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.8%	21.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	9.8%	16.9%
↓	Sepsis In House Mortality	10.7%	1.7%	0.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	2.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	1.1%	0.0%
↓	Left without being seen	0.8%	4.1%	1.1%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	190.50	175.20
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	786.92	863.80

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	3.38	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.13	2.77
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	5.92
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	2.587	2.090
↓	CAUTI	0.558	0.672	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	11.11
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.328	0.000
↓	CDIFF	0.671	0.175	0.095
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	50.8%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.51	69.40
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	74.37	71.80
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.90	49.80
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.75	80.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	41.72	37.60
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.5%	22.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.0%	16.7%
↓	Sepsis In House Mortality	10.7%	6.4%	5.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	3.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.7%	3.4%
↓	Left without being seen	0.8%	3.1%	1.9%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	175.75	163.20
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	762.63	967.50



Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	82.0%	86.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	82.34	77.60
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.90	77.90
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.93	65.80
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.69	87.10
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.04	47.10
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.7%	28.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	11.1%	16.1%
↓	Sepsis In House Mortality	10.7%	3.2%	4.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.9%	2.4%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	1.8%	2.9%
↓	Left without being seen	0.8%	1.4%	2.0%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	132.29	135.60
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	319.17	376.00

Desired Performance	Target Measures	Baseline	Sycamore Shoals Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.56
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.32	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.35
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	17.54	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	5.68
↓	PSI 13 Postoperative Sepsis Rate	3.58	9.90	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	11.49
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.908	0.000
↓	CAUTI	0.558	0.000	0.615
↓	SSI COLON Surgical Site Infection	2.13	0.00	5.56
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.062	0.000
↓	CDIFF	0.671	0.185	0.229
↑	SMB: Sepsis Management Bundle	56.9%	40.0%	64.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.95	74.00
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.68	74.80
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.87	59.30
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.56	80.50
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.30	44.60
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	18.3%	23.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.9%	22.4%
↓	Sepsis In House Mortality	10.7%	8.4%	8.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	1.3%	5.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.4%	4.1%
↓	Left without being seen	0.8%	4.7%	2.1%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	201.04	183.20
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	518.46	517.30

Desired Performance	Target Measures	Baseline	Greeneville Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.44	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.59	0.27
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	4.77	3.03
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	15.15
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.99	4.23
↓	PSI 13 Postoperative Sepsis Rate	3.58	6.99	8.33
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	3.82
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.805	1.348
↓	CAUTI	0.558	1.821	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.30	1.28
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.137	0.054
↓	CDIFF	0.671	0.141	0.222
↑	SMB: Sepsis Management Bundle	56.9%	46.9%	59.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.04	72.50
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.92	74.20
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.87	62.90
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.60	85.10
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.12	43.60
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.3%	26.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.4%	16.9%
↓	Sepsis In House Mortality	10.7%	9.3%	5.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.6%	2.8%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	7.4%	1.9%
↓	Left without being seen	0.8%	2.7%	1.5%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	197.88	188.10
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	693.63	795.30

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	333.33	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	4.274	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	61.4%	65.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	83.87	78.30
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	84.28	75.60
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.69	65.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.33	88.70
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	57.64	49.90
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	31.7%	16.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	12.9%	15.6%
↓	Sepsis In House Mortality	10.7%	5.5%	3.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.3%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.7%	3.4%
↓	Left without being seen	0.8%	1.6%	2.0%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	142.13	148.50
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	450.96	719.30

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	4.843	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.197	0.000
↓	CDIFF	0.671	0.197	0.000
↑	SMB: Sepsis Management Bundle	56.9%	64.7%	66.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.41	84.70
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.06	85.40
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.78	72.40
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.13	91.70
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.86	53.60
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.8%	35.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.3%	14.9%
↓	Sepsis In House Mortality	10.7%	5.1%	4.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	8.3%	6.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.2%	2.8%
↓	Left without being seen	0.8%	1.2%	1.8%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.96	130.60
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	226.13	243.70

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	54.5%	63.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.69	81.40
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.85	75.70
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	66.63	71.10
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.80	91.10
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.89	50.00
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	30.4%	16.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	23.4%	10.9%
↓	Sepsis In House Mortality	10.7%	2.3%	4.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.1%	0.0%
↓	Left without being seen	0.8%	0.9%	0.5%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	96.33	99.10
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	292.88	397.40

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	6.369	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	56.6%	48.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.97	88.90
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	80.39	86.60
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.26	68.70
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.71	86.70
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.02	60.20
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	16.7%	25.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.9%	16.3%
↓	Sepsis In House Mortality	10.7%	3.0%	5.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	4.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.9%	3.4%
↓	Left without being seen	0.8%	1.4%	0.6%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	146.29	142.30
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	475.63	912.80

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	55.9%	57.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6		80.30
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3		82.10
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0		47.10
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		87.10
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6		47.50
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.0%	20.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	27.3%	19.2%
↓	Sepsis In House Mortality	10.7%	0.0%	7.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.3%	0.0%
↓	Left without being seen	0.8%	3.1%	1.2%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	153.13	120.60
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	378.43	1400.30



Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	0.0%	0.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	100.00	33.30
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	100.00	66.70
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.00	0.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.33	
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.44	0.00
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.8%	1.3%	0.9%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	119.92	129.70
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1296.33	515.50

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	56.3%	80.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	79.80	72.20
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.87	83.50
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.97	53.60
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.80	80.60
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	59.96	38.40
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.0%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	30.0%	18.2%
↓	Sepsis In House Mortality	10.7%	15.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.8%	0.3%	0.9%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	132.75	118.10
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	237.00	325.30

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	100.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	100.00	91.70
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.67	87.50
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.00	75.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	90.00	100.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	76.67	54.20
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.7%	20.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.8%	1.0%	12.2%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	109.25	128.80
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	160.00	1673.00