

	For Discharges		Franklin Woods	Johnson City	Holston Valley	Indian Path	Norton	Dickenson	Hawkins County	Lonesome	Hancock	Bristol Regional	Johnston	Smyth County	Russell	Sycamore	Uncoi	Johnson County	Greeneville	Lee County
	Between	National	Community Hospital	Medical Center	Medical Center	Community Hospital	Community Hospital	County Hospital	Memorial Hospital	Pine Hospital	County Hospital	Medical Center	Memorial Hospital	Community Hospital	County Hospital	Shoals Hospital	County Hospital	Community Hospital	Community Hospital	Community Hospital
Target Quality Measures Rate															-					
		As																		
	Jul 1, 2020	Compared	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
PSI-3 Pressure Ulcer Rate	- Jun 30, 2022	to National Benchmark	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
		Benchmark	0.33	0.38	0.26	0.52	0.41		0.58	0.40		0.28	0.23	0.47	0.48	0.35	0.57		0.32	
		As	0.00	0.00	0.20	0.02	0.712		0.00	0110		0.20	0.20	0.17	0110	0.00	0.07		0.02	
	Jul 1, 2020	Compared	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
	- Jun 30, 2022	to National	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
PSI-6 latrogenic Pneumothorax Rate		Benchmark	0.27	0.26	0.25	0.24	0.23		0.25	0.24		0.23	0.22	0.24	0.24	0.24	0.25		0.31	
		As	0.27	0.20	0.25	0.24	0.23		0.25	0.24		0.23	0.22	0.24	0.24	0.24	0.25		0.31	
	Jul 1, 2020	Compared	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
51-8 In-Hospital Fall With Hip Fracture Rate (previously	- Jun 30, 2022	to National	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
Postoperative Hip Fracture Rate)		Benchmark	0.00	0.00	0.00	0.00	0.10		0.09	0.40		0.08	0.00	0.00	0.00	0.00	0.09		0.11	
		As	0.09	0.08	0.08	0.09	0.10		0.09	0.10		0.08	0.09	0.09	0.09	0.09	0.09		0.11	
	Jul 1, 2020	Compared	Same As	Same As	Same As	Same As	Same As	Not	N/A (Too Few	Same As	Not	Same As	Same As	Same As	N/A (Too	Same As	No Cases	Not	Same As	Not
	- Jun 30, 2022	to National	National	National	National	National	National	Applicable	Cases)	National	Applicable	National	National	National	Few Cases)	National	Met Criteria	Applicable	National	Applicable
PSI 09 Perioperative Hemorrhage or Hematoma Rate		Benchmark																		
		As	2.25	1.68	1.60	2.47	2.49			2.47		3.62	2.28	2.49		2.80			2.66	
	Jul 1, 2020	Compared	Same As	Same As	Same As	Same As	Same As	Not	Not	N/A (Too	Not	Same As	Same As	Same As	N/A (Too	Same As	No Cases	Not	Same As	Not
PSI 10 Postoperative Physiologic and Metabolic Derangement	- Jun 30, 2022	to National	National	National	National	National	National	Applicable	Applicable	Few Cases)	Applicable	National	National	National	Few Cases)	National	Met Criteria	Applicable	National	Applicable
Rate		Benchmark																		
		As	1.43	1.75	1.09	1.55	1.41					1.57	1.46	1.57		1.55			1.53	
	Jul 1, 2020	Compared	Same As	Same As	Same As	Same As	Same As	Not	Not	N/A (Too	Not	Same As	Same As	Same As	N/A (Too	Same As	No Cases	Not	Same As	Not
	- Jun 30, 2022	to National	National	National	National	National	National	Applicable	Applicable	Few Cases)	Applicable	National	National	National	Few Cases)	National	Met Criteria	Applicable	National	Applicable
PSI 11 Postoperative Respiratory Failure Rate	,	Benchmark								,					,					
		1.0	5.79	12.61	5.81	8.36	5.84					6.78	16.92	8.56		7.98			7.76	
	Jul 1, 2020	As Compared	Same As	Same As	Same As	Same As	Same As	Not	N/A (Too Few	Same As	Not	Same As	Same As	Same As	N/A (Too	Same As	No Cases	Not	Same As	Not
PSI 12 Perioperative Pulmonary Embolism or Deep Vein	- Jun 30, 2022	to National	National	National	National	National	National	Applicable	Cases)	National	Applicable	National	National	National	Few Cases)	National	Met Criteria	Applicable	National	Applicable
Thrombosis Rate	5411 50, 2022	Benchmark	Nacional	National	National	Nacional	Nutional	ripplicable	cuscoy	Nacional	ripplicable	National	Nacional	Nacional	i civ cuscs)	Nutional	met entena	ripplicable	National	ripplicable
