

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.10	0.34
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.06	0.03
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.09	0.03
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.46	1.38
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.40	1.88
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	5.30	4.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.51	1.91
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.17	4.50
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.14	0.78
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.62	0.00
↓	CLABSI	0.711	1.037	0.804
↓	CAUTI	0.558	0.729	0.781
↓	SSI COLON Surgical Site Infection	2.13	2.94	3.09
↓	SSI HYST Surgical Site Infection	0.71	1.51	2.08
↓	MRSA	0.047	0.080	0.041
↓	CDIFF	0.671	0.182	0.125
↑	SMB: Sepsis Management Bundle	56.9%	59.2%	64.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.2	81.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.3	79.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.9	64.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.0	85.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.9	46.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.2%	24.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	18.9%
↓	Sepsis In House Mortality	10.7%	9.8%	8.6%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	2.8%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	5.2%
↓	Left without being seen	0.83%	1.37%	0.80%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	160.8	150.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	603.3	452.2

Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.14	0.46
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.38	0.92
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.25	1.37
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.16	5.93
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.23	1.74
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.95	4.30
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.59	2.74
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.74	0.00
↓	CLABSI	0.711	1.558	1.052
↓	CAUTI	0.558	1.055	1.885
↓	SSI COLON Surgical Site Infection	2.13	4.11	4.88
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.093	0.070
↓	CDIFF	0.671	0.122	0.137
↑	SMB: Sepsis Management Bundle	56.9%	51.6%	30.6%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	71.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.3	71.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.6	59.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.4	81.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.0	42.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.5%	24.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	19.4%
↓	Sepsis In House Mortality	10.7%	18.1%	14.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.0%	4.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.5%	7.8%
↓	Left without being seen	0.83%	0.96%	0.74%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	196.1	218.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	506.5	660.3

Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.25
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.15	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.14	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.16	0.80
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	4.04	4.81
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.65	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.10	2.76
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.06	4.98
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	1.05	0.00
↓	CLABSI	0.711	1.004	1.000
↓	CAUTI	0.558	0.755	1.136
↓	SSI COLON Surgical Site Infection	2.13	2.92	11.76
↓	SSI HYST Surgical Site Infection	0.71	4.23	0.00
↓	MRSA	0.047	0.097	0.061
↓	CDIFF	0.671	0.304	0.122
↑	SMB: Sepsis Management Bundle	56.9%	50.8%	44.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.0	79.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.0	77.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	52.3	62.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.4	88.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.2	47.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	21.5%	23.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.9%	15.8%
↓	Sepsis In House Mortality	10.7%	13.1%	13.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.6%	4.5%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.9%	7.7%
↓	Left without being seen	0.83%	0.63%	0.45%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	215.8	200.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	943.7	503.3

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.08	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.16	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.65	1.11
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.52	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	2.70	13.29
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.81	1.03
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.13	9.80
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	1.90	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.91	0.00
↓	CLABSI	0.711	1.029	0.279
↓	CAUTI	0.558	0.838	0.420
↓	SSI COLON Surgical Site Infection	2.13	2.84	1.96
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.121	0.034
↓	CDIFF	0.671	0.188	0.172
↑	SMB: Sepsis Management Bundle	56.9%	47.8%	65.8%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.1	79.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.3	78.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.5	68.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	86.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.2	49.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.4%	26.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.6%	24.1%
↓	Sepsis In House Mortality	10.7%	11.4%	8.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.9%	2.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.5%	6.3%
↓	Left without being seen	0.83%	2.15%	1.03%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	217.5	191.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	617.2	360.1

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	1.45
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.47
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.19	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	5.39
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.27	7.61
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.366	0.864
↓	CAUTI	0.558	1.162	0.000
↓	SSI COLON Surgical Site Infection	2.13	3.49	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.035	0.000
↓	CDIFF	0.671	0.107	0.087
↑	SMB: Sepsis Management Bundle	56.9%	58.6%	66.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.6	76.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.3	78.4
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	54.6	56.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.5	89.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.8	51.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.7%	28.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	22.3%
↓	Sepsis In House Mortality	10.7%	8.6%	7.3%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.1%	2.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	3.8%
↓	Left without being seen	0.83%	1.59%	1.40%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	213.5	224.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	507.8	409.8

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.47
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.17	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	4.89	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.02	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.55	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.24	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	2.101
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.48	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.080	0.099
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	64.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.4	85.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.3	83.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	67.6	65.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.7	90.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.1	55.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.2%	21.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	14.4%
↓	Sepsis In House Mortality	10.7%	3.4%	2.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.7%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	2.3%
↓	Left without being seen	0.83%	1.72%	1.19%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	199.8	178.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	777.8	603.1

Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	10.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	2.70	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	4.48	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.199	0.000
↓	CDIFF	0.671	0.381	0.000
↑	SMB: Sepsis Management Bundle	56.9%	67.8%	91.2%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	80.7	79.8
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.6	78.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	66.3	71.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.9	84.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	51.9	48.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.4%	20.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.8%	22.7%
↓	Sepsis In House Mortality	10.7%	0.2%	0.6%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.03%	0.26%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	170.9	137.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	789.1	405.0

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.54	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	5.46	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	1.918	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	10.42	6.67
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.087	0.220
↑	SMB: Sepsis Management Bundle	56.9%	57.1%	80.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.3	77.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	71.6	85.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	50.5	49.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.6	79.8
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	37.2	42.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	20.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.4%	14.5%
↓	Sepsis In House Mortality	10.7%	5.6%	4.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.3%	1.7%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	1.1%
↓	Left without being seen	0.83%	1.83%	0.67%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	160.4	124.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	879.2	476.4

Desired Performance	Target Measures	Baseline	Greeneville Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.94
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.76	2.86
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	14.08	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.85	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	7.87	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.51	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	1.235	1.148
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	1.03	2.22
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.049	0.000
↓	CDIFF	0.671	0.255	0.117
↑	SMB: Sepsis Management Bundle	56.9%	59.5%	50.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.0	89.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.8	85.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.2	73.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.6	90.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.2	58.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	27.1%	33.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.0%	17.9%
↓	Sepsis In House Mortality	10.7%	5.6%	5.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.6%	1.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.1%	4.9%
↓	Left without being seen	0.83%	1.42%	1.02%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	187.9	162.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	772.9	579.3

Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	13.16	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	84.6%	91.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.2	82.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.1	77.5
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	65.8	48.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.2	73.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.8	37.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.7%	7.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	18.8%
↓	Sepsis In House Mortality	10.7%	4.2%	1.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.3%	5.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.5%	0.0%
↓	Left without being seen	0.83%	1.89%	1.08%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	138.2	125.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	383.0	420.5

Desired Performance	Target Measures	Baseline	Sycamore Shoals Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.51	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.32	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	7.09
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.22	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	10.42	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.858	0.000
↓	CAUTI	0.558	0.594	0.000
↓	SSI COLON Surgical Site Infection	2.13	5.00	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	14.29
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.287	0.000
↑	SMB: Sepsis Management Bundle	56.9%	65.2%	62.5%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.6	82.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.2	83.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.9	63.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.8	80.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.6	36.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.6%	17.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.9%	15.9%
↓	Sepsis In House Mortality	10.7%	8.3%	3.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.2%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.8%	4.3%
↓	Left without being seen	0.83%	2.00%	1.17%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	181.3	159.4
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	484.6	560.9

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	53.8%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.8	80.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.6	71.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	67.7	83.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.6	85.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.9	31.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	19.6%	12.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.0%	23.1%
↓	Sepsis In House Mortality	10.7%	3.4%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.1%	0.0%
↓	Left without being seen	0.83%	1.86%	0.67%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	144.5	144.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	648.8	352.6

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711	0.000	
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	63.0%	73.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.6	86.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	74.6	86.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	73.8	80.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	91.9	77.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.4	51.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	15.8%	36.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	10.2%	16.7%
↓	Sepsis In House Mortality	10.7%	5.3%	3.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	7.7%
↓	Left without being seen	0.83%	0.50%	0.23%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	99.8	112.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	361.9	230.0

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	1.130	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	66.1%	78.3%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	86.2	85.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.6	83.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.8	73.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	92.6	83.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.2	46.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	32.1%	26.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.4%	23.3%
↓	Sepsis In House Mortality	10.7%	4.7%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.6%	2.2%
↓	Left without being seen	0.83%	1.70%	1.19%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	135.9	125.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	239.5	212.9

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	66.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	89.9	87.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.4	84.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	70.0	73.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	92.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	61.0	48.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.0%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.4%	19.4%
↓	Sepsis In House Mortality	10.7%	5.1%	3.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.1%	2.4%
↓	Left without being seen	0.83%	0.58%	0.20%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	141.8	134.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	881.8	797.8

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	57.9%	88.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.9	91.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.6	76.4
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	51.9	62.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.2	81.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.5	50.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.0%	20.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.1%	12.5%
↓	Sepsis In House Mortality	10.7%	7.1%	7.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.09%	0.17%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	119.1	103.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1400.3	

Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	33.3	100.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	66.7	100.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	0.0	
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		100.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	0.0	33.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	
↓	Sepsis In House Mortality	10.7%	0.0%	
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	
↓	Left without being seen	0.83%	0.90%	0.53%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.8	106.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	515.5	

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	75.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	79.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.5	59.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	53.6	66.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.6	94.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	38.4	55.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.08%	0.19%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	115.4	123.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	309.0	211.6

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	100.0%	
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	91.7	100.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.5	100.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	75.0	0.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	100.0	100.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.2	33.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.0%	
↓	Sepsis In House Mortality	10.7%	0.0%	
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	
↓	Left without being seen	0.83%	1.18%	0.93%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.9	140.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1673.0	