

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.20	0.10
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.06
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.03	0.09
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.86	1.53
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.13	2.40
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	12.88	5.50
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.86	2.57
↓	PSI 13 Postoperative Sepsis Rate	3.58	5.06	3.17
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.88	2.15
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.29	0.62
↓	CLABSI	0.711	1.336	1.037
↓	CAUTI	0.558	1.107	0.729
↓	SSI COLON Surgical Site Infection	2.13	2.25	2.76
↓	SSI HYST Surgical Site Infection	0.71	2.54	1.64
↓	MRSA	0.047	0.141	0.080
↓	CDIFF	0.671	0.181	0.182
↑	SMB: Sepsis Management Bundle	56.9%	53.8%	58.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.7	77.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.6	78.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.9	62.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.4	86.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	46.2	47.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.9%	24.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.0%	18.3%
↓	Sepsis In House Mortality	10.7%	11.7%	9.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.1%	3.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	7.4%	5.0%
↓	Left without being seen	0.83%	2.52%	1.37%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	164.9	160.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	550.8	613.8

Desired Performance	Target Measures	Baseline	Johnson City Medical	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.39	0.14
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.29	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.05
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.93	1.38
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.77	2.25
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	17.28	6.16
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.68	2.41
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.25	3.53
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.89	2.59
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.90	0.74
↓	CLABSI	0.711	1.559	1.558
↓	CAUTI	0.558	2.099	1.055
↓	SSI COLON Surgical Site Infection	2.13	4.67	2.94
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.190	0.093
↓	CDIFF	0.671	0.204	0.122
↑	SMB: Sepsis Management Bundle	56.9%	44.4%	48.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.7	72.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.5	72.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	54.7	57.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.1	82.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.6	44.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	28.4%	27.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.5%	18.7%
↓	Sepsis In House Mortality	10.7%	17.0%	18.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	6.6%	3.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	10.6%	8.5%
↓	Left without being seen	0.83%	1.94%	0.96%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	186.4	196.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	458.1	508.0

Desired Performance	Target Measures	Baseline	Holston Valley	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.11
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.40	0.15
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.14
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.92	1.16
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	1.33	4.05
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	9.33	6.66
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.90	2.84
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.29	2.45
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	1.05
↓	CLABSI	0.711	1.252	1.004
↓	CAUTI	0.558	0.845	0.755
↓	SSI COLON Surgical Site Infection	2.13	0.95	3.17
↓	SSI HYST Surgical Site Infection	0.71	5.19	4.41
↓	MRSA	0.047	0.148	0.097
↓	CDIFF	0.671	0.273	0.304
↑	SMB: Sepsis Management Bundle	56.9%	50.9%	49.6%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.5	70.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.3	75.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.7	52.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.6	86.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.3	44.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	21.5%	21.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	17.2%
↓	Sepsis In House Mortality	10.7%	17.8%	13.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.7%	4.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	9.4%	6.9%
↓	Left without being seen	0.83%	2.27%	0.63%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	224.0	216.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1006.9	992.1

Desired Performance	Target Measures	Baseline	Bristol Regional	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.12	0.11
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.09	0.08
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.08	0.16
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	5.01	2.65
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	5.30	2.52
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	13.89	2.70
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	6.40	0.81
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.88	4.13
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	1.90
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.45	0.91
↓	CLABSI	0.711	1.181	1.029
↓	CAUTI	0.558	1.319	0.838
↓	SSI COLON Surgical Site Infection	2.13	2.23	3.01
↓	SSI HYST Surgical Site Infection	0.71	1.59	0.00
↓	MRSA	0.047	0.139	0.121
↓	CDIFF	0.671	0.180	0.188
↑	SMB: Sepsis Management Bundle	56.9%	48.3%	44.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.2	71.1
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.4	75.4
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.0	58.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.9	86.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.4	47.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.8%	21.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.2%	20.5%
↓	Sepsis In House Mortality	10.7%	12.4%	11.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.0%	3.9%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.7%	5.5%
↓	Left without being seen	0.83%	3.01%	2.15%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	202.5	220.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	510.8	645.2