			3.02	3.87	2.97	3.53	3.36			3.48		4.22	3.31	3.97		3.34			3.49	
		As Compared																		
	Jul 1, 2020 - Jun 30, 2022	to National	Same As National	Same As National	Same As National	N/A (Too Few Cases)	Same As National	Not Applicable	Not Applicable	N/A (Too Few Cases)	Not Applicable	Not Applicable	Same As National	N/A (Too Few Cases)	N/A (Too Few Cases)	Same As National	No Cases Met Criteria	Not Applicable	Same As National	Not Applicable
PSI 13 Postoperative Sepsis Rate	- Juli 30, 2022	Benchmark	National	INALIONAL	National	rew cuses/	Nutional	Арріїсиріе	Арріїсиріє	rew cuses)	Арріїсивіє	Applicuble	National	rew cuses)	rew cuses/	National	Wet Chienu	Applicuble	National	Applicuble
· ·			4.83	6.41	5.11		5.42					4.41	6.45			5.70			4.95	
		As			_															
	Jul 1, 2020	Compared to National	Same As	Same As National	Same As National	Same As National	Same As	Not	N/A (Too Few	Same As	Not	Same As	Same As	N/A (Too	N/A (Too	Same As	No Cases	Not	Same As	Not
PSI 14 Postoperative Wound Dehiscence Rate	- Jun 30, 2022	Benchmark	National	National	National	National	National	Applicable	Cases)	National	Applicable	National	National	Few Cases)	Few Cases)	National	Met Criteria	Applicable	National	Applicable
			1.84	3.22	1.78	1.96	0.84			1.96		1.72	1.84			1.98			1.85	
		As																		
PSI 15 Accidental Puncture or Laceration Rate* (Measure	Jul 1, 2020	Compared to National	Same As	Same As	Same As	Same As	Same As	Not	Not	Same As	Not	Same As	Same As	Same As	N/A (Too	Same As	No Cases	Not	Same As	Not
modified)	- Jun 30, 2022	to National Benchmark	National	National	National	National	National	Applicable	Applicable	National	Applicable	National	National	National	Few Cases)	National	Met Criteria	Applicable	National	Applicable
		Deneminark	0.83	1.03	0.80	1.05	1.13			1.06		1.01	0.93	1.08		1.06			0.97	
	1	As	0.00	1.05	0.00	1.05	1.15					1.01	0.00	1.00		1.00			0.57	
	Jan 1, 2022	Compared	Not	Same As	Same As	Not	Not	Not	Not	Unable to	Not	Same As	Same As	Not	Not	Same As	Not	Not	Same As	Not
	- Dec 31, 2022	to National	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Calculate for this Period	Applicable	National	National	Applicable	Applicable	National	Applicable	Applicable	National	Applicable
CLABSI	1	Benchmark	1	1		1	1	1	1		1	1	1	1			1	1		1



			Franklin		Holston	r			Hawkins			Bristol		Smyth				Johnson		
	For Discharges		Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County	Lonesome	Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	Between		Community	Medical	Medical	Community	Community	County	Memorial	Pine	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
		National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
				0.84	0.836							0.677	0.503			0.00			2.37	
		As																		
	Jan 1, 2022	Compared	Same As	Same As	Better Than	Not	Not	Not	Not	Same As	Not	Same As	Same As	Not	Not	Same As	Not	Not	Worse Than	Not
CALITI	- Dec 31, 2022	to National	National	National	National	Applicable	Applicable	Applicable	Applicable	National	Applicable	National	National	Applicable	Applicable	National	Applicable	Applicable	National	Applicable
CAUTI		Benchmark	0.00	4.02	0.267					0.654		0.010	4 350			0.50			2.60	
		As	0.00	1.03	0.367					0.654		0.919	1.250			0.59			2.60	
	Jan 1, 2022	Compared	Same As	Same As	Same As	Same As	Not	Not	Not	Unable to	Not	Same As	Same As	Not	Not	Not	Not	Not	Same As	Not
	- Dec 31, 2022	to National	National	National	National	National	Applicable	Applicable	Applicable	Calculate for	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	National	Applicable
SSI COLON Surgical Site Infection	,	Benchmark					<i>PP</i>	,,,	,,,,	this Period	<i>,,,</i>			<i>,,,</i>		<i>rr</i>	<i>,,,</i>	,,,		,,,
			0.385	1.26	0.936	1.645						1.538	1.125						1.20	
		As								Unable to									Unable to	
	Jan 1, 2022	Compared	Not	Not	Not	Not	Not	Not	Not	Calculate for	Not	Not	Not	Not	Not	Not	Not	Not	Calculate for	Not
