

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.20	0.26
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.11
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.03	0.10
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.86	1.69
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.13	3.56
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	12.88	8.62
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.86	2.94
↓	PSI 13 Postoperative Sepsis Rate	3.58	5.06	8.68
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.88	0.98
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.29	0.87
↓	CLABSI	0.711	1.336	0.779
↓	CAUTI	0.558	1.107	0.711
↓	SSI COLON Surgical Site Infection	2.13	2.25	3.32
↓	SSI HYST Surgical Site Infection	0.71	2.54	3.28
↓	MRSA	0.047	0.141	0.105
↓	CDIFF	0.671	0.181	0.191
↑	SMB: Sepsis Management Bundle	56.9%	53.8%	57.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.72	74.56
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.59	75.33
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.91	60.76
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.36	85.75
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	46.17	47.41
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.24	0.26
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.18	0.19
↓	Sepsis In House Mortality	10.7%	0.12	0.10
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.05	0.04
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.07	0.06
↓	Left without being seen	0.83%	0.03	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	164.94	163.29
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	550.80	724.97

Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.39	0.36
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.29	0.13
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.12
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.93	1.49
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.77	4.22
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	17.28	4.67
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.68	3.26
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.25	4.42
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.89	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.90	2.00
↓	CLABSI	0.711	1.559	1.440
↓	CAUTI	0.558	2.099	1.834
↓	SSI COLON Surgical Site Infection	2.13	4.67	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.190	0.134
↓	CDIFF	0.671	0.204	0.108
↑	SMB: Sepsis Management Bundle	56.9%	44.4%	51.5%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.71	72.60
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.45	71.83
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	54.66	56.66
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.14	82.59
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.63	44.79
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.28	0.31
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.20	0.17
↓	Sepsis In House Mortality	10.7%	0.17	0.17
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.07	0.01
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.11	0.09
↓	Left without being seen	0.83%	0.02	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	186.38	192.75
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	458.08	536.25

Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.27
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.40	0.19
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.92	2.07
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	1.33	4.14
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	9.33	7.24
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.90	3.02
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.29	11.75
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	1.26
↓	CLABSI	0.711	1.252	0.448
↓	CAUTI	0.558	0.845	0.502
↓	SSI COLON Surgical Site Infection	2.13	0.95	3.85
↓	SSI HYST Surgical Site Infection	0.71	5.19	10.00
↓	MRSA	0.047	0.148	0.173
↓	CDIFF	0.671	0.273	0.289
↑	SMB: Sepsis Management Bundle	56.9%	50.9%	42.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.47	68.13
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.33	71.84
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.66	53.80
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.64	86.47
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.32	44.45
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.22	0.25
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.18	0.20
↓	Sepsis In House Mortality	10.7%	0.18	0.14
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.06	0.05
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.09	0.08
↓	Left without being seen	0.83%	0.02	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	224.00	199.88
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1006.92	1212.50

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.12	0.28
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.09	0.21
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.08	0.19
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	5.01	2.19
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	5.30	6.73
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	13.89	18.12
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	6.40	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.88	18.66
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	2.67
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.45	1.07
↓	CLABSI	0.711	1.181	0.906
↓	CAUTI	0.558	1.319	0.672
↓	SSI COLON Surgical Site Infection	2.13	2.23	5.63
↓	SSI HYST Surgical Site Infection	0.71	1.59	0.00
↓	MRSA	0.047	0.139	0.128
↓	CDIFF	0.671	0.180	0.192
↑	SMB: Sepsis Management Bundle	56.9%	48.3%	46.8%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.24	69.12
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.44	74.39
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.00	59.76
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.90	82.97
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.36	42.85
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.26	0.21
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.19	0.25
↓	Sepsis In House Mortality	10.7%	0.12	0.13
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.04	0.04
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.09	0.08
↓	Left without being seen	0.83%	0.03	0.04
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	202.46	254.25
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	510.79	667.25

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.36	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.23	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.28	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	35.46	12.05
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.19	7.52
↓	PSI 13 Postoperative Sepsis Rate	3.58	15.27	15.87
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	1.244	0.000
↓	CAUTI	0.558	0.393	1.033
↓	SSI COLON Surgical Site Infection	2.13	2.22	7.41
↓	SSI HYST Surgical Site Infection	0.71	5.56	0.00
↓	MRSA	0.047	0.113	0.000
↓	CDIFF	0.671	0.039	0.087
↑	SMB: Sepsis Management Bundle	56.9%	54.2%	50.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	73.49	68.91
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.14	74.52
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.46	47.43
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.17	83.20
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.49	42.57
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.23	0.25
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.20	0.17
↓	Sepsis In House Mortality	10.7%	0.10	0.07
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.10	0.06
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.08	0.05
↓	Left without being seen	0.83%	0.03	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	227.83	224.75
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	894.96	594.38

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.24	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	2.53
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	10.67	11.43
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.63	2.38
↓	PSI 13 Postoperative Sepsis Rate	3.58	9.23	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.999	0.000
↓	CAUTI	0.558	0.403	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.08	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.079	0.095
↑	SMB: Sepsis Management Bundle	56.9%	61.0%	56.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.40	79.57
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.30	80.27
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.28	60.49
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.79	86.31
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.28	54.35
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.13	0.26
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.18	0.22
↓	Sepsis In House Mortality	10.7%	0.05	0.04
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.02	0.02
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.06	0.06
↓	Left without being seen	0.83%	0.03	0.03
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	202.08	215.50
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	632.88	653.25

Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	3.80	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	12.99	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	12.50
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	3.51	8.33
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.215
↓	CDIFF	0.671	0.000	0.769
↑	SMB: Sepsis Management Bundle	56.9%	56.5%	50.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.21	80.94
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.06	81.31
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.22	61.55
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.44	88.83
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.23	55.90
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.24	0.25
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.10	0.13
↓	Sepsis In House Mortality	10.7%	0.02	0.00
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.01	0.00
↓	Left without being seen	0.83%	0.04	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	190.50	186.63
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	786.92	901.13

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	3.38	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	29.41
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.13	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	2.587	2.132
↓	CAUTI	0.558	0.672	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	5.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.328	0.000
↓	CDIFF	0.671	0.175	0.000
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	64.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.51	67.76
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	74.37	68.79
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.90	48.81
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.75	79.14
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	41.72	34.55
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.27	0.38
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.16	0.15
↓	Sepsis In House Mortality	10.7%	0.06	0.06
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.04	0.10
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.06	0.04
↓	Left without being seen	0.83%	0.03	0.03
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	175.75	151.00
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	762.63	1098.13

Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	100.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	82.0%	85.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	82.34	76.47
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.90	75.89
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.93	62.85
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.69	86.36
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.04	45.34
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.23	0.19
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.11	0.21
↓	Sepsis In House Mortality	10.7%	0.03	0.04
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.03	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.02	0.02
↓	Left without being seen	0.83%	0.01	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	132.29	123.00
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	319.17	313.50

Desired Performance	Target Measures	Baseline	C	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	1.24
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.32	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.73
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	17.54	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	9.90	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.908	0.000
↓	CAUTI	0.558	0.000	1.126
↓	SSI COLON Surgical Site Infection	2.13	0.00	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.062	0.000
↓	CDIFF	0.671	0.185	0.159
↑	SMB: Sepsis Management Bundle	56.9%	40.0%	57.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.95	69.15
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.68	71.05
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.87	50.60
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.56	76.93
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.30	41.49
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.18	0.26
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.21	0.16
↓	Sepsis In House Mortality	10.7%	0.08	0.09
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.01	0.06
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.05	0.06
↓	Left without being seen	0.83%	0.05	0.04
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	201.04	189.63
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	518.46	724.13

Desired Performance	Target Measures	Baseline	Greeneville Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.44	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.59	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	4.77	3.19
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.99	8.96
↓	PSI 13 Postoperative Sepsis Rate	3.58	6.99	18.18
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.805	1.488
↓	CAUTI	0.558	1.821	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.30	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.137	0.000
↓	CDIFF	0.671	0.141	0.488
↑	SMB: Sepsis Management Bundle	56.9%	46.9%	52.5%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.04	69.95
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.92	71.20
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.87	55.13
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.60	85.96
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.12	42.48
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.20	0.25
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.14	0.15
↓	Sepsis In House Mortality	10.7%	0.09	0.05
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.05	0.03
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.07	0.03
↓	Left without being seen	0.83%	0.03	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	197.88	172.38
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	693.63	878.50

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	333.33	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	4.274	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	61.4%	72.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	83.87	86.37
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	84.28	74.32
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.69	73.30
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.33	95.44
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	57.64	53.77
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.32	0.26
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.13	0.14
↓	Sepsis In House Mortality	10.7%	0.05	0.04
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.02	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.01	0.05
↓	Left without being seen	0.83%	0.02	0.03
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	142.13	156.63
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	450.96	513.00

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	4.843	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.197	0.000
↓	CDIFF	0.671	0.197	0.000
↑	SMB: Sepsis Management Bundle	56.9%	64.7%	84.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.41	89.74
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.06	88.91
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.78	86.67
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.13	92.10
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.86	49.15
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.27	0.27
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.18	0.24
↓	Sepsis In House Mortality	10.7%	0.05	0.05
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.08	0.07
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.03	0.04
↓	Left without being seen	0.83%	0.01	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.96	134.38
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	226.13	233.13

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	54.5%	63.6%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.69	83.44
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.85	79.67
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	66.63	64.97
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.80	92.23
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.89	69.54
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.30	0.27
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.23	0.22
↓	Sepsis In House Mortality	10.7%	0.02	0.03
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.02	0.00
↓	Left without being seen	0.83%	0.01	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	96.33	105.25
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	292.88	392.13

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	6.369	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	56.6%	63.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.97	85.42
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	80.39	78.13
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.26	59.30
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.71	80.04
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.02	47.90
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.17	0.40
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.15	0.12
↓	Sepsis In House Mortality	10.7%	0.03	0.03
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.10
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.04	0.03
↓	Left without being seen	0.83%	0.01	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	146.29	153.83
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	475.63	888.50

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	55.9%	61.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6		
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3		
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0		
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6		
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.25	0.00
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.27	0.33
↓	Sepsis In House Mortality	10.7%	0.00	0.03
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.04	0.00
↓	Left without being seen	0.83%	0.03	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	153.13	121.88
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	378.43	1548.67

Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	0.0%	0.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	100.00	44.44
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	100.00	55.56
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.00	50.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.33	
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.44	0.00
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.00	0.00
↓	Sepsis In House Mortality	10.7%	0.00	0.00
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.00	0.00
↓	Left without being seen	0.83%	0.01	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	119.92	126.75
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1296.33	515.50

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	56.3%	100.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	79.80	59.97
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.87	97.20
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.97	48.30
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.80	81.63
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	59.96	41.07
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.20	0.00
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.30	0.00
↓	Sepsis In House Mortality	10.7%	0.15	0.00
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.00	0.00
↓	Left without being seen	0.83%	0.00	0.00
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	132.75	110.88
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	237.00	453.00

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	100.00	79.17
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.67	75.00
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.00	100.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	90.00	100.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	76.67	75.00
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.17	
↓	Sepsis In House Mortality	10.7%	0.00	0.00
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.00	
↓	Left without being seen	0.83%	0.01	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	109.25	118.25
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	160.00	1673.00