- 1. Open Safari and enter the following URL. <u>www.wellmont.org</u>
- 2. Click Login located at the bottom of the window.



3. Please Click on Remote Applications when the following window appears.

						Search
Wellmont Health System	myWellmont	Find A Physician	Medical Services	Hospitals	Patients & Visitors	Careers
Nurse Connection 877.230.NURSE Cang Nass. Epar Advis. Physian Referal O SHARE 대한 전기	Remote A Unauthorzed use of Support is available MyWellmont Citrix Remote Applie Secure access to • Wellmont Bus • Heddal Recor	Access If Welmont Remote Accee by contacting the Help D Employees ations mess Applications - Welline ds Coding Illation instructions for	is is strictly prohibited and r esk at (423) 230-8383. Physicians Pa t - E-mail - Horizon Meds Ma first time users	nay constitute a c rtners & Vendors inager	rime punishable by law.	

4. The following login window will appear.

CitriX [®] Access Gateway [™]	
Welcome	
	User name: Caracteria
	CITRIX

- 5. Please enter your Wellmont supplied username and password and click Log On.
- 6. The following window will appear. Please select Download.



7. The following window will appear showing the progress of the client download.

\varTheta 🔿 🔿 Downloads	
Citrix online plug-in 4.5 MB	9
Clear 1 Download	11

8. The following window will appear after the client download completes. Please double click "Install Citrix online plug-in.pkg".

🤭 🕙 🔼 Citrix online plug-in 🦳	Citrix online plug-in 🦳	😝 🔿 🔗 📃 Citrix o
🗶 2 items, 934 KB available 🥏	items, 934 KB available 🛛 🔴	X 2 items, 93
Install Citrix online plug- in.pkg	plug- Uninstall Citrix online plug-in	Install Citrix online plug- in.pkg

9. The following window will appear. Please click Continue.

0 0	🖰 Install Citrix online plug-in	
	Welcome to the Citrix online plug-in Installer	
Introduction	To install Citrix online plug-in, click Continue. You will be guided through the steps necessary to install this plug-in on your Mac.	
License		
Destination Select		
Installation Type		
Installation		
Summary		
CITRIX	Go Back Continue	-

10. The following window will appear. Please click Continue.

 Introduction License Destination Select Installation Type 	English
License CITRIX Destination Select Installation Type Select Sele	(R) LICENSE AGREEMENT his component is subject to the Citrix license covering the Citrix (s) with which you will be using this component. This component
 Destination Select Installation Type Use of t product is only I 	his component is subject to the Citrix license covering the Citrix (s) with which you will be using this component. This component
Installation Type product is only I	(s) with which you will be using this component. This component
	icensed for use with such Citrix product(s).
Installation CTX cc	ode EP_T_A34320
Summary	

11. Please click Agree when the following window appears.

f the software license agr	eement.
Click Agree to continue or cli and quit the Installer.	ick Disagree to cancel the installation

12. Please click Continue when the following window appears.

0 0	S Install Citrix online plug-in
	Select a Destination
lntroduction	Select the disk where you want to install the Citrix online plug-in software.
🖯 License	
Destination Select	
Installation Type	
Installation	Macintosh HD
Summary	42.61 GB total
	Installing this software requires 8.7 MB of space.
	installing this software requires on the or space.
CITRIX.	Go Back Continue
STINIA .	Go back (Continue)

13. Please click Install when the following window appears.

0 0	🦰 Install Citrix online plug-in
Si	tandard Install on "Macintosh HD"
 Introduction License Destination Select 	This will take 7.5 MB of space on your computer. Click Install to perform a standard installation of
 Installation Type Installation 	this software on the disk Macintosh HD.
• Summary	
	Change Install Location
CITRIX.	Go Back Install

14. Please enter the Name and Password for installing applications on your MAC and click OK. This will be the username and password used on your local computer, not your Wellmont account.

	Type your password to allow Installer to make changes.
	Name:
	Password:
▶ Details	
?	Cancel OK +

15. Please click Close when the following window appears.

0 0	🕒 Install Citrix online plug-in
	The installation was completed successfully.
Introduction	
License Destination Select	
 Installation Type 	
Installation	The installation was successful.
Summary	
	The software was installed.
CITPLY.	
CIIKIN	GO Back Close

16. A web page listing your available Citrix applications should now appear. The first time one of those applications is accessed, you will receive the following prompt. Please click Open.