	- Dec 31, 2022	to National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	this Period	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	this Period	Applicable
SSI HYST Surgical Site Infection		Benchmark																		
		As																		
	Jan 1, 2022	Compared	Same As	Same As	Same As	Not	Not	Not	Not	Unable to	Not	Worse Than	Same As	Not	Not	Not	Not	Not	Same As	Not
	- Dec 31, 2022	to National	National	National	National	Applicable	Applicable	Applicable	Applicable	Calculate for	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	National	Applicable
MRSA		Benchmark							.,,,,	this Period										
			0.00	1.29	1.705							2.086	2.232						0.96	
		As																		
	Jan 1, 2022	Compared	Better Than	Better Than	Same As	Same As	Same As	Not	Not	Same As	Not	Better Than	Better than	Not	Same As	Same As	Not	Not	Same As	Not
CDIFF	- Dec 31, 202275	to National	National	National	National	National	National	Applicable	Applicable	National	Applicable	National	National	Applicable	National	National	Applicable	Applicable	National	Applicable
CDIFF		Benchmark	0.197	0.36	0.750	1.239	0.289			0.413		0.371	0.193		0.000	0.371			0.602	
General Information-Structural Measures			0.197	0.30	0.750	1.239	0.289			0.413		0.371	0.193		0.000	0.371			0.602	
		Survey		1		1		1			1	1						1		
OP12 HIT Ability electronically receive lab results		Question	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
		Survey	No.4 Assolution	Mad Assolution	Mad Assellable	No.4 Accellents	Net Assolution	Net Assellable	Not Assolution	Net Assolution	Net Assolution	No.4 Accellable	Net Assellet	No.4 Assolution	Mad Assolution	Net Assellable	Net Assellable	Not Assolution	Net Assellable	Net Assolution
OP17 Tracking Clinical Results Between Visits		Question	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Survey of Patient's Experiences - Hospital Consumer Assessment																				
of Healthcare Providers and Systems Survey (HCAHPS) %																				
HCOMP1A Patients who reported that their nurses "Always"	Jan 1, 2022							Not	Too Few	Too Few	Too Few						Too Few	Not		Not
communicated well	- Dec 31, 2022	79	79	75	71	77	82	Applicable	Surveys	Surveys	Surveys	71	73	79	85	73	Surveys	Applicable	71	Applicable
Category Star Rating	50001,2022		****	***	**	***	****	Not Available	Not Available	Not Available	Not Available	**	***	****	*****	***	Not Available	rippilouxic	**	, ppnoužie
HCOMP1U Patients who reported that their nurses "Usually"	Jan 1, 2022					. –		Not	N/A (Too Few	N/A (Too	N/A (Too						N/A (Too	Not		Not
communicated well	- Dec 31, 2022	16	16	19	20	17	16	Applicable	Cases)	Few Cases)	Few Cases)	20	19	17	13	20	Few Cases)	Applicable	19	Applicable
HCOMP1 SNP Patients who reported that their nurses	Jan 1, 2022	5	5	6	9	6	2	Not	N/A (Too Few	N/A (Too	N/A (Too	9	8	4	2	7	N/A (Too	Not	10	Not
"Sometimes" or "Never" communicated well	- Dec 31, 2022	5	5	0	5	0	2	Applicable	Cases)	Few Cases)	Few Cases)	3	0	4	2	/	Few Cases)	Applicable	10	Applicable
HCOMP2A Patients who reported that their doctors "Always"	Jan 1, 2022	79	79	73	74	79	86	Not	Too Few	Too Few	Too Few	75	76	79	88	76	Too Few	Not	72	Not
communicated well	- Dec 31, 2022							Applicable	Surveys	Surveys	Surveys						Surveys	Applicable		Applicable
Category Star Rating	1 1 2022		****	***	***	****	****	Not Available	Not Available	Not Available	Not Available	***	***	****	*****	***	Not Available	N 1	**	
HCOMP2U Patients who reported that their doctors "Usually" communicated well	Jan 1, 2022	16	16	19	53	15	11	Not	N/A (Too Few	N/A (Too	N/A (Too	17	17	16	11	18	N/A (Too	Not	18	Not
HCOMP2 SNP Patients who reported that their doctors	- Dec 31, 2022 Jan 1, 2022	+						Applicable Not	Cases) N/A (Too Few	Few Cases) N/A (Too	Few Cases) N/A (Too						Few Cases) N/A (Too	Applicable Not		Applicable Not
"Sometimes" or "Never" communicated well	- Dec 31, 2022	5	5	8	8	6	3	Applicable	Cases)	Few Cases)	Few Cases)	8	7	5	1	6	Few Cases)	Applicable	59	Applicable
