



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050
Target Quality Measures Rate																			
Pressure Ulcer Rate	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Better Than National	Worse Than National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Worse Than National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National
			0.32	0.07	2.15	0.25	0.33		0.51	0.41		1.36	0.14	0.42	0.48	0.37	0.55		0.42
Iatrogenic Pneumothorax Rate	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National
			0.28	0.24	0.23	0.33	0.29		0.25	0.24		0.22	0.29	0.24	0.25	0.24	0.25		0.29
In-Hospital Fall With Hip Fracture Rate (previously Postoperative Hip Fracture Rate)	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National
			0.12	0.11	0.11	0.11	0.11		0.11	0.11		0.12	0.13	0.11	0.11	0.11	0.11		0.11
PSI 09 Perioperative Hemorrhage or Hematoma Rate	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National
			2.29	2.20	2.24	2.38	2.41			2.45		3.00	2.39	2.47		2.43			2.61
PSI 10 Postoperative Physiologic and Metabolic Derangement Rate	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National
			1.20	1.82	1.43	1.31	1.34			1.35		1.14	1.60	1.34		1.34			1.33
PSI 11 Postoperative Respiratory Failure Rate	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National
			8.41	6.88	7.99	6.07	6.81			5.74		7.79	6.08	4.87		5.56			5.09
PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National
			3.03	4.56	3.16	4.08	3.37			3.55		3.79	3.89	4.00		3.36			3.95
PSI 13 Postoperative Sepsis Rate	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National
			4.06	4.59	5.61	5.57	5.14			4.63		4.39	4.21	4.50		5.22			4.42
PSI 14 Postoperative Wound Dehiscence Rate	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National
			0.89	0.86	0.85	0.90	0.90			0.91		1.22	1.01		0.91				0.90
PSI 15 Accidental Puncture or Laceration Rate* (Measure modified)	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National
			1.30	1.12	1.35	1.16	1.17		1.59	1.22		0.84	1.02	1.23		1.20			1.17
CLABSI	Jan 1, 2019 - Dec 31, 2019	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Better Than National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
				0.858	0.073							0.393	0.000						
CAUTI	Jan 1, 2019 - Dec 31, 2019	As Compared to National Benchmark	Same As National	Same As National	Better Than National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National
			0.000	1.065	0.315	1.520	0.000			2.997		0.837	0.595			0.000			0.574
SSI COLON Surgical Site Infection	Jan 1, 2019 - Dec 31, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National
			0.571	1.713	1.705	1.372						0.846	0.000						1.326



			Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	
For Discharges Between			National Hospital Compare																	
SSI HYST Surgical Site Infection	Jan 1, 2019 - Dec 31, 2019	As Compared to National Benchmark	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
			0.000		1.116															
MRSA	Jan 1, 2019 - Dec 31, 2019	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
			0.000	0.094	0.820	0.000						0.957	0.708							
CDIFF	Jan 1, 2019 - Dec 31, 2019	As Compared to National Benchmark	Same As National	Better Than National	Better Than National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Better Than National	Better than National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	
			0.624	0.464	0.624	0.762	0.511		0.739	0.648		0.659	0.405	0.571	0.000	0.596				0.343
General Information-Structural Measures																				
OP12 HIT Ability electronically receive lab results	Jan 1, 2018 - Dec 31, 2018	Survey Question	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
OP17 Tracking Clinical Results Between Visits	Jan 1, 2018 - Dec 31, 2018	Survey Question	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Survey of Patient's Experiences - Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) %																				
HCOMP1A P Patients who reported that their nurses "Always" communicated well	Dec 1, 2019 - Dec 31, 2019		81	79	73	74	77	83	Not Applicable	84	79	Not Applicable	77	78	88	91	81	86	Not Applicable	74
Category Star Rating			★★★	★★	★★	★★★	★★★★		★★★★	★★★		★★★	★★★	★★★★★	too few srvys	★★★★	too few srvys		★★	
HCOMP1U P Patients who reported that their nurses "Usually" communicated well	Dec 1, 2019 - Dec 31, 2019		15	17	19	18	18	15	Not Applicable	11	17	Not Applicable	16	17	10	8	16	9	Not Applicable	19
HCOMP1 SNP Patients who reported that their nurses "Sometimes" or "Never" communicated well	Dec 1, 2019 - Dec 31, 2019		4	4	8	8	5	2	Not Applicable	5	4	Not Applicable	7	5	2	1	3	5	Not Applicable	7
HCOMP2A P Patients who reported that their doctors "Always" communicated well	Dec 1, 2019 - Dec 31, 2019		82	80	74	77	81	84	Not Applicable	87	85	Not Applicable	77	77	90	86	82	84	Not Applicable	76
Category Star Rating			★★★★	★★	★★	★★★	★★★★		★★★★	★★★★		★★	★★★	★★★★★	too few srvys	★★★	too few srvys		★★	
HCOMP2U P Patients who reported that their doctors "Usually" communicated well	Dec 1, 2019 - Dec 31, 2019		14	14	20	16	13	14	Not Applicable	9	12	Not Applicable	16	18	8	10	12	9	Not Applicable	17
HCOMP2 SNP Patients who reported that their doctors "Sometimes" or "Never" communicated well	Dec 1, 2019 - Dec 31, 2019		4	6	6	7	5	2	Not Applicable	4	3	Not Applicable	7	5	2	4	6	6	Not Applicable	7
HCOMP3A P Patients who reported that they "Always" received help as soon as they wanted	Dec 1, 2019 - Dec 31, 2019		70	65	60	61	58	74	Not Applicable	82	84	Not Applicable	65	57	77	86	70	85	Not Applicable	66
Category Star Rating			★★★★	★★	★★	★★	★★★★		★★★★★	★★★★★		★★★	★★	★★★★★	too few srvys	★★★★	too few srvys		★★★	
HCOMP3U P Patients who reported that they "Usually" received help as soon as they wanted	Dec 1, 2019 - Dec 31, 2019		22	25	26	24	30	19	Not Applicable	16	12	Not Applicable	23	29	20	10	25	7	Not Applicable	24
HCOMP3 SNP Patients who reported that they "Sometimes" or "Never" received help as soon as they wanted	Dec 1, 2019 - Dec 31, 2019		8	10	14	15	12	7	Not Applicable	2		Not Applicable	12	14	3	3	5	8	Not Applicable	10
HCOMP4A P Patients who reported that staff "Always" talked to them about how much pain they had.	Dec 1, 2019 - Dec 31, 2019								Not Applicable			Not Applicable								
Category Star Rating																				
HCOMP4U P Patients who reported that staff "Usually" talked to them about how much pain they had.	Oct 1, 2018 - Sept 30, 2019								Not Applicable			Not Applicable								
HCOMP4 SNP Patients who reported that their pain was "Sometimes" or "Never" well controlled	Oct 1, 2018 - Sept 30, 2019								Not Applicable			Not Applicable								
HCOMP5U P Patients who reported that staff "Always" explained about medicines before giving it to them	Dec 1, 2019 - Dec 31, 2019		66	64	56	6063	59	69	Not Applicable	69	67	Not Applicable	65	56	73	68	64	72	Not Applicable	59
Category Star Rating			★★★★	★★	★★	★★	★★★★		★★★★	★★★★		★★★	★★	★★★★	too few srvys	★★★	too few srvys		★★	