Desired Performance	Target Measures	Baseline	Johnston Memorial	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.36	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.23	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.19
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.28	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	35.46	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.19	5.27
↓	PSI 13 Postoperative Sepsis Rate	3.58	15.27	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	1.244	0.366
↓	CAUTI	0.558	0.393	1.162
↓	SSI COLON Surgical Site Infection	2.13	2.22	2.47
↓	SSI HYST Surgical Site Infection	0.71	5.56	0.00
↓	MRSA	0.047	0.113	0.035
↓	CDIFF	0.671	0.039	0.107
↑	SMB: Sepsis Management Bundle	56.9%	54.2%	58.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	73.5	72.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.1	76.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.5	54.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.2	85.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.5	43.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.7%	25.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.4%	18.8%
↓	Sepsis In House Mortality	10.7%	9.7%	8.6%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	9.8%	3.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.3%	5.0%
↓	Left without being seen	0.83%	3.35%	1.59%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	227.8	214.7
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	895.0	516.2

Desired Performance	Target Measures	Baseline	Franklin Woods	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.24	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	2.17
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	10.67	7.32
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.63	2.04
↓	PSI 13 Postoperative Sepsis Rate	3.58	9.23	2.54
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	2.24
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.999	0.000
↓	CAUTI	0.558	0.403	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.08	0.53
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.079	0.080
↑	SMB: Sepsis Management Bundle	56.9%	61.0%	63.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.4	81.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.3	82.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.3	67.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.8	86.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.3	54.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	13.4%	27.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.7%	18.9%
↓	Sepsis In House Mortality	10.7%	4.7%	3.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	1.8%	2.7%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.9%	3.3%
↓	Left without being seen	0.83%	2.67%	1.72%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	202.1	196.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	632.9	790.5

Desired Performance	Target Measures	Baseline	Indian Path Community	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	3.80	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	12.99	10.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	2.70
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	3.51	5.08
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.199
↓	CDIFF	0.671	0.000	0.381
↑	SMB: Sepsis Management Bundle	56.9%	56.5%	69.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.2	81.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.1	82.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.2	71.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.4	88.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.2	55.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.8%	23.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	9.8%	17.4%
↓	Sepsis In House Mortality	10.7%	1.7%	0.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	2.4%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	1.1%	0.0%
↓	Left without being seen	0.83%	4.08%	1.03%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	190.5	172.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	786.9	818.8

Desired Performance	Target Measures	Baseline	Norton Community	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	3.38	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.13	2.54
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	5.46
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	2.587	1.918
↓	CAUTI	0.558	0.672	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	9.76
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.328	0.000
↓	CDIFF	0.671	0.175	0.087
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	55.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.5	70.1
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	74.4	71.4
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.9	50.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.8	79.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	41.7	36.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.5%	25.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.0%	16.8%
↓	Sepsis In House Mortality	10.7%	6.4%	5.6%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	3.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.7%	3.3%
↓	Left without being seen	0.83%	3.08%	1.83%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	175.8	162.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	762.6	924.2

Desired Performance	Target Measures	Baseline	Greenville Community	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.44	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.59	0.25
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	4.77	4.14
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	14.08
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.99	3.85
↓	PSI 13 Postoperative Sepsis Rate	3.58	6.99	7.87
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	3.51
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.805	1.235
↓	CAUTI	0.558	1.821	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.30	1.10
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.137	0.049
↓	CDIFF	0.671	0.141	0.255
↑	SMB: Sepsis Management Bundle	56.9%	46.9%	59.6%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.0	72.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.9	73.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.9	63.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.6	84.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.1	43.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.3%	27.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.4%	17.1%
↓	Sepsis In House Mortality	10.7%	9.3%	5.6%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.6%	2.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	7.4%	2.1%
↓	Left without being seen	0.83%	2.69%	1.42%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	197.9	189.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	693.6	795.3

Desired Performance	Target Measures	Baseline	Smyth County	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	13.16
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	82.0%	85.5%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	82.3	77.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.9	78.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.9	66.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.7	86.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.0	48.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.7%	26.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	11.1%	18.8%
↓	Sepsis In House Mortality	10.7%	3.2%	4.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.9%	4.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	1.8%	2.5%
↓	Left without being seen	0.83%	1.41%	1.89%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	132.3	138.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	319.2	390.2