HCOMP3A Patients who reported that they "Always" received	Jan 1, 2022							Not	Too Few	Not	Not						Too Few	Not		Not
help as soon as they wanted	- Dec 31, 2022	65	63	60	53	63	61	Applicable	Surveys	Applicable	Applicable	55	56	66	74	59	Surveys	Applicable	60	Applicable
Category Star Rating			****	***	**	***	***	Not Available	Not Available	Not Available	Not Available	**	**	****	****	***	Not Available		***	
HCOMP3U Patients who reported that they "Usually" received	Jan 1, 2022	24	27	27	25	23	30	Not	N/A (Too Few	N/A (Too	N/A (Too	27	26	25	20	26	N/A (Too	Not	26	Not
help as soon as they wanted	- Dec 31, 2022	24	27	21	25	25	30	Applicable	Cases)	Few Cases)	Few Cases)	27	20	23	20	20	Few Cases)	Applicable	20	Applicable
					-			-				-				-	-			



			Franklin		Holston				Hawkins			Bristol		Smyth				Johnson		
	For Discharges		Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County	Lonesome	Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	Between		Community	Medical	Medical	Community	Community	County	Memorial	Pine	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
HCOMP3 SNP Patients who reported that they "Sometimes" or	1 1 2022	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
"Never" received help as soon as they wanted	Jan 1, 2022 - Dec 31. 2022	11	10	13	22	14	9	Not	N/A (Too Few	N/A (Too	N/A (Too	18	18	9	6	15	N/A (Too	Not	15	Not
HCOMP5U P Patients who reported that staff "Always"	Jan 1, 2022							Applicable Not	Cases) Too Few	Few Cases) Not	Few Cases) Not						Few Cases) Too Few	Applicable Not		Applicable Not
explained about medicines before giving it to them	- Dec 31, 2022	62	60	57	54	57	68	Applicable	Surveys	Applicable	Applicable	57	53	62	78	56	Surveys	Applicable	56	Applicable
Category Star Rating			***	***	**	***	****	Not Available	Not Available	Not Available	Not Available	**	**	***	****	***	Not Available		***	
HCOMP5U P Patients who reported that staff "Usually" explained	Jan 1, 2022	18	20	18	21	20	15	Not	N/A (Too Few	N/A (Too	N/A (Too	19	21	16	12	20	N/A (Too	Not	19	Not
about medicines before giving it to them	- Dec 31, 2022	18	20	10	21	20	15	Applicable	Cases)	Few Cases)	Few Cases)	19	21	10	12	20	Few Cases)	Applicable	19	Applicable
HCOMP5 SNP Patients who reported that staff "Sometimes" or	Jan 1, 2022							Not	N/A (Too Few	N/A (Too	N/A (Too				10		N/A (Too	Not		Not
"Never" explained about medicines before giving it to them	- Dec 31, 2022	20	20	25	25	23	17	Applicable	Cases)	Few Cases)	Few Cases)	24	26	22	10	24	Few Cases)	Applicable	25	Applicable
HCLEAN HSPAP Patients who reported that their room and	Jan 1, 2022							Not	Too Few	Not	Not						Too Few	Not		Not
bathroom were "Always" clean	- Dec 31, 2022	72	59	59	56	73	59	Applicable	Surveys	Applicable	Applicable	53	75	85	72	68	Surveys	Applicable	57	Applicable
Category Star Rating			**	**	*	****	**	Not Available	Not Available	Not Available	Not Available	*	****	****	****	***	Not Available		*	
HCLEAN HSPUP Patients who reported that their room and	Jan 1, 2022	18	22	22	23	17	26	Not	N/A (Too Few	N/A (Too	N/A (Too	24	17	11	25	18	N/A (Too	Not	22	Not
bathroom were "Usually" clean	- Dec 31, 2022	10	22	22	23	17	20	Applicable	Cases)	Few Cases)	Few Cases)	24	17	11	25	10	Few Cases)	Applicable	22	Applicable
HCLEAN HSPSNP Patients who reported that their room and bathroom were "Sometimes" or "Never" clean	Jan 1, 2022	10	19	19	21	10	15	Not	N/A (Too Few	N/A (Too	N/A (Too	23	8	4	3	14	N/A (Too	Not	21	Not
HQUIETHSP AP Patients who reported that the area around	- <i>Dec 31, 2022</i> Jan 1, 2022							Applicable Not	Cases) Too Few	Few Cases) Too Few	Few Cases) Too Few						Few Cases) Too Few	Applicable Not		Applicable Not
their room was "Always" quiet at night	- Dec 31, 2022	62	69	52	51	63	59	Applicable	Surveys	Surveys	Surveys	51	59	68	77	63	Surveys	Applicable	52	Applicable