Public Reporting

Source: October 2020 Hospital Compare Preview Reports

Updated 7/28/20



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050
HCOMP5U P Patients who reported that staff "Usually" explained about medicines before giving it to them	Dec 1, 2019 - Dec 31, 2019	17	18	18	18	17	12	Not Applicable	17	18	Not Applicable	17	22	12	15	18	13	Not Applicable	20
HCOMP5 SNP Patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them	Dec 1, 2019 - Dec 31, 2019	17	18	26	22	24	19	Not Applicable	14	15	Not Applicable	19	22	15	17	18	15	Not Applicable	21
HCLEAN HSPAP Patients who reported that their room and bathroom were "Always" clean	Dec 1, 2019 - Dec 31, 2019	76	77	66	63	80	70	Not Applicable	82	76	Not Applicable	63	74	87	83	82	87	Not Applicable	66
Category Star Rating			★★★	★	★	★★★★	★★		★★★★	★★★		★	★★★	★★★★★	too few srvs	★★★★	too few srvs		★★
HCLEAN HSPUP Patients who reported that their room and bathroom were "Usually" clean	Dec 1, 2019 - Dec 31, 2019	17	15	19	22	15	20	Not Applicable	14	18	Not Applicable	22	17	10	9	13	10	Not Applicable	20
HCLEAN HSPSNP Patients who reported that their room and bathroom were "Sometimes" or "Never" clean	Dec 1, 2019 - Dec 31, 2019	7	8	15	15	4	10	Not Applicable	4	6	Not Applicable	15	9	3	8	5	3	Not Applicable	14
HQUIETHSP AP Patients who reported that the area around their room was "Always" quiet at night	Dec 1, 2019 - Dec 31, 2019	62	70	48	55	59	63	Not Applicable	73	66	Not Applicable	57	62	73	71	65	76	Not Applicable	52
Category Star Rating			★★★★★	★	★★	★★★	★★★★		★★★★★	★★★★		★★★	★★★★	★★★★★	too few srvs	★★★★	too few srvs		★★
HQUIETHSP UP Patients who reported that the area around their room was "Usually" quiet at night	Dec 1, 2019 - Dec 31, 2019	29	25	35	29	32	33	Not Applicable	21	27	Not Applicable	31	30	23	21	28	18	Not Applicable	33
HQUIETHSP SNP Patients who reported that the area around their room was "Sometimes" or "Never" quiet at night	Dec 1, 2019 - Dec 31, 2019	9	5	17	16	9	4	Not Applicable	6	7	Not Applicable	12	8	4	8	7	6	Not Applicable	15
HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	Dec 1, 2019 - Dec 31, 2019	87	85	83	86	87	88	Not Applicable	88	83	Not Applicable	86	88	92	86	84	87	Not Applicable	85
Category Star Rating			★★★	★★	★★★	★★★	★★★★		★★★	★★		★★★	★★★	★★★★★	too few srvs	★★	too few srvs		★★★
HCOMP6N P Patients who reported that NO, they were not given information about what to do during their recovery at home	Dec 1, 2019 - Dec 31, 2019	13	15	17	14	13	12	Not Applicable	12	17	Not Applicable	14	12	8	14	16	13	Not Applicable	15
HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	Dec 1, 2019 - Dec 31, 2019	54	55	45	49	47	52	Not Applicable	58	46	Not Applicable	51	46	57	55	50	65	Not Applicable	50
Category Star Rating			★★★★	★★	★★	★★	★★★		★★★★	★★		★★★	★★	★★★★	too few srvs	★★★	too few surveys		★★
HCOMP7A Patients who "Agree" they understood their care when they left the hospital	Dec 1, 2019 - Dec 31, 2019	41	41	46	45	47	44	Not Applicable	38	49	Not Applicable	43	48	41	37	44	28	Not Applicable	44
HCOMP7D SD Patients who "Disagree" or "Strongly Disagree" they understood their care when they left the hospital	Dec 1, 2019 - Dec 31, 2019	5	4	9	6	6	4	Not Applicable	4	5	Not Applicable	6	6	2	8	6	7	Not Applicable	6
HSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Dec 1, 2019 - Dec 31, 2019	73	76	58	63	68	72	Not Applicable	81	73	Not Applicable	62	68	80	63	77	87	Not Applicable	62
Category Star Rating			★★★★	★★	★★	★★★	★★★★		★★★★	★★★		★★	★★★	★★★★	too few srvs	★★★★	too few srvs		★★
HSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)	Dec 1, 2019 - Dec 31, 2019	20	17	26	24	22	20	Not Applicable	15	20	Not Applicable	26	21	15	29	18	6	Not Applicable	23
HSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)	Dec 1, 2019 - Dec 31, 2019	7	7	16	13	10	8	Not Applicable	4	7	Not Applicable	12	11	5	8	5	7	Not Applicable	15
HRECND DY Patients who reported YES, they would definitely recommend the hospital	Dec 1, 2019 - Dec 31, 2019	72	79	54	65	70	68	Not Applicable	78	71	Not Applicable	66	64	76	66	72	86	Not Applicable	56
Category Star Rating			★★★★	★★	★★	★★★	★★★★		★★★★	★★★		★★	★★	★★★★	too few srvs	★★★	too few srvs		★★
HRECND PY Patients who reported YES, they would probably recommend the hospital	Dec 1, 2019 - Dec 31, 2019	23	17	36	26	23	28	Not Applicable	21	23	Not Applicable	26	28	23	28	24	9	Not Applicable	35
HRECND DN Patients who reported NO, they would probably not or definitely not recommend the hospital	Dec 1, 2019 - Dec 31, 2019	5	4	10	9	7	4	Not Applicable	1	6	Not Applicable	8	8	1	6	4	5	Not Applicable	9
Timely & Effective care Colonoscopy follow-up %																			
OP29 Avg Risk Polyp Surveillance	Jan 1, 2018 - Dec 31, 2018	89%	65%	86%	82%	100%	97%		100%	84%		53%	100%	96%	23%	100%	N/A (Too Few To Rpt)		74%