Desired Performance	Target Measures	Baseline	Sycamore Shoals	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.51
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.32	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.32
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	17.54	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	5.22
↓	PSI 13 Postoperative Sepsis Rate	3.58	9.90	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	10.42
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.908	0.858
↓	CAUTI	0.558	0.000	0.594
↓	SSI COLON Surgical Site Infection	2.13	0.00	5.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.062	0.000
↓	CDIFF	0.671	0.185	0.287
↑	SMB: Sepsis Management Bundle	56.9%	40.0%	63.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	73.0	74.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.7	75.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.9	59.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.6	79.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.3	45.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	18.3%	23.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.9%	22.0%
↓	Sepsis In House Mortality	10.7%	8.4%	8.3%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	1.3%	5.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.4%	3.8%
↓	Left without being seen	0.83%	4.75%	2.00%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	201.0	183.2
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	518.5	501.7

Desired Performance	Target Measures	Baseline	Lonesome Pine	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	333.33	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	4.274	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	61.4%	64.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	83.9	78.8
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	84.3	75.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.7	67.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.3	89.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	57.6	49.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	31.7%	17.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	12.9%	14.0%
↓	Sepsis In House Mortality	10.7%	5.5%	3.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.3%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.7%	3.1%
↓	Left without being seen	0.83%	1.57%	1.86%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	142.1	147.4
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	451.0	684.6

Desired Performance	Target Measures	Baseline	Hawkins County	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	54.5%	63.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.7	81.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.8	74.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	66.6	73.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.8	91.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.9	49.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	30.4%	15.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	23.4%	10.7%
↓	Sepsis In House Mortality	10.7%	2.3%	5.3%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.1%	0.0%
↓	Left without being seen	0.83%	0.90%	0.50%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	96.3	101.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	292.9	375.6

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	4.843	0.000
↓	CAUTI	0.558	0.000	1.130
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.197	0.000
↓	CDIFF	0.671	0.197	0.000
↑	SMB: Sepsis Management Bundle	56.9%	64.7%	66.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.4	86.1
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.1	86.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.8	75.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.1	92.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.9	55.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.8%	34.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.3%	14.9%
↓	Sepsis In House Mortality	10.7%	5.1%	4.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	8.3%	5.4%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.2%	2.6%
↓	Left without being seen	0.83%	1.19%	1.70%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	129.0	137.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	226.1	244.5

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	6.369	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	56.6%	49.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	85.0	89.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	80.4	87.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.3	71.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.7	87.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.0	61.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	16.7%	26.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.9%	17.6%
↓	Sepsis In House Mortality	10.7%	3.0%	5.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	4.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.9%	4.1%
↓	Left without being seen	0.83%	1.36%	0.58%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	146.3	142.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	475.6	859.7

Desired Performance	Target Measures	Baseline	Lee County	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	55.9%	57.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6		81.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3		83.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0		51.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		88.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6		50.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.0%	20.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	27.3%	18.5%
↓	Sepsis In House Mortality	10.7%	0.0%	7.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.3%	0.0%
↓	Left without being seen	0.83%	3.07%	1.09%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	153.1	118.7
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	378.4	1400.3

Desired Performance	Target Measures	Baseline	Dickenson Community	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	0.0%	0.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	100.0	33.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	100.0	66.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.0	0.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.3	
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.4	0.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.32%	0.90%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	119.9	130.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1296.3	515.5

Desired Performance	Target Measures	Baseline	Hancock County	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	56.3%	80.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	79.8	72.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.9	83.5
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	60.0	53.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.8	80.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	60.0	38.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.0%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	30.0%	14.3%
↓	Sepsis In House Mortality	10.7%	15.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.33%	0.08%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	132.8	117.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	237.0	316.2

Desired Performance	Target Measures	Baseline	Johnson County	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	100.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	100.0	91.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.7	87.5
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.0	75.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	90.0	100.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	76.7	54.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.7%	20.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.98%	1.18%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	109.3	126.7
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	160.0	1673.0