Category Star Rating	000 51, 2022		*****	**	**	***	***	Not Available	Not Available	Not Available	Not Available	**	***	****	****	****	Not Available	Applicable	**	Applicable
HQUIETHSP UP Patients who reported that the area around their	Jan 1, 2022		26			25		Not	N/A (Too Few	N/A (Too	N/A (Too			0.5		2.0	N/A (Too	Not		Not
room was "Usually" quiet at night	- Dec 31, 2022	28	26	34	33	25	32	Applicable	Cases)	Few Cases)	Few Cases)	32	31	25	20	30	Few Cases)	Applicable	30	Applicable
	Jan 1, 2022							Not	N/A (Too Few	N/A (Too	N/A (Too						N/A (Too	Not		Not
HQUIETHSP SNP Patients who reported that the area around their room was "Sometimes" or "Never" quiet at night	- Dec 31, 2022	10	5	15	16	12	9	Applicable	Cases)	Few Cases)	Few Cases)	17	10	7	3	7	Few Cases)	Applicable	18	Applicable
Toolin was sometimes of Never quiet at hight	, -									,	· ·						,			
HCOMP6Y P Patients who reported that YES, they were given	Jan 1, 2022	86	86	82	86	86	89	Not	Too Few	Too Few	Too Few	83	86	92	88	81	Too Few	Not	82	Not
information about what to do during their recovery at home	- Dec 31, 2022							Applicable	Surveys	Surveys	Surveys						Surveys	Applicable		Applicable
Category Star Rating			****	***	****	****	****	Not Available	Not Available	Not Available	Not Available	***	****	****	****	***	Not Available		***	
	Jan 1, 2022							Not	N/A (Too Few	N/A (Too	N/A (Too						N/A (Too	Not		Not
HCOMP6N P Patients who reported that NO, they were not given	- Dec 31, 2022	14	14	18	14	14	11	Applicable	Cases)	Few Cases)	Few Cases)	17	14	8	12	19	Few Cases)	Applicable	18	Applicable
information about what to do during their recovery at home HCOMP7SA Patients who "Strongly Agree" they understood	,							Not	,	· ·							· · ·			Not
their care when they left the hospital	Jan 1, 2022 - Dec 31, 2022	51	50	44	46	51	46	Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	44	45	54	52	47	Too Few Surveys	Not Applicable	41	Applicable
Category Star Rating	000 51, 2022		***	**	**	***	**	Not Available	Not Available	Not Available	Not Available	**	***	****	****	***	Not Available	Applicable	**	Applicable
HCOMP7A Patients who "Agree" they understood their care when	Jan 1, 2022		15					Not	N/A (Too Few	N/A (Too	N/A (Too						N/A (Too	Not		Not
they left the hospital	- Dec 31, 2022	43	45	47	46	42	50	Applicable	Cases)	Few Cases)	Few Cases)	48	48	41	43	47	Few Cases)	Applicable	50	Applicable
LICOMPTO SD Detionts who "Discourse" or "Strength Discourse"	Jan 1, 2022							Not	N/A (Too Few	N/A (Too	N/A (Too						N/A (Too	Not		Not
HCOMP7D SD Patients who "Disagree" or "Strongly Disagree" they understood their care when they left the hospital	- Dec 31, 2022	6	5	9	8	7	4	Applicable	Cases)	Few Cases)	Few Cases)	8	7	5	5	6	Few Cases)	Applicable	9	Applicable
HHSP RATING910 Patients who gave their hospital a rating of 9	Jan 1, 2022							Not	Too Few	Too Few	Too Few						Too Few	Not		Not
or 10 on a scale from 0 (lowest) to 10 (highest)	- Dec 31, 2022	70	72	56	55	70	67	Applicable	Surveys	Surveys	Surveys	56	66	73	72	61	Surveys	Applicable	50	Applicable
Category Star Rating	00001,2022		****	**	**	***	***	Not Available	Not Available	Not Available	Not Available	**	***	****	****	***	Not Available	rppnedizie	*	rippiicazie
HHSP RATING78 Patients who gave their hospital a rating of 7 or 8	Jan 1, 2022	21	20					Not	N/A (Too Few	N/A (Too	N/A (Too			10	20		N/A (Too	Not		Not
on a scale from 0 (lowest) to 10 (highest)	- Dec 31, 2022	21	20	25	29	17	22	Applicable	Cases)	Few Cases)	Few Cases)	28	20	18	20	27	Few Cases)	Applicable	30	Applicable
HHSP RATING06 Patients who gave their hospital a rating of 6 or	Jan 1, 2022	9	8	19	16	13	11	Not	N/A (Too Few	N/A (Too	N/A (Too	16	14	9	8	12	N/A (Too	Not	20	Not
lower on a scale from 0 (lowest) to 10 (highest) HRECMND DY Patients who reported YES, they would definitely	- Dec 31, 2022	_		-				Applicable Not	Cases)	Few Cases)	Few Cases)						Few Cases) Too Few	Applicable	-	Applicable Not