Public Reporting

Source: October 2020 Hospital Compare Preview Reports

Updated 7/28/20



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Hospital 441304	Greeneville Community Hospital 440050	
OP30 High risk Polyp Surveillance	Jan 1, 2018 - Dec 31, 2018	93%	73%	67%	95%	91%	100%		94%	58%		65%	100%	98%	79%	59%	N/A (Too Few To Rpt)		86%	
Timely & Effective Care Heart Attack																				
OP3b Median Time to Transfer AMI (Minutes)	Jan 1, 2019 - Dec 31, 2019	58	55	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	122	92	70	27	60	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	61	47	72	87	72	66	
Timely & Effective Care- Emergency Department (ED) Throughput																				
EDV Emergency Department Volume Category	Jan 1, 2019 - Dec 31, 2019	Not Applicable	Medium	High	Very High	Medium	Low	Low	Low	Medium	Low	High	Medium	Low	Low	Medium	Low	Low	Low	
ED2b ED Decision to Transport (Minutes)	Jan 1, 2019 - Dec 31, 2019	All Categories = 101 _ Low Vol = 62 Medium Vol = 97 High Vol = 118 Very High Vol = 134	92	103	201	81	54	12	49	64	17	97	131	40	40	67	50		102	
OP18b Avg time ED arrival to discharge (Minutes)	Jan 1, 2019 - Dec 31, 2019	All Categories = 142 _ Low Vol = 113 Medium Vol = 143 High Vol = 179 Very High Vol = 169	154	186	181	146	146	106	112	120	119	165	173	92	97	123	118	78	136	
OP22 Left without being seen	Jan 1, 2018 - Dec 31, 2018	2%	1%	1%	2%	1%	0%	1%	0%	0%	0%	1%	1%	0%	0%	1%	1%	1%	0%	
OP23 Head CT stroke patients	Jan 1, 2019 - Dec 31, 2019	72%	67%	71%	69%	36%	71%	75%	N/A (Too Few To Rpt)	89%	N/A (Too Few To Rpt)	100%	88%	50%	100%	70%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	
Timely & Effective Care Preventive Care %																				
IMM3OP27 FACADHPCT HCW Influenza Vaccination	Oct 1, 2019 - Mar 31, 2020	91%	96%	99%	99%	98%	98%	96%	99%	100%	98%	100%	99%	95%	96%	98%	97%		98%	
Timely & Effective Care Blood Clot Prevention & Treatment %																				
SEP-1 Severe Sepsis and Septic Shock	Jan 1, 2019 - Dec 31, 2019	60%	62%	67%	67%	74%	77%	N/A (Too Few To Rpt)	52%	63%	55%	57%	60%	86%	81%	74%	54%		40%	
Timely & Effective Care Pregnancy & delivery care %																				
PC01 Elective Delivery	Jan 1, 2019 - Dec 31, 2019	2.0%	4.0%	0.0%	0.0%	4%	3.0%	Not Applicable	Not Applicable	4.0%		0.0%	7.0%	Not Applicable	Not Applicable	Not Applicable	Not Applicable		0.0%	
Complications - Surgical Complications Rate																				
Hip and Knee Complications	Apr 1, 2016 - Mar 31, 2019	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	N/A (Too Few To Rpt)
				2.5%	2.3%	3.3%							2.1%	2.9%	2.2%		2.5%			
PSI90 Complications / patient safety for selected indicators	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Same As National	Same As National	Worse Than National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National
			0.91	0.93	1.48	0.96	0.95		0.98	0.91		1.21	0.87	0.91	0.97	0.92	0.99		0.91	
PSI4SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2017 - Jun 30, 2019	As Compared to National Benchmark	Not Applicable (Too Few Cases)	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
				192.29	154.73								195.89	164.82						
Readmissions & deaths 30 day rates of readmission %																				
READM30 AMI Acute myocardial infarction (AMI) 30day readmission rate	July 2016 - June 2019	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
				16.5%	16.4%	15.3%							18.2%	16.0%						

Public Reporting

Source: October 2020 Hospital Compare Preview Reports

Updated 7/28/20



		For Discharges Between																		
		National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	
				3.7%	4.3%							3.3%								
			<i>Use of medical imaging Outpatient imaging efficiency %</i>																	
↕	OP8 MRI Lumbar Spine for Low Back Pain	Jul 1, 2018 - Jun 30, 2019	39.0%	Not Applicable (Too Few Cases)	46.2%	41.0%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	36.4%	Not Applicable (Too Few Cases)	37.2%	32.4%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)
↕	OP10 Abdomen CT Use of Contrast Material	Jul 1, 2018 - Jun 30, 2019	6.4%	8.7%	6.6%	13.0%	8.6%	5.9%	0.8%	8.0%	8.2%	1.4%	6.7%	2.7%	1.6%	2.2%	6.7%	9.6%	Not Applicable (Too Few Cases)	6.0%
↕	OP13 Outpatients who got cardiac imaging stress tests before lowrisk outpatient surgery	Jul 1, 2018 - Jun 30, 2019	4.2%	2.1%	3.3%	3.3%	3.7%	0.9%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	3.1%	Not Applicable (Too Few Cases)	3.0%	6.7%	3.1%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	6.5%