recommend the hospital	Jan 1, 2022 - Dec 31, 2022	69	75	56	58	73	60	Not Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	58	61	68	68	59	Surveys	Not Applicable	48	Not Applicable
Category Star Rating	000 01, 2022		****	**	**	****	***	Not Available	Not Available	Not Available	Not Available	**	***	****	****	***	Not Available		**	
HRECMND PY Patients who reported YES, they would probably	Jan 1, 2022	25	10					Not	N/A (Too Few	N/A (Too	N/A (Too			25	20		N/A (Too	Not		Not
recommend the hospital	- Dec 31, 2022	25	19	33	30	20	32	Applicable	Cases)	Few Cases)	Few Cases)	31	30	25	30	33	Few Cases)	Applicable	37	Applicable



	For Discharges Between		Franklin Woods Community	Johnson City Medical	Holston Valley Medical	Indian Path Community	Norton Community	Dickenson County	Hawkins County Memorial	Lonesome Pine	Hancock County	Bristol Regional Medical	Johnston Memorial	Smyth County Community	Russell County	Sycamore Shoals	Uncoi County	Johnson County Community	Greeneville Community	Lee County Community
	Detween	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
HRECMND DN Patients who reported NO, they would probably not or definitely not recommend the hospital	Jan 1, 2022 - Dec 31, 2022	6	6	11	12	7	8	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	11	9	7	2	8	N/A (Too Few Cases)	Not Applicable	15	Not Applicable
Timely & Effective care Colonoscopy follow-up %						•	•			· · · ·	· · · ·			•			· · · ·			
OP29 Avg Risk Polyp Surveillance	Jan 1, 2021 - Dec 31, 2021	91%	50%	100%	95%	Not Applicable	100%	Not Applicable	Not Applicable	92%	Not Applicable	N/A (Too Few To Rpt)	100%	100%	N/A (Too Few To Rpt)	100%	N/A (Too Few To Rpt)	Not Applicable	100%	Not Applicable
OP30 High risk Polyp Surveillance Retired																				
Timely & Effective Care Heart Attack									1						1		1		-	
OP3b Median Time to Transfer AMI (Minutes)	Jan 1, 2022 - Dec 31, 2022	64	52	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	48	67	105	62	71	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	80	N/A (Too Few To Rpt)
Timely & Effective Care- Emergency Department (ED) Throughput	lan 1, 2022	Not		T				1	I	T	1	1	T		I		I			
EDV Emergency Department Volume Category	Jan 1, 2022 - Dec 31, 2022	Applicable	Medium	High	High	Medium	Low	Low	Low	Low	Low	High	Medium	Low	Low	Medium	Low	Low	Medium	Low
ED2b ED Decision to Transport (Minutes) Retired																				
OP18b Median time ED arrival to discharge (Minutes)	Jan 1, 2022 - Dec 31, 2022	<u>161</u> Low Vol = 126 Medium Vol = 171 High Vol = 209 Very High Vol =	198	191	209	179	195	123	98	157	124	200	221	131	128	198	144	107	171	129
OP22 Left without being seen	Jan 1, 2021 - Dec 31, 2021	3%	3%	2%	2%	4%	1%	1%	1%	1%	0%	3%	4%	1%	1%	4%	1%	1%	3%	4%
OP23 Head CT stroke patients	Jan 1, 2022 - Dec 31, 2022	69%	67%	83%	90%	N/A (Too Few To Rpt)	78%	N/A (Too Few To Rpt)	43%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt97)	N/A (Too Few To Rpt)	100%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	42%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)
Timely & Effective Care Preventive Care %				-																
IMM3OP27 FACADHPCT HCW Influenza Vaccination	Oct 1, 2022 - Mar 31, 2023	81%	98%	100%	97%	98%	99%	97%	95%	97%	97%	99%	97%	95%	94%	100%	96%	Not Applicable	96%	Not Applicable
HCP_COVID-19 Vaccination Coverage Healthcare Personnel	Oct 1, 2022 - Dec 31, 2022	91%	89%	90%	89%	89%	N/A (Too Few To Rpt)	86%	89%	91%	91%	89%	90%	93%	93%	90%	89%	Not Applicable	87%	Not Applicable
Timely & Effective Care Blood Clot Prevention & Treatment %																				
SEP-1 Severe Sepsis and Septic Shock	Jan 1, 2022 - Dec 31, 2022	59%	66%	50%	52%	56%	41%	N/A (Too Few To Rpt)	56%	61%	58%	45%	61%	82%	65%69	57%	65%	Not Applicable	56%	Not Applicable
Timely & Effective Care Pregnancy & delivery care %	500 51, 2022					1	1				1			1				ripplicable		ripplicable
PC01 Elective Delivery	Jan 1, 2022 - Dec 31, 2022	2%	17%	0%	Not Applicable	0%	0.0%	Not Applicable	Not Applicable	9%	Not Applicable	13%	20.0%	No Cases Met Criteria	No Cases Met Criteria	No Cases Met Criteria	No Cases Met Criteria	No Cases Met Criteria	0.0%	Not Applicable
Complications - Surgical Complications Rate																				
Hip and Knee Complications	Apr 1, 2019 - Mar 31, 2022	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
		Ac		2.9%	2.6%							3.4%		3.1%		4.2%				
PSI90 Complications / patient safety for selected indicators	Jul 1, 2020 - Jun 30, 2022	As Compared to National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	Not Applicable	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable
		to mational	0.78	1.11	0.75	0.95	0.98			0.96		0.86	1.20	0.97		0.89			0.89	
PSI4 SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2020 - Jun 30, 2022	As Compared to National	N/A (Too Few To Rpt)	Worse Than National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	No Cases Met Criteria	N/A (Too Few To Rpt)	No Cases Met Criteria	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
		co nacional		223.25	194.31							188.94	173.43							
Readmissions & deaths 30 day rates of readmission %										-			•							



	For Discharges Between	National	Franklin Woods Community Hospital	Johnson City Medical Center	Holston Valley Medical Center	Indian Path Community Hospital	Norton Community Hospital	Dickenson County Hospital	Hawkins County Memorial Hospital	Lonesome Pine Hospital	Hancock County Hospital	Bristol Regional Medical Center	Johnston Memorial Hospital	Smyth County Community Hospital	Russell County Hospital	Sycamore Shoals Hospital	Uncoi County Hospital	Johnson County Community Hospital	Greeneville Community Hospital	Lee County Community Hospital
READM30 AMI Acute myocardial infarction (AMI) 30day readmission rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	N/A (Too Few To Rpt)	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
		4.5		16.6%	14.4%							14.2%	15.5%							
READM30HF Heart Failure 30Day readmissions rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Worse Than National	Same As National	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable
			19.9%	21.7%	19.8%	20.6%	23.0%			19.8%		24.4%	19.3%	19.2%	22.8%	20.8%			21.9%	
READM30PN Pneumonia 30day readmission rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Same As National	Worse Than National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable
		4.0	17.8%	19.8%	16.9%	17.1%	16.9%			16.4%		18.2%	17.4%	16.6%	18.0%	18.8%	16.8%		17.1%	
READM30 STK Stroke 30day readmission rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
READM30 COPD Chronic obstructive pulmonary disease 30day readmission rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Same As National	Same As National	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable
			19.1%	18.6%	17.9%		20.0%			19.4%		20.3%	19.8%	18.7%	20.0%	18.1%			20.1%	
READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate2	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
				17.6%	11.3%							10.3%								
READM30 HIPKNEE 30day readmission rate following elective THA / TKA	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
				4.2%	4.1%							4.5%		5.3%		4.9%				
READM30 HOSPWIDE 30day hospitalwide allcause unplanned readmission	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Same As National	Worse Than National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable
			14.2%	16.7%	13.7%	14.3%	15.7%		14.4%	14.6%		15.0%	14.9%	14.4%	15.0%	14.9%	14.9%		15.0%	
Readmissions & deaths 30 day death (mortality) rates %		As																		
MORT30AMI Acute myocardial infarction (AMI) 30day mortality rate	July 1, 2019 - Jun 30, 2022		N/A (Too Few To Rpt)	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
		As		13.9%	13.2%							14.8%	13.9%							
MORT30HF Heart failure 30day mortality rate	July 1, 2019 - Jun 30, 2022	Compared to National Benchmark	Same As National	Worse Than National	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Worse Than National	Same As National	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable
			11.0%	16.5%	14.5%		13.0%			13.1%		16.7%	11.7%	17.7%	15.0%	11.3%			15.2%	



			Franklin		Holston				Hawkins			Bristol		Smyth				Johnson		
	For Discharges		Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County	Lonesome	Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	Between		Community	Medical	Medical	Community	Community	County	Memorial	Pine	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
		National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
		As		1		İ.				İ.	1	İ	Ī			İ.				İ İ
	July 1, 2019 - Jun 30,	Compared	Same As	Same As	Same As	Same As	Same As	Not	N/A (Too Few	Same As	N/A (Too Few	Worse Than	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
	2022	to National	National	National	National	National	National	Applicable	To Rpt)	National	To Rpt)	National	National	National	National	National	National	Applicable	National	Applicable
MORT30PN Pneumonia 30day mortality rate		Benchmark																		
			17.0%	21.2%	19.2%	17.6%	15.2%			16.8%		21.5%	18.4%	15.8%	18.5%	19.5%	19.2%		19.7%	
		As																		
	July 1, 2019 - Jun 30,	Compared	N/A (Too Few	Worse Than	Same As	N/A (Too Few	N/A (Too Few	Not	N/A (Too Few	N/A (Too Few	Not	Same As	Same As	N/A (Too Few	N/A (Too Few	N/A (Too Few	N/A (Too Few	Not	Same As	Not
	2022	to National	To Rpt)	National	National	To Rpt)	To Rpt)	Applicable	To Rpt)	To Rpt)	Applicable	National	National	To Rpt)	To Rpt)	To Rpt)	To Rpt)	Applicable	National	Applicable
MORT30STK Stroke 30day mortality rate		Benchmark																		
				19.9%	13.6%							15.0%	15.1%						14.3%	
		As																		
	July 1, 2019 - Jun 30,	Compared	Same As	Same As	Same As	N/A (Too Few	Same As	Not	N/A (Too Few	Same As	N/A (Too Few	Same As	Same As	N/A (Too Few	Same As	Same As	N/A (Too Few	Not	Same As	Not
	2022	to National	National	National	National	To Rpt)	National	Applicable	To Rpt)	National	To Rpt)	National	National	To Rpt)	National	National	To Rpt)	Applicable	National	Applicable
MORT30 COPD 30day mortality rate COPD patients		Benchmark												*****						
			9.4%	10.2%	11.1%		8.3%			7.9%		11.4%	10.3%		9.7%	8.7%			8.8%	
		As																		
	July 1, 2019 - Jun 30,	Compared	Not	Same As	Same As	Not	Not	Not	Not	Not	Not	Same As	Not	Not	Not	Not	Not	Not	Not	Not
MORT30 CABG Coronary artery bypass graft surgery 30day	2022	to National	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable
mortality rate		Benchmark		2.201	2.40/							2.001								
				2.2%	3.1%							3.9%								
Use of medical imaging Outpatient imaging efficiency %	Jul 1, 2021 - Jun 30,		N/A (Too Few	N/A (Too Few	1	N/A /T= = 5=	Not	N/A (Too Few	N/A (Too Few	N/A (To a Fau	N/A (Too Few	1	AL (A (To a Fau)	N/A (Too Few	N/A (To a Faun	A1/A /T= = E===	N/A (To a Farm	N/A (Too Few		No Cases
OP8 MRI Lumbar Spine for Low Back Pain	2022 - Juli 30,	37.1%	To Rpt)	N/A (100 Few To Rpt)	33.9%	N/A (Too Few To Rpt)	Applicable	N/A (100 Few To Rpt)	N/A (100 Few To Rpt)	N/A (100 Few To Rpt)	To Rpt)	34.4%	To Rpt)	To Rpt)	To Rpt)	To Rpt)	N/A (100 Few To Rpt)	N/A (100 Few To Rpt)	56.7%	Met Criteria
	Jul 1, 2021 - Jun 30,							10 Kptj	1 /	10 Kptj	10 Kpt)							το κριγ		wiel criteria
OP10 Abdomen CT Use of Contrast Material	2022	6.0%	7.9%	4.0%	3.6%	3.5%	1.3%	1.6%	5.6%	8.0%	3.3%	6.7%	3.6%	1.4%	2.5%	11.4%	3.9%	7.3%	7.9%	1.00%
	2022			1		1				ł	1		ł			1				<u> </u>
	Jul 1, 2021 - Jun 30,				0.00/	N/A (Too Few	Not	N/A (Too Few	No Cases Met	N/A (Too Few	Not	2.424		N/A (Too Few	N/A (Too Few		N/A (Too Few	N/A (Too Few	0.00/	No Cases
OP13 Outpatients who got cardiac imaging stress tests before	2022	3.8%	4.0%	2.4%	2.8%	To Rpt)	Applicable	To Rpt)	Measure	To Rpt)	Applicable	2.1%	4.3%	To Rpt)	To Rpt)	2.9%	To Rpt)	To Rpt)	3.8%	Met Criteria
lowrisk outpatient surgery									Criteria		(No Cases